



Fact Sheet:

Report My Collision online service: Albertan support

Description	Report My Collision (RMC) is an online service that provides Albertans with a way to report most collisions without the needing to visit a law enforcement agency (LEA) in person.
Purpose	The purpose is to reduce red tape and make collision reporting more convenient for Albertans. It supports better data privacy and quality by having a uniform reporting service across Alberta.
Availability	RMC will be available to select municipalities in May 2025. Releases to other municipalities will continue through spring 2025, with full deployment anticipated by late summer 2025.
Access	Drivers can access RMC through any desktop or mobile browser by visiting <a href="https://report-my-collision.alberta.ca">https://report-my-collision.alberta.ca</a>
Authentication	RMC is integrated with Alberta.ca accounts. Albertans reporting a collision will need to access the service using a 'Personal Use' Alberta.ca account. For more information about Alberta.ca accounts, visit <a href="https://www.alberta.ca/alberta-ca-account">https://www.alberta.ca/alberta-ca-account</a> .
Eligible Types of Collisions	Currently only single-vehicle or property damage only vehicle collisions can be reported via RMC. Examples of these kinds of collisions include animal strikes, striking an object (e.g., light post, guard rail), or if the vehicle ran off the road or was the subject of a hit and run.
Required Information	Albertans will be required to provide information about the collision such as location, date and time, any contributing factors, photos of the damaged area(s), as well as information about the driver, the registered owner (if different), the vehicle involved in the collision and its insurance details.
Limitations	RMC is only available to drivers that hold an Alberta driver's licence and have a verified Alberta.ca account. Out-of-province drivers must report their collision at a LEA.
Collision Report Status	Albertans will receive automated emails for any status updates, including approval or rejections of their collision reports by law enforcement. Albertans can also check their status anytime on their RMC dashboard.



## Damage Stickers

Once a report has been approved, a digital damage sticker will be generated and made available for download on the users RMC dashboard. This digital sticker can be printed, emailed or viewed on a mobile device for vehicle repair shops to verify the collision has been reported and to authorize repairs.

## Data Privacy

RMC and LEAs will collect the same information as authorized under Sec 11(2.1) of the *Traffic Safety Act* (TSA), and regulations as they currently do.

## Data Security

The Government of Alberta takes the privacy of Albertans' personal information seriously. The Registrar of Motor Vehicles has taken all necessary steps to ensure personal information is protected.

## Technical Support

If you have questions or require technical assistance while using Report My Collision, you can email [tec.collisionsupport@gov.ab.ca](mailto:tec.collisionsupport@gov.ab.ca) or call 587-985-3560 from 8am-8pm.