COVID-19 INFORMATION

GUIDANCE FOR PRIVATE AND MUNICIPAL CAMPGROUNDS

Overview

Under current Chief Medical Officer of Health Orders, businesses and entities are required to:
• implement practices to minimize the risk of transmission of infection among attendees;
• provide procedures for rapid response if an attendee develops symptoms of illness;
• ensure that attendees maintain high levels of sanitation and personal hygiene;
• comply, to the extent possible, with the COVID-19 General Relaunch Guidance, this guidance, and any other applicable Alberta Health guidance found at: https://www.alberta.ca/guidance-documents.aspx.

This document has been developed to support operators of private and municipal campgrounds in reducing the risk of transmission of COVID-19 among attendees (including workers, volunteers, attendees and the general public). The guidance provided outlines public health and infection prevention and control measures, specific to private and municipal campgrounds.

This document and the guidance within it is subject to change and will be updated as needed. Current information related to COVID-19 can be found: https://www.alberta.ca/covid-19-information.aspx

COVID-19 Risk Mitigation

<table>
<thead>
<tr>
<th>General Guidance</th>
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<tr>
<td>• Place appropriate signage around all entries and throughout the campground outlining policies and procedures such as:</td>
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<tr>
<td>o Physical distancing expectations,</td>
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<td>o Hand hygiene,</td>
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<td>o Coughing and sneezing etiquette, and</td>
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<td>o Cleaning and disinfection practices.</td>
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<td>• Public access to any recreational amenities and facilities (such as swimming pools, spray parks and interpretive centers) should follow the applicable guidelines.</td>
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<tr>
<td>• Businesses within a campground that sell retail items, rent equipment or serve food should follow the applicable guidelines.</td>
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<tr>
<td>• All Albertans must follow CMOH Order 05-2020, which establishes legal requirements for quarantine and isolation.</td>
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<tr>
<td>o Anyone with symptoms of COVID-19; with a history of international travel in the last 14 days; or with close contact with a confirmed case of COVID-19 in the past 14 days must remain at home.</td>
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<tr>
<td>o People whose residence is their recreational vehicle in a campground who are required to isolate or quarantine, may do so in their vehicle.</td>
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<tr>
<td>o Operators should develop a plan to provide isolation for a resident if needed.</td>
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- Consider implementing active screening of attendees (where applicable) and staff for symptoms of fever, sore throat, cough, runny nose or difficulty breathing.
  - Operators may choose to use Alberta Health Daily Checklist.
  - The Alberta Health Services COVID-19 Self-Assessment tool can be used by attendees.

To support public health contact tracing efforts in the event that an attendee tests positive, operators should consider collecting the names and contact information of attendees.

- For private and municipal campgrounds, this includes staff, workers and volunteers on shift. Where feasible to do so, and particularly for group events, it should also include patrons/customers/the general public.
- Providing information is voluntary for patrons. An organization must obtain an individual’s consent and notify them about the purpose and legal authority for the collection.
  - Any personal information that is collected for COVID-19 contact tracing can only be used for this purpose
- Information about attendees will only be requested by Alberta Health Services if a potential exposure occurs onsite.
- Records should only be kept for two weeks. An organization must make reasonable security arrangements to protect the personal information.
- For more information, the Office of the Information and Privacy Commissioner has released Pandemic FAQ: Customer Lists about collecting personal information from customers during the COVID-19 pandemic.
- For questions about operator obligations under the Personal Information Protection Act (PIPA), please contact the FOIP-PIPA Help Desk by phone at 780-427-5848 or by email at sa.accessandprivacy@gov.ab.ca.

**Booking**

- Where possible, campers should reserve their site online or by phone prior to arriving.
- Use contactless payment and avoid cash payments where possible.
- Advise campers at the time of booking:
  - They should not enter the campground if they are experiencing COVID-19 symptoms and they are required to isolate (except if the park is their residence).
  - To enable physical distancing, only members of the same household or cohort should stay together on a campsite.
  - Bringing alcohol-based sanitizer is recommended for hand hygiene when soap and water are not available.
- Campers should check in advance to see if services or facilities that would normally be available are closed, so that they can plan accordingly.
### Capacity Limits

- As long as there is a distance of at least 2 metres or appropriate barriers between members of different households (with the exception of cohort families):
  - Up to a maximum of 100 individuals are allowed to be in group campsites.
  - For campground programs/events:
    - No more that 200 spectators for *outdoor* seated/audience events/setting;
    - No more that 100 spectators for *indoor* seated/audience events/setting;
    - No more than 100 individuals for outdoor social gatherings;
    - No more than 50 individual for indoor social gatherings.

### Physical Distancing

Physical distancing means maintaining a distance of at least 2 metres between attendees who are not from the same household at all times. Consider the following controls to encourage physical distancing between attendees:

- Consider options to limit the number of campers in areas, such as:
  - Limit the number of people in shared facilities such as washrooms and showers.
  - Create sections in open spaces and set limits of 100 people for each section.
- Display posters in common spaces reminding campers of physical distancing rules (e.g. beaches, picnic areas, kitchen huts, trailheads).
- Advise campers that if an amenity is busy, such as a shower facility, picnic shelter, beach or hiking trail, it is best to come back outside of peak times or use another amenity.

### Cleaning Shared Spaces and Equipment

- Proper cleaning and disinfecting is critical, especially high-touch surfaces in shared-use facilities, such as door handles, taps, toilet flush handles and laundry machine dials and buttons.
- If not already standard practice, institute a log of daily cleaning and keep records, including inventory of gloves, masks and supplies.
- Consider closing high traffic facilities that cannot be frequently cleaned.
- Picnic tables in campsites should be cleaned and disinfected by the campground staff after a camper checks out.
- Rental equipment should be cleaned and disinfected after each use (e.g., watercraft, tents, lifejackets and sports equipment) and should only be shared among members of the same household or cohort.
  - Wash hands with soap and water for at least 20 seconds or alcohol-based hand sanitizer with a minimum of 60% alcohol before and after handling a shared item.
  - Soft-surface items, or other items that cannot be cleaned and disinfected should be isolated for a period of 24 hours.
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Where handwashing facilities are not available, such as in pit toilets, hand sanitizer containing at least 60% alcohol should be provided, if not already the practice of the campground.

Water fountains may remain open and should be cleaned and disinfected frequently.

Recommendations for Campers

- Wash or sanitize hands before and after visiting shared amenities with high-touch surfaces such as playgrounds, bear bins, self check-in stations, boat launches, docks, water fill stations, and dumping stations.
- If applicable, use washroom facilities in your recreational vehicle whenever possible to reduce traffic at shared-use facilities.
- Bring a cloth or sheet to cover the picnic table in your site before using it.
- Wear sandals or water shoes in showers.
- Dispose of trash in receptacles provided or take it with you to reduce risk for staff and other users.

Operators should ensure staff and volunteers:

- Are trained on physical distancing, hand hygiene, respiratory etiquette, cleaning and disinfecting, and any updated policies or procedures related to preventing transmission of COVID-19.
- Have access to hand sanitizer or hand washing stations, as required.
- Are permitted to wear non-medical face masks if preferred, even if a mask is not necessary for the work they are performing. Guidance is available online.
- Stagger staff arrival and departure times, lunch times, breaks and meetings to reduce the number of workers in one place at a given time.
- Designate lockers and storage spaces to individual staff.
- Encourage staff to launder uniforms between shifts as appropriate.
- Continue to follow existing occupational health and safety (OHS) requirements.
  - OHS questions and concerns can be directed to the OHS Contact Centre by telephone at 1-866-415-8690 (in Alberta) or 780-415-8690 (in Edmonton) or online.

Food Service

Operators are required to follow the Food Regulation and Food Retail and Foodservices Code and existing occupational health and safety requirements.
  - Operators should also follow the COVID-19 General Relaunch Guidance and the Restaurant, Cafes, Pubs and Bars Guidance.

Retail

Operators with retail areas, such as those where accessories and clothing are sold, should refer to:

- COVID-19 General Relaunch Guidance
- COVID-19 information: guidance for retail businesses

Additional Resources

- COVID-19 Information for Albertans
- Alberta Biz Connect
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- Relaunch guidance documents