COVID-19 INFORMATION
GUIDANCE FOR PRIVATE AND MUNICIPAL CAMPGROUNDS

Overview
This guidance is intended to support operators in reducing the risk of transmission of COVID-19 in private and municipal campgrounds. Campground operators must also follow the Workplace Guidance for Business Owners.

COVID-19 Risk Mitigation

General
- Place appropriate signage around all entries and throughout the campground outlining policies and procedures such as:
  - Physical distancing expectations,
  - Hand hygiene,
  - Coughing and sneezing etiquette, and
  - Cleaning and disinfection practices.
- Public access to any recreational amenities and facilities (such as swimming pools and interpretive centers) within the campground remains prohibited at this time.
- Businesses within a campground that sell retail items may be open and must follow all public health orders and guidelines.
- Table service in food establishments within the campground, if applicable, must follow all public health orders and guidelines.
- People whose residence is their recreational vehicle in a campground who are required to isolate or quarantine, may do so in their vehicle.

Booking
- Where possible, campers should reserve their site online or by phone prior to arriving.
- For contact tracing purposes, campground owners should collect and keep on file the names and contact information for all persons staying at each campsite.
- Advise campers at the time of booking:
  - They should not enter the campground if they are experiencing symptoms including cough, fever, shortness of breath, runny nose or sore throat that are not related to a pre-existing illness or health condition, or are otherwise required to isolate or quarantine (except if the park is their residence).
  - To meet physical distancing requirements, only members of the same household should stay together on a campsite.
  - Bringing alcohol-based sanitizer is recommended for hand hygiene when soap and water are not available (e.g. on a hike).
- Campers should check in advance to see if services or facilities that would normally be available are closed, so that they can plan accordingly.

Physical Distancing
- Encourage campers to observe gathering restrictions by staying in their own campsite unless using washrooms, showering facilities or leaving to shared public spaces such as trails.
- Close group campsites.
- Lower the number of campers by reducing the number of campsites that can be occupied or reserved.
- Limit the number of people in shared facilities such as washrooms and showers.
- Eliminate the use of public picnic shelters.
- Eliminate programming that requires people to gather, such as amphitheatre events and guided hikes.
- Close or implement appropriate risk mitigation measures in visitor centres.
- Control access to popular shared spaces such as green spaces, trails and beaches (e.g. limit parking, erect barriers, set maximum occupancy).
- Create sections in open spaces and set limits of 50 people for each section.
- Display posters in common spaces reminding campers of physical distancing rules (e.g. beaches, picnic areas, kitchen huts, trailheads).
- Advise campers that if an amenity is busy, such as a show or facility, picnic shelter, beach or hiking trail, it is best to come back outside of peak times or use another amenity.
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Cleaning Shared Spaces and Equipment

- Proper cleaning and disinfection is a critical component of preventing disease transmission, especially high-touch surfaces in shared-use facilities, such as door handles, taps, toilet flush handles and laundry machine dials and buttons.
- Institute a log of daily cleaning and keep records, including inventory of gloves, masks and supplies.
- If operators do not have staff capacity to adequately and frequently clean high-touch surfaces, operators should close non-essential facilities.
- The cleaning of essential areas, such as washrooms, garbage bins, and water pumps should be prioritized over non-essential amenities such as playgrounds, showers, picnic shelters, and comfort camping facilities (e.g. yurts).
- Picnic tables in campsites should be cleaned and disinfected by the campground staff after a camper checks out.
- Rental equipment must be cleaned and disinfected after each use (e.g., watercraft, tents, lifejackets and sports equipment) and should only be shared among members of the same household.
- Use contactless payment and avoid cash payments where possible.
- Where handwashing facilities are not available, such as in pit toilets, hand sanitizer containing at least 60% alcohol should be provided.

Recommendations for Campers

- Wash or sanitize hands before and after visiting shared amenities with high-touch surfaces such as playgrounds, bear bins, self check-in stations, boat launches, docks, water fill stations, and dumping stations.
- If applicable, use washroom facilities in your recreational vehicle whenever possible to reduce traffic at shared-use facilities.
- Bring a cloth or sheet to cover the picnic table in your site before using it.
- Wear sandals or water shoes in showers.
- Dispose of trash in receptacles provided or take it with you to reduce risk for staff and other users.