
Alberta Registry for Land Online (ARLO)

Information for End Users

About ARLO

Alberta Registry for Land Online (ARLO) is Alberta's digital land titles registry system. It provides a modern way to search, view, purchase Land Titles and Surveys products, and submit documents online. ARLO will gradually replace legacy systems, including SPIN2 and ALTO. ARLO supports the modernization of Land Titles and Surveys and enhances service delivery for Albertans by reducing manual processes, improving processing times, and providing a more consistent user experience.

Who can use ARLO

ARLO is available to individuals, businesses, and professionals who need land title information

Previewing ARLO

You can search and preview information without signing in. You must sign in to purchase titles or other products.

ARLO Pro accounts

An ARLO Pro account is designed for organizations. It allows you to manage multiple users, control access and roles, and connect and use a Land Titles and Surveys charge account. You will have the ability to connect your existing land titles and survey charge account to your ARLO Pro account so users can continue purchasing Land Titles products. Users sign in individually, but account access is managed by your organization.

ARLO Pro gives organizations better control over user access and purchases, and improved account accuracy and self-serve account management.

Available roles in an ARLO Pro account

Roles include account administrator and member.

An **account administrator** is a trusted and authorized person who manages an organization's ARLO Pro access, account details, and user permissions. A **member** is an individual who works within an organization's ARLO Pro account and makes purchases using the organization's linked charge account.

Charge account management

Organizations using an ARLO Pro account can manage User access management, role permissions, and billing activity.

Administrator visibility of user activity

Administrators can view invitations, role assignments, and the most-recent login activity.

Accounts, access and login

Account requirements for ARLO

To access ARLO, users will need an Alberta.ca account. This is different from a SPIN2 login. For more information, visit <https://www.alberta.ca/alberta-ca-account>

Need help? Go to the ARLO Help Centre - <https://landregistry.alberta.ca/customer-service/help>

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Email sign-in issues

You must use your Alberta.ca account credentials to login.

For help, visit <https://www.alberta.ca/alberta-ca-account-contact>

For more information, visit <https://www.alberta.ca/alberta-ca-account>

Adding team members to an organization's ARLO account

To add members, account administrators will need to:

1. Link a Land Titles and Surveys charge account
2. Create an ARLO Pro account
3. Invite team members

Step-by-step guidance is available in the ARLO Help Centre.

Transitioning from SPIN2 to ARLO

Once organizations have linked their existing charge accounts to ARLO and team members are invited, staff can login using their Alberta.ca account or Government of Alberta (GoA) credentials.

Payments and charge accounts

Using a charge account for payment

Charge accounts can be used to pay for ARLO transactions through ARLO Pro accounts.

How purchases are paid for in ARLO Pro

Individual users can perform searches and make ARLO purchases. These transactions are billed to your organization's linked charge account, not to individual users.

Invoice delivery with ARLO

ARLO purchases and billing will continue through the same charge account. Invoices remain available in SABRIO.

Charge account balances across SPIN2 and ARLO

The same charge account is used for both systems. Purchases made in SPIN2 or ARLO use the same charge account.

Combined billing and account management

Billing activity across SPIN2 and ARLO can be consolidated into one invoice.

Credit card use for ARLO Pro users

ARLO Pro users will not be able to pay by credit card. Pro users must use the linked charge account. Additional members added must also use the charge account.

Cart and purchases

Cart retention

Items stay in your cart for the current browser session and tab.

Need help? Go to the ARLO Help Centre - <https://landregistry.alberta.ca/customer-service/help>

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Your cart will clear if you:

- Log out
- Close the tab
- Complete a purchase

Purchase limits

You can purchase up to 100 items per transaction.

Title changes before checkout

ARLO checks title status at checkout. If a title has changed or expired, you will be notified.

Payments, invoices, and receipts

Accepted payment methods and which bank processes

ARLO accepts:

- Visa
- Mastercard
- American Express
- Visa Debit
- Mastercard Debit

Payments are processed through TD Bank.

Receiving purchased titles

You will receive an email with a link to ARLO. You must log in to download your titles. Titles are not sent by email.

Download availability period

Downloads are available for five calendar days from the date of purchase.

Receipts and invoices

An invoice is available immediately after purchase. A receipt is sent by the payment provider.

Refund requests

Refunds are reviewed on a case-by-case basis. You may qualify if a system error prevents access or a purchase has been made in error.

Account setup and onboarding

ARLO Pro signup and onboarding

ARLO Pro onboarding for existing Land Titles account clients commenced in April 2026 and will continue through to the MVP Release in December 2026.

Organizations will receive invites to:

1. Create an ARLO Pro account
2. Link their existing Land Titles charge account
3. Invite team members

More information will be shared with the organization's account administrator.

Need help? Go to the ARLO Help Centre - <https://landregistry.alberta.ca/customer-service/help>

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Managing members with an Alberta.ca organization account

For assistance, contact the Alberta.ca Account support team:

- **Email:** alberta-ca.account@gov.ab.ca
- **Phone:** 1-844-643-2789
- **Hours:** 8:15 am to 4:30 pm, Monday to Friday (excluding statutory holidays)

Organization structure and user management

Multiple accounts for one organization

Each charge account has its own ARLO Pro account.

User access under a main account

Individual users log in to ARLO using their Alberta.ca account. The account administrator invites them to join the organization's ARLO Pro account.

Viewing charge account details

Detailed account information remains available in SPIN2 during the transition.

Viewing ARLO before choosing an account administrator

Open house demonstrations will be available after launch to showcase the platform and its functionality.

Transfer of existing SPIN2 users to ARLO

Individual users must be invited by an account administrator.

Searching for titles, survey plans, and documents

Searchable items in ARLO

You can search for:

- Current and historical land titles
- Survey plans
- Condominium sheets.

Search criteria include:

- Street address
- Plan-Block-Lot
- Alberta Township System (ATS) formats
- Title number
- Land Identification Numeric Code (LINC) number
- Document number

Search limitations

ARLO does not support searches for:

- Cancelled titles or survey plans
- Non-patent sheets,
- Certain specialized products.

Need help? Go to the ARLO Help Centre - <https://landregistry.alberta.ca/customer-service/help>

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Searching for historical titles

You can still complete these searches using SPIN2. Both current and historical titles/survey plans can be searched and added to your cart.

Preview function

A preview lets you review title or survey plan information before purchasing.

Why previews are not PDFs

Title and survey plan previews now display as text on a webpage to improve readability and accessibility.

Adding products to cart from the preview page

You can add current and historical titles and survey plans, to your cart from the preview page.

ARLO parcel map

Overview

The ARLO parcel map is an interactive map tool that allows users to:

- Locate titles and survey plans
- View search results
- Select items directly

With the tool, users can:

- Zoom, pan, and rotate
- Change base maps
- Toggle layers
- Draw search areas
- Preview titles and survey plans
- Export or print map views

Sign-in requirements for using the map

The parcel map can be accessed without login.

Locations not available on the map

Some records, such as mineral titles, do not have a physical location and cannot be displayed on the map.

Records that do not appear on the map

Titles and survey plans without spatial geometry, such as mineral titles, appear in list view only.

Use of the parcel map for legal boundaries

The map is for visual reference only.

How polygon search works

Polygon search returns results that fall within the drawn area on the parcel map.

Differences between map and list search results

Differences may result from:

- Missing spatial data
- Map scale
- Unsupported records

Need help? Go to the ARLO Help Centre - <https://landregistry.alberta.ca/customer-service/help>

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Finding historical titles and survey plans using the parcel map

Map search displays current titles and survey plans only. For historical titles and survey plans, conduct a list search.

Condominium sheets

Finding condominium sheets in ARLO

Conduct a list search or use the parcel map to find, view, download, and purchase condominium sheets.

Difference between a condominium sheet and a unit title

A condominium sheet represents the full plan. A unit title represents ownership of a unit.

Searching condominium sheets by unit number

Unit numbers apply only to individual unit titles, not condominium sheets.

Previewing versus downloading a condominium sheet

You must complete a purchase and have an active session.

Historical condominium sheet support

However, older condominium sheets may have limited details or format differences.

Bulk purchase of condominium sheets

You can purchase up to 100 items per transaction.

Survey plans

Finding survey plans in ARLO

You can find survey plans using:

- **List search**

- Plan number
- Standard ATS
- Non-standard ATS
- Map interaction

- **Parcel map**

- Polygon search
- Zoom, pan, and rotate
- Plan number
- Standard ATS
- Non-standard ATS

Searchable survey plan types

ARLO supports searching for registered survey plans linked to current titles. Cancelled or unsupported survey plans may require access through SPIN2.

Searching survey plans without a title

You must conduct a title-based search or use the ARLO parcel map to search for survey plans. Users cannot search for survey plans using a standalone plan number.

Need help? Go to the ARLO Help Centre - <https://landregistry.alberta.ca/customer-service/help>

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Survey plans not available for purchase

Some survey plans link to unsupported records. Use SPIN2 for authoritative access.

Availability of historical survey plans in ARLO

Some historical survey plans may be available if they are linked to a historical title available for purchase. Not all historical survey plans are digitized.

Legal validity of map measurements

All measurements shown on the map are approximate and for reference only. Legal measurements must come from registered survey plans.

Help centre and support

Where to find help

The [ARLO help centre](https://landregistry.alberta.ca/customer-service/help) (https://landregistry.alberta.ca/customer-service/help) provides support articles for troubleshooting and offers a glossary of terms.

How to contact ARLO

Fill out an online form on our contact page located here: <https://landregistry.alberta.ca/customer-service/contact>

Please note: If you need to include documents with your request, file attachments are limited to 5 MB per file and 10 MB total.

Technical issues

Error troubleshooting

Try clearing your browser cache.

Recommended browsers for ARLO

Use a modern browser such as Google Chrome or Microsoft Edge