



Concerns with home and community care services

Information and reporting line
1-888-357-9339

If you have a concern, start by raising it with your home care provider. If your concern hasn't been resolved, you have the option to contact Alberta Health.

Call if you have concerns about:

- The abuse of an adult receiving publicly-funded care or support services: any services that relate to a client's health or physical and psychological well-being. (Press option #1), or:
 - visit www.alberta.ca/protection-for-persons-in-care
- The actions of a co-decision maker, guardian, or trustee. (Press option #2)
- Publicly-funded home and community care services that you or someone you know are receiving. (Press option #3), or:
 - email CCLO@gov.ab.ca

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