



Safeguards for Albertans receiving continuing care

Information and reporting line **1-888-357-9339**

If you have a concern, start by raising it with your continuing care operator. If your concern hasn't been resolved, you have the option to contact Alberta Health.

Call if you have concerns about:

- The abuse of an adult receiving publicly-funded care or support services: any services that relate to a client's health or physical and psychological well-being. (Press option #1), or:
 - visit www.alberta.ca/protection-for-persons-in-care
- The actions of a co-decision maker, guardian, or trustee in a continuing care home or supportive living accommodation. (Press option #2)
- Care or accommodations in continuing care settings. (Press option #3), or:
 - email CCLO@gov.ab.ca
 - For information on public reporting please visit: <https://standardsandlicensing.alberta.ca/>