



Consumer Protection Alert

Service Alberta and Red Tape Reduction

Unlicensed Prepaid Contractor Edmonton area

Name: Colton Grant Myers

Alternate Name:

- Tim Neil

Affiliated Businesses:

- Sublime Property Maintenance
- Yard Relief Services

Details

The Consumer Investigations Unit is warning Albertans in the Edmonton area about an unlicensed prepaid contracting business, Sublime Property Maintenance, operated by Colton Myers. Myers is known to use aliases and operate under alternate business names, including Tim Neil and Yard Relief Services.

The Consumer Investigations Unit has charged Colton Myers under the *Consumer Protection Act* with operating as an unlicensed prepaid contractor, using non-compliant agreements, and failing to provide refunds to consumers.

Myers is known to:

- Take deposits from consumers without possessing the required prepaid contracting business licence.
- Provide contracts that do not align with consumer protection laws.
- Fail to provide refunds.

Consumer Investigations Unit

13th Floor, Commerce Place, 10155-102 Street, Edmonton AB T5J 4L4
Suite 301, 7015 Macleod Trail SW, Calgary AB T2H 2K6



Consumer Tips / Instructions

Prepaid contractors are required to be licensed with Service Alberta and Red Tape Reduction. Consumers are strongly encouraged to do their research prior to hiring a contractor for home renovations or repairs. This includes:

- Asking to see municipal and provincial business licences.
- Establishing the total cost of the project.
- Having a written contract in place that states clear project deliverables and timelines.

Anyone who is planning on hiring a contractor should review Service Alberta and Red Tape Reduction's Home Improvements tipsheet, located at <https://open.alberta.ca/publications/home-improvements-what-you-need-to-know> and checking if a business had any enforcement action taken against it at: <https://www.alberta.ca/lookup/business-enforcement-search-tool.aspx>

If you suspect a contractor is unlicensed, contravening Alberta's consumer protection laws, or avoiding work commitments, report it at 1-877-427-4088.

