IM Aware

Business Activity Registry (BAR) and GovLab

Thank you for tuning in.
The Town Hall event will begin shortly!

Ask questions using the Q&A function. Your cameras and microphones will not be in use. Turn your audio up to ensure you can hear the presenter.



Enterprise Content Management Branch

ECM Directors Updates



IM Aware June 10, 2025

Natasha Streeter, A/Director Content Management Operations Erin Zybart, A/Director IM Programs Riza Gallerde-Aryee, A/Director Records and Storage Enterprise Content Management Branch Data and Content Management Division



Content Management Operations



CMO Updates

Technical Services

- Development of future state disposition process in M365
- Communications Plan and User Training in development
- Developing disposition flow automation

Forms

- Submitted request for funding from DDD through Intake process. Waiting for decision to move to next stage (RFP)
- Process to renew Adobe Experience Manager (AEM) license for 2025-26 is in process

CMO Updates

eDiscovery Services

- Organizational Change eDiscovery Team has now moved under Active File Management
- Introduction to Litigation Response Course will be available in 1GX

Schedule Modernization/FCT Team

Sprint 1 Schedules

 Communications, IMT, Education and Learning, and Asset Management

Sprint 2 Schedules

 Risk Management, Finance Amendment, Law Enforcement



Information Management Programs



Content Inventories

As of 2025-05-30

Status	Number	Percent
CIs Completed	17	31.48%
Cls In Progress	12	22.22%
Cls Deferred	5	9.26%
Cls Awaiting Completion	20	37.04%
Project Completion	54	47.37%



Business Activity Registry

As of 2025-05-28

- BAR Phase 1 (System Development)
 - Develop system to store, manage and report on all data collected in content inventories
 - Project is 90% complete as of May 28 and is expected to be complete by September
- BAR Phase 2 (Data Transformation and Import)
 - Clean and import data from content inventories
 - Project is 91% complete as of May 28 and is expected to be complete by end of June







BERNIE Stats

As of 2025-05-30

2025 🛮	Opene <u>~</u>	Close ∨	Net 🔽
March	91	89	2
April	81	81	0
May	85	80	5
Mar to May total	257	250	7

	Open % change from previous year	Closed % change from previous year
March	-2%	-7%
April	-11%	0%
May	-24%	-23%
Mar to May total	-13%	-11%

Records and Storage



Active File Management

Digitization Initiatives

EPA – Water License Digitization Project

• 93% Complete

SARTR -DACMU (AMVIR, ROL and MV)

30% Complete

Indigenous Relations - MSLR

49% Complete

EPT - Splitting, Unitizing, and Coding

42% completed

Forestry and Parks - Timber Management Digitization

• 95% Complete

Digitization – SARTR: Affordability Payments

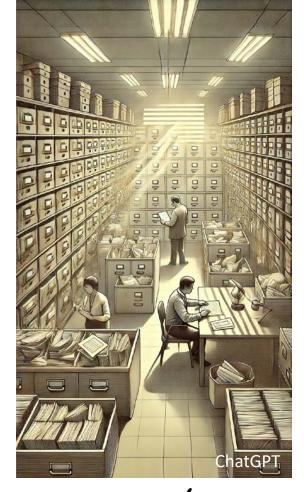
25% Complete

Digitization – MA: Accreditation and certification

45.5% Complete

Transfers, Storage and Disposition

- ARC Digitization Project
 - Digitizing all the Destroyed Transmittals and uploading to Master Disposition in SharePoint.
 - Document Preparation/Scanned 70% complete (216,858 images)
 - Documents QC'd 65% complete
 - Total Project Completed 45% Complete
- Records Operations
 - ARC Inventory validation project 30% complete





Thanks

Business Activity Registry

Tending GoA content inventory data

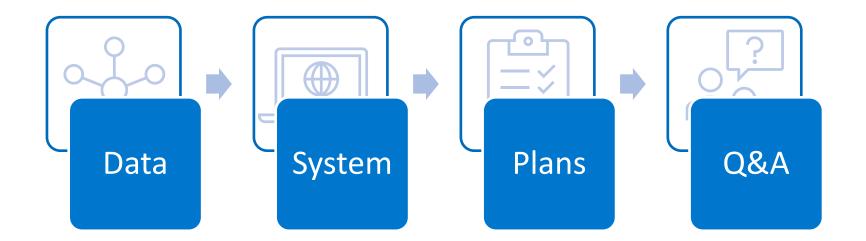
Malobee Chowdhury & Brian Gooyers

IM Programs Unit, Enterprise Content Management Branch
Technology and Innovation

June 10, 2025



Agenda



Disclaimers



BAR is in development



BAR is an internal system



BAR Data

What is BAR's purpose?
What is content inventory data?





What is a content inventory?

A list of a business area's work processes – and associated content.

Captured through business and IM collaboration using a standard template.



BAR Data

- The Content Inventory Project (2021-2025)
 generated 850+ content inventory spreadsheets.
- Content inventories guide:
 - IM service delivery; and
 - development/validation of GoA functional classification and retention schedules.
- BAR is the central repository of GoA content inventory data.

It's been a long road...



Piloting (2017-2019)

TBF Records Inventory Project

Process Analysis Standard

Content Inventory Guideline



Operations (2024)

CI Database approved
BAR Development begins
CI Service Launch



CI Database Business Case

Content Inventory Project

Content Management Policy



Standardizing (2020-2023)

CI Project closure

CI Transf. & Import Project

BAR Launch



Operations (2025)

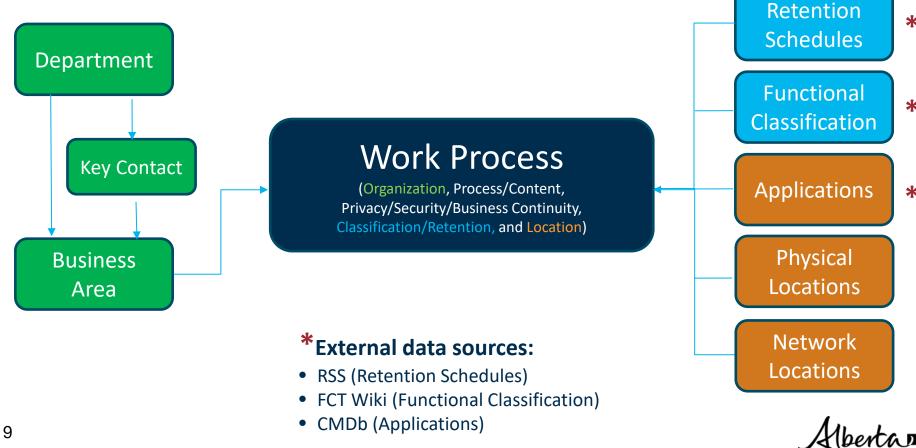


What's in a name?

Business **Activity** Registry



BAR Data Model

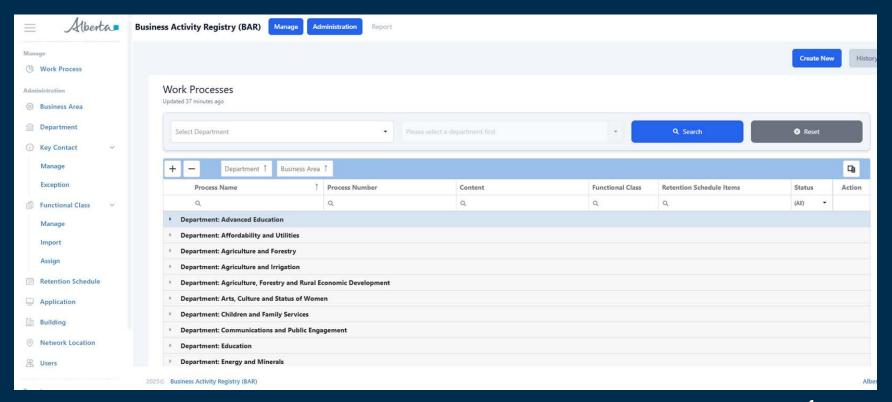


Demonstration 1

Accessing BAR & viewing work process data



Demonstration 1





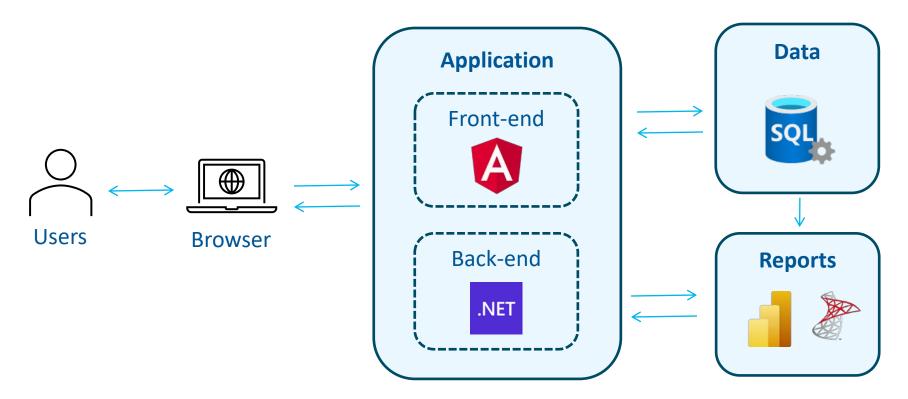
BAR System

How does BAR work? What can BAR do?





How does BAR work?





BAR Features

	Feature	Description	
	Work Process Data	Manage work process data.	
Core	Reference Data	Manage reference data tables.	
	Reporting	Viewer and Admin reports.	
Admin-only	User Access Control	Manage user roles.	
	Government Restructure	Capture organizational changes.	
	Historical Data	Government restructure reports.	
	Mass Data Updates	Import and update reference data.	



BAR Roles

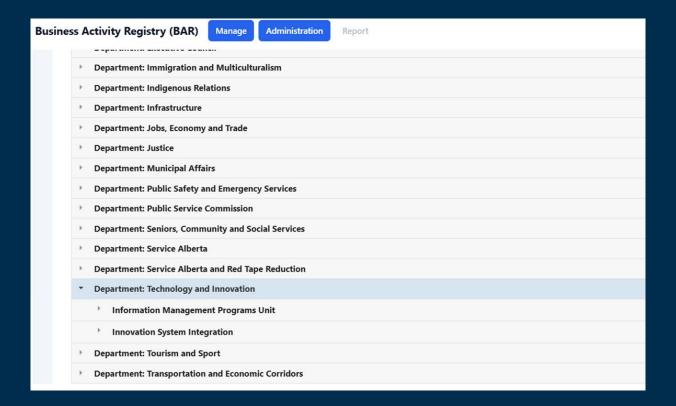
Role	Access	Membership
Viewer	Read-only	All GoA domain users
Editor	 Edit work process data Edit Business Area reference data 	All IM Programs (IMP) staff
Admin	 User administration Reference data administration Government restructure Mass data updates 	IM Programs (IMP) staff
		1

Demonstration 2

Accessing business area CI data.



Demonstration 2





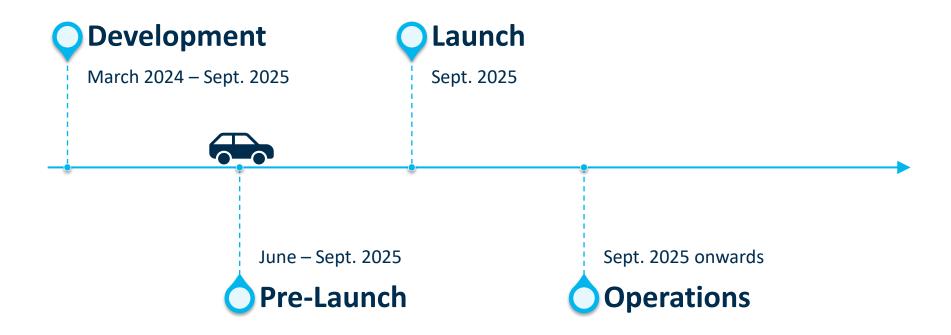
BAR Plans

What is BAR's current state? How will BAR be used?





Current Timeline





Content Management Operations

Content Inventory Service

- Update work process data.
- Government restructure.

IM Service Requests

- Provide guidance and advice.
- Ad-hoc searches & reports.

Content Management Initiative

 Functional Classification Taxonomy (FCT) and new functional retention schedules.

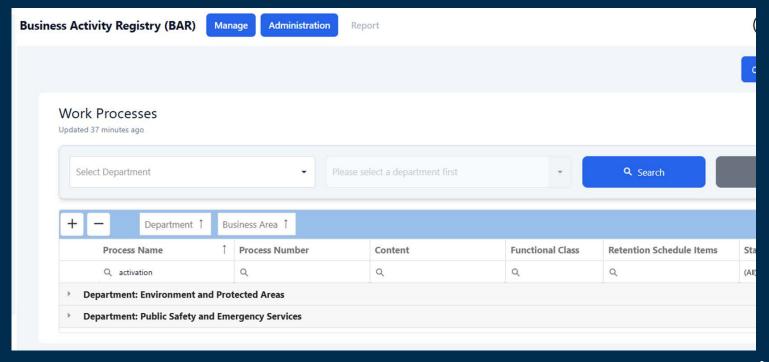


Demonstration 3 & 4

Using BAR to respond to service inquiries.

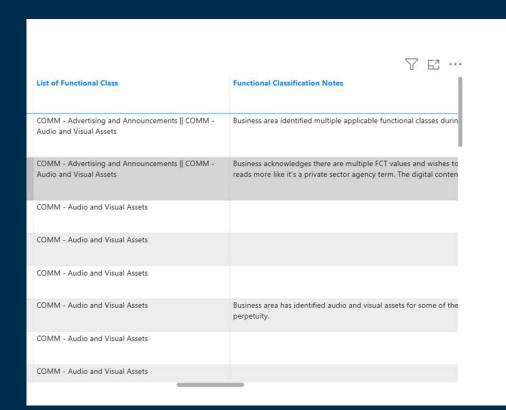


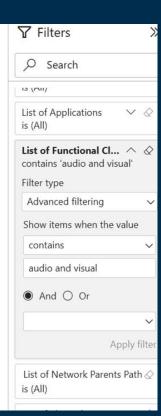
Demonstration 3





Demonstration 4







Future Possibilities



Expand BAR functionality



Enhance service partnerships



Explore opportunities to leverage BAR data



Q & A

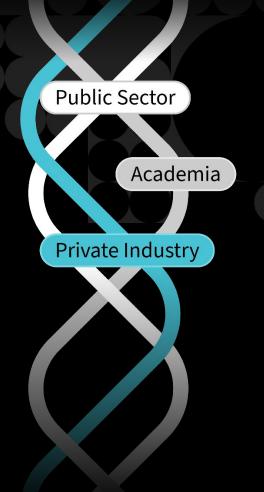


Albertan

IM Aware

Advancing AI Responsibly with the Public Sector

June 10, 2025





Elevate Human Potential with Applied Al.



Agenda

- 1. About AltaML
- 2. GovLab Overview
- **3.** Importance of RAI
- 4. RAI Principles in action
- **5.** People, Processes, and Tools



AltaML builds and invests in vertical Al applications and is a trusted partner in operationalizing responsible Al.

Working with organizations that want to use AI to leverage data and develop solutions that drive tangible business results, AItaML empowers partners to create operational efficiency, reduce risks, and generate new revenue sources.

100+

Team Members

1/3

Of Our Team Holds a PhD or Masters

400+

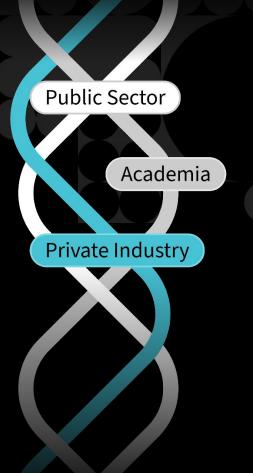
Use Cases Developed

100+

Organizations
Using Our Solutions



The Triple Helix Model



Our Purpose

Solving public sector problems by leveraging the rich data of the public sector and the speed of industry to build Al solutions to benefit citizens and governments.

Objectives



Improved Services to Citizens

Efficiencies lead to greater transparency, improved quality, and faster service delivery.



Innovation Ecosystem

Strong partnerships with the public and private sectors enable the public sector to make Alberta a leader in AI/ML adoption.



Talent Attraction and Retention

Upskill/reskill public sector workforce in AI/ML, and attract students to consider careers in this field.

Accomplishments Since Launch

387

use case ideas generated

17

projects completed

8

solutions deployed

\$32.3M

potential value identified

75+

associates trained

Use Case Highlights



Wildfire Occurrence Prediction



Forest Fuel Grid Classification



Predictive Facility Maintenance



Labour Market Forecasting



Animal-Vehicle Collision Prediction



Acute Care Workforce Forecasting



Road Condition Detection



Sanitary Pipe Inspections



Cancer Care Workforce Planning



Education Capital Planning



Wild Boar Detection



Automated Document Classification



Safety Codes Research Assistant



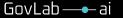
Construction Permit Screening

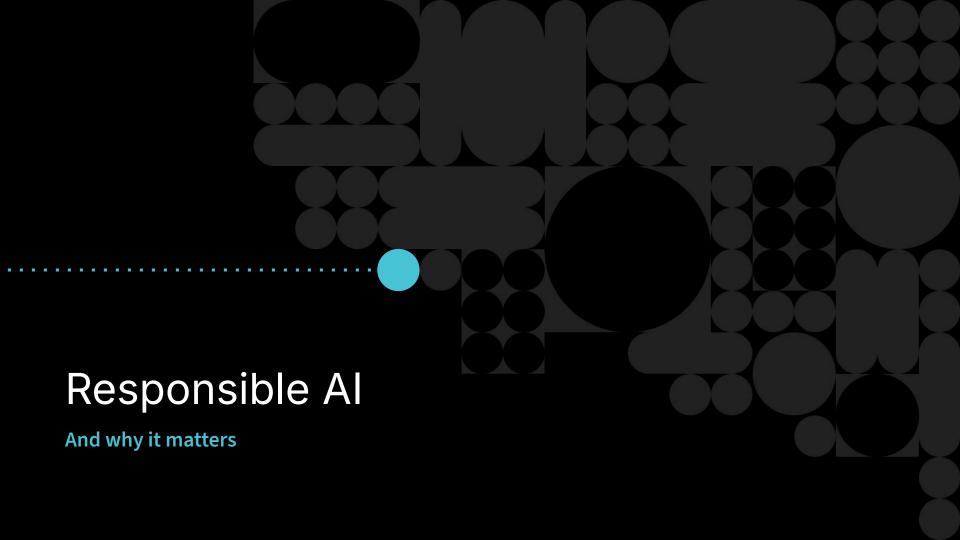


Fleet Maintenance Prediction



Cybersecurity Threat Clustering







responsible artificial intelligence (RAI)

noun

Prioritizes ethical considerations, fairness, transparency, and accountability throughout the AI development and deployment life cycle.

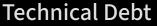


Responsible AI

RAI Matters to Different People in Different Ways





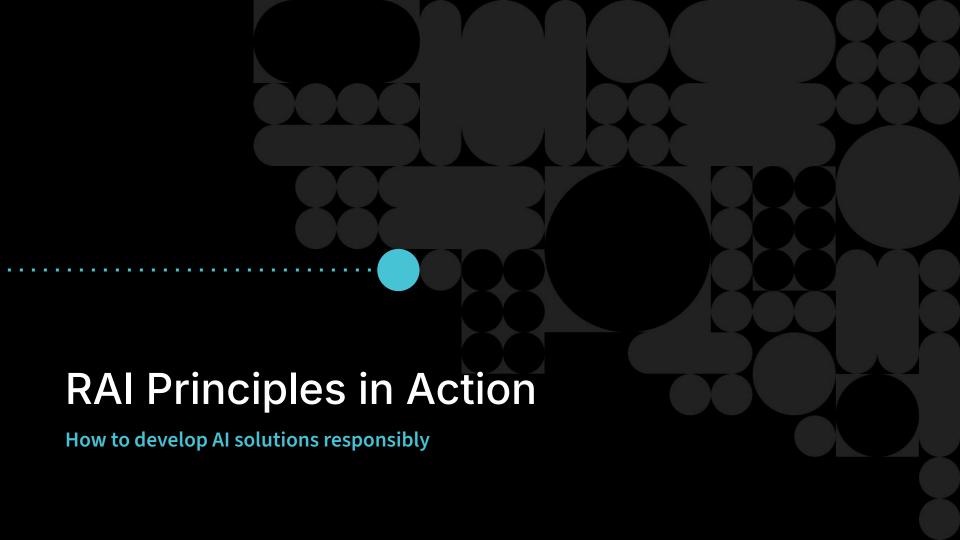




It's the Law



Business Reputation







Becoming the global leader in responsible AI presents the most significant opportunity for our country in our lifetime. If we don't grab hold of this opportunity now, we will not compete.

Building a Framework for Responsible Al

















Inclusivity



Inclusive AI development aims to benefit people and the planet for the **betterment of all**. This is best achieved through **diverse participation** in the design and development of AI solutions.



Example

Diversity, Safe, and Inclusive Policy.

Fairness



Al development must prioritize human-centered values, including rights, equality, fairness, and justice, with safeguards to mitigate bias.



Example

Use cases with a high risk of bias and no way to monitor are not pursued.

Transparency



Transparency in AI involves disclosing its usage and enabling understanding of its development, operation, and outcomes. It's about providing explainability for users or impacted parties.



Example

The wildfires project includes predictions based on the 'top three contributing features.'



Accountability



Organizations and individuals must be clear on **who is accountable** for the outputs of Al systems. Al outcomes should be audited to **prevent conflicts** with human rights and environmental well-being.



Example

A human-in-the-loop approach ensures informed subject matter experts validate predictions before any action is taken.



Safety & Security



Al systems must serve **legitimate purposes**, prioritizing robustness and reliability to build trust while mitigating safety and security risks.



Example

Compare predictions in production against the ground truth.

Privacy & Data Protection



Privacy must be safeguarded throughout the Al life cycle.

Collaboration is key to establishing data protection measures and adhering to privacy frameworks.



Example

Aggregate address locations when presenting results.

Awareness & Empowerment



Public trust in Al hinges on accessible education and expert guidance.

Transparent communication helps foster understanding, and empowerment ensures teams are **encouraged to bring forward concerns** about the usage of Al.



Example

Educate on responsible AI and its relevance to the use case during project kickoff and throughout project lifecycle.



Responsible AI starts with you.





Thank You!

Chantal Ritcey

chantal.ritcey@altaml.com



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Business Activity Registry (BAR) and GovLab

Thank you for tuning in.

To join our mailing list email: goa.informationmanagement@gov.ab.ca



Enterprise Content Management Branch

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