

# YOUR CARRIER PROFILE: HOW TO REVIEW IT



## CARRIER PROFILE

### CARRIER INFORMATION

#### Example Transport Ltd

PO Box 1  
Edmonton  
AB T6B 2X3  
Canada

NSC Number: AB000-0000

Profile Period Start: 2019 MAR 01

End: 2023 FEB 28

#### NOTE

The "Carrier Profile" includes a history of convictions, administrative penalties, inspections, and collisions provided to Alberta Transportation and Economic Corridors by law enforcement and other government agencies. Other information such as inspection facility certifications, audits, and notices documenting violations may also be included. The Carrier Profile is used to identify carriers that pose an unacceptable risk to the public. Information contained in the Carrier Profile will be considered when establishing a carriers safety fitness rating.

Carriers are encouraged to obtain and review their Carrier Profile regularly to help evaluate the effectiveness of their safety and maintenance programs, and take proactive action to rectify safety and compliance issues.

The actual description and coding of events are worded using criteria set by the Canadian Council of Motor Transport Administrators(CCMTA) and therefore may not be the same wording that appears on law enforcement documentation.

The carrier current compliance standing can be found in "Part 1 - Carrier Information". This will always reflect events that have occurred in the previous 12 months from the printed date regardless of the Profile Period Start and End Date.

All reasonable efforts have been taken to ensure the accuracy of the information in this report. If any information shown in the carrier profile is in question, the carrier should consult their records to verify any concerns. If there are data inaccuracies or inconsistencies, contact Alberta Transportation and Economic Corridors at (403) 755-6111 or by email to [compliance.info@gov.ab.ca](mailto:compliance.info@gov.ab.ca).

An Education Manual is available to assist carriers to better understand the transportation requirements to support compliance to transportation safety legislation. The Education Manual and other information regarding Alberta's National Safety Code (NSC) program can be viewed on the internet at <https://www.alberta.ca/education-manual-for-commercial-carriers.aspx>

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Requested By: MOTRISUI

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# INTRODUCTION



The National Safety Code (NSC) is a set of 16 minimum safety performance standards. These standards were designed to reduce the number and severity of collisions involving commercial vehicles.

NSC Standard 7 requires all Canadian jurisdictions to maintain a carrier profile on each of their NSC carriers. While the carrier profile is designed to identify high risk carriers to provincial regulators, it serves as a valuable tool for assisting carriers in evaluating the effectiveness of their safety and maintenance programs.

Each carrier that operates a NSC vehicle must obtain a Safety Fitness Certificate (SFC), maintain an acceptable Safety Fitness Rating (rating), and implement written safety and maintenance plans. Those carriers that represent an unacceptable risk to the public may have their rating changed to “Unsatisfactory” and their SFC cancelled. This would result in the carrier not being able to register or operate an NSC vehicle.

Provincial regulators use a carrier’s profile largely in determining a carrier’s safety rating. Only information pertaining to a NSC bus or truck, and its driver is displayed on a carrier profile and used by the Alberta Transportation and Economic Corridors in its monitoring program.

Under both provincial and federal legislation, a NSC bus is defined as a motor vehicle that is originally designed for carrying 11 or more persons, including the driver, and that is used or intended to be used for the transportation of passengers.

For carriers that operate solely within Alberta (provincially regulated carriers), a NSC truck is defined as a truck or truck/trailer combination registered for a gross vehicle weight of 11,794 kilograms or more. Alberta carriers that operate outside of the province (federally regulated carriers) must comply with federal legislation. Under this federal legislation, trucks registered in excess of 4,500 kilograms must comply with SFC requirements.

A copy of a sample carrier profile can be accessed via our main website at <https://www.alberta.ca/carrier-profiles-and-monitoring.aspx> or directly at <https://www.alberta.ca/assets/documents/trans-sample-carrier-profile-report.pdf> . If you do not have a copy of your own carrier profile, we recommend you refer to the sample profile regularly while reviewing this document.

## Section 1: What is a Carrier Profile Report?

The carrier profile is a “Report Card” of the carrier’s compliance to on-road and administrative requirements and performance based on information collected from across Canada and the United States. Only the carrier named in the carrier profile, or an authorized enforcement agency can obtain a copy of the full carrier profile information.

Every carrier operating NSC vehicles registered in Alberta has a carrier profile. If this carrier also has NSC vehicles registered in another jurisdiction, then that jurisdiction will issue a separate SFC and maintain a carrier profile which identifies profile events related to the NSC vehicles plated in that jurisdiction.

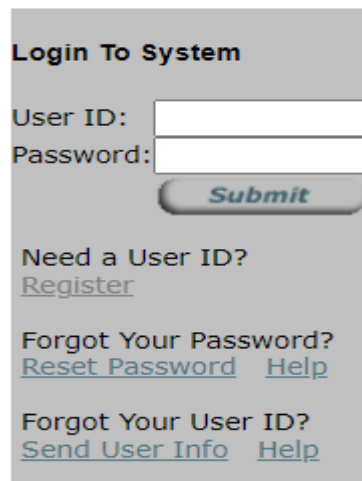
Carrier profile formats vary between jurisdictions. The standard Alberta carrier profile includes information regarding:

- A carrier’s Safety Fitness Rating
- A carrier’s Operating Status (federal or provincial)
- 12 months of events involving NSC vehicles registered in the carrier’s name and the persons driving those vehicles. Events include;
  - Convictions,
  - Administrative Penalty Information for impaired driving charges,
  - Commercial Vehicle Safety Alliance (CVSA) inspections,
  - Reportable collisions from all Canadian and U.S. jurisdictions,
  - Violations identified in Alberta,
  - Monitoring,
  - Facility Audit Information,
  - Safety Fitness Information,

Where a carrier leases on an owner/operator and the owner/operator’s vehicle is registered in the carrier’s name, all profile events involving the owner operator will be displayed on the carrier’s profile.

All carriers are encouraged to register and obtain their carrier profile through the Alberta Transportation and Economic Corridors Online Services site. The site provides access to the carrier profile during and after normal business hours. To register for access to the profile services, go to:

<https://www.trans.gov.ab.ca/TravisWebLogin/redirect.htm> and select “Register”.



**Login To System**

User ID:

Password:

**Submit**

**Need a User ID?**  
[Register](#)

**Forgot Your Password?**  
[Reset Password](#) [Help](#)

**Forgot Your User ID?**  
[Send User Info](#) [Help](#)

Complete the registration form by checking off the required service(s) i.e., Carrier/Public Profile & Carrier Document Portal and user information. Once the validation box has been clicked on and information is verified, then an email will be sent approving the registration along with a temporary password. Once the account has been logged into and the password is changed, then the client will have access to this portal.



## Registration Form

(\* = Required field)

(\*\* = Required field for select applications)

**Available Applications / Services** - To avoid unnecessary delay in request approval, please select only the applications required for your job role. If you are not sure if the application is needed for your role, click Show Description to bring up more information.

Carrier Services Permits	<input type="checkbox"/>	[Show Description]	** MVID & NSC Carrier Number required for NSC Permits
Carrier/Public Profile & Carrier Document Portal	<input checked="" type="checkbox"/>	[Show Description]	** MVID required for public / MVID & NSC Carrier Number Required for Carrier Profile
ECS - Electronic Collision System	<input type="checkbox"/>	[Show Description]	
HDO - Highway Data Online	<input type="checkbox"/>	[Show Description]	
Rail Safety Certificates	<input type="checkbox"/>	[Show Description]	
TIMS - Transportation Infrastructure Management System	<input type="checkbox"/>	[Show Description]	** Company - HR Contact - Address - Comment - autoID - required
TRAVIS Web (Overloads/Annuals/Licensing)	<input type="checkbox"/>	[Show Description]	** MVID - required
Vehicle Safety Permits	<input type="checkbox"/>	[Show Description]	** MVID - required
eFacility	<input type="checkbox"/>	[Show Description]	** MVID - Facility ID - autoID - required

### User Information

\* Requested User ID  
(Minimum 6 characters):

Example

\* First Name:

Example

\* Last Name:

Transport

\* Phone:

403 000-0000

\* Individual Work E-mail:

example@0000.com

\*\* Company Name:

\*\* HR Contact:

Fax Number:

\*\* MVID:

0000-00000

MVID is a motor vehicle identification number. If you are familiar with permitting, this number is the same as a client number. Alberta registrants can find this number on their Alberta motor vehicle registration. Carriers can find this number on the Safety Fitness Certificate. E.g. format is 0000-00000.

\*\* NSC/Carrier

AB000-0000

Number:  
Refers to the National Safety Code (NSC) number or carrier number. This is required to access services such as, Carrier Services Permits or Carrier/Public & Carrier Document Portal. This number can be found on the Safety Fitness Certificate. E.g. format is AB000-0000.

\*\* Approval Code:

1111

Refers to the 'approval code' that you may receive in an email notification related to your online application for Safety Fitness Certificate (SFC), SFC renewal, change of operating status, and/or name change. If received, the approval code MUST be entered in this form to support the account registration process.

\*\* Company Address:

\*\* City:

\*\* Province:

\*\* Postal Code:

\*\* Access Requested  
and Reason:

[Click here to validate data after you complete the above form](#)

## Section 2: How to read and interpret your Carrier Profile Report

The carrier profile is divided into 12 parts as follows:

- **Part 1** - Carrier Information
- **Part 2** - Conviction Information
- **Part 3** – Administrative Penalty Information
- **Part 4** - CVSA Inspection Information
- **Part 5** - Collision Information
- **Part 6** - Violation Information
- **Part 7** - Monitoring Information
- **Part 8** – Facility Audit Information
- **Part 9** – Facility Licence Information (by request only)
- **Part 10** – Safety Fitness Information
- **Part 11** – Profile Events (Historical Summary) (by request only)
- **Part 12** – Historical Summary (by request only)

A carrier profile report is generated for a 12-month period, however, a carrier can request any period starting from January 2010. The following is a description of each part and a brief interpretation of the information provided.

### PART 1 – CARRIER INFORMATION

Part 1 of the carrier profile gives an overall snapshot of a company's current safety status. Part 1 always displays 12 months of data from the date that the report was requested, including the Safety Fitness Certificate Number, Certificate Effective and Expiry Date, Safety Fitness Rating, Operating Status, and the Risk Factor Score (R-Factor).

**This is to ensure the carrier is always aware of their current status with Alberta Transportation and Economic Corridors.**

#### SAFETY FITNESS CERTIFICATE

Certificate Number:  
000000000

Effective Date:  
2023 FEB 23

Expiry Date  
2023 MAR 01

**Safety Fitness Rating:** Satisfactory Unaudited

**Operating Status:** Provincial

**RISK FACTOR (R-Factor - Carrier must strive for the lowest score)**

**R-Factor Score:** 0.001

The carrier's current **operating status** of provincial or federal is also displayed in Part 1. A carrier can only have one operating status that applies to all the National Safety Code vehicles registered under the name on their Safety Fitness Certificate. Carriers with a federal operating status can operate vehicles outside of Alberta. Carriers with a provincial operating status can **only** operate their vehicles in Alberta. Carriers with a provincial status found operating outside of Alberta may be charged with an offence and detained until the appropriate operating status has been obtained

In Alberta, there are 5 **Safety Fitness Ratings**: Excellent, Satisfactory, Satisfactory Unaudited, Conditional, and Unsatisfactory.

Excellent	Satisfactory	Satisfactory Unaudited	Conditional	Unsatisfactory
<ul style="list-style-type: none"> <li>Carrier has passed an NSC audit;</li> <li>Carrier consistently demonstrates superior safety performance;</li> <li>Carrier is a member of the Partners in Compliance (PIC) program.</li> </ul>	<ul style="list-style-type: none"> <li>Carrier has passed an NSC audit;</li> <li>Carrier has not been identified on Alberta Transportation's monitoring list in the past 12 months;</li> <li>Carrier has no outstanding compliance issues.</li> </ul>	<ul style="list-style-type: none"> <li>This rating is generally assigned to all new carriers where no existing compliance issues are known;</li> <li>Carrier has not had an NSC Facility Audit.</li> </ul>	<ul style="list-style-type: none"> <li>Carrier has an unacceptable safety record and must improve their safety performance;</li> <li>Carrier must meet any conditions set forth by the Registrar.</li> </ul>	<ul style="list-style-type: none"> <li>Carrier's performance has demonstrated an unacceptable risk to the public;</li> <li>Carrier may no longer register or operate a commercial vehicle registered under Alberta's NSC Program.</li> </ul>

**R-Factor Score** is shown as a number. The lower the number, the better the score, which lowers the risk to public safety based on on-road safety performance. This number is calculated by considering convictions, administrative penalties for impaired driving charges, CVSA failure rate and collision data over the past 12-month period.

**Fleet Range** identifies the fleet range a carrier falls under. Fleet range is important because carriers are compared to other carriers in their fleet range under Alberta Transportation and Economic Corridors monitoring program.

**Fleet Type** will be either "truck" or "bus". A carrier is a "bus" type if 50 percent or more of the NSC fleet meets the definition of a NSC bus. A NSC bus is one that has a manufacturer's seating capacity of 11 or more persons including the driver. A carrier is a "truck" type if 50 percent or more of the NSC fleet is trucks based on the operating status. 11,794 kgs or greater if running under a provincial operating status or 4,501 kgs or greater if running under a federal operating status.



**Contribution to R-Factor** is a breakdown by percent contribution of each of the four elements: convictions, administrative penalties for impaired driving charges, CVSA inspections, and collisions that are combined to calculate the R-Factor score. The higher the percentage, the more influence that particular safety event type has on carrier monitoring in determining the R-Factor score.

**NSC MONITORING PROGRAM ON: (date)**

**NSC MONITORING PROGRAM ON: 2023 JAN 31**

***R-Factor Score: 1.643***

***Carriers Monitoring Stage (1 to 4, 4 being the highest risk): 1***

Monitoring Stage R-Factor threshold for Fleet Range: 3 and for Fleet type: TRK

Stage 1:	1.344 - 1.926
Stage 2:	1.927 - 2.247
Stage 3:	2.248 - 3.044
Stage 4:	3.045 and higher

***Total number of carriers at the same stage or greater: 1092***

***NSC carriers in Alberta with Safety Fitness Certificates: 19309***

The **Carrier's Monitoring Stage** identifies if the carrier, based on their R-Factor Score, is identified on Alberta Transportation and Economic Corridors' carrier monitoring list and at what stage. If a carrier's R-Factor score is high enough to place them on a monitoring stage, then a number of 1 - 4 will appear. The number 4 identifies those carriers considered to represent the highest risk to the public out of all NSC carriers operating in the province.

**Total number of carriers at the same stage or greater** identifies how many carriers are at the same or higher monitoring stage in the province.

**NSC carriers in Alberta with Safety Fitness Certificates** identifies the number of NSC carriers with a valid Safety Fitness Certificate in Alberta at month-end. If a carrier is on monitoring, the monitoring stage and the total number of carriers at the same stage or greater can assist them in determining their compliance level compared to all other NSC carriers in Alberta.

**NSC FLEET SIZE On: (date)**

**NSC FLEET SIZE ON: 2023 JAN 31**

***Average: 21***

***Current: 17***

**Average** indicates the carrier's average NSC fleet size over the past 24-month period based on the carrier's fleet size on the first Saturday of each month.

**Current** indicates the carrier's NSC fleet size as of the end of the previous month.

After reviewing Part 1 of your profile, you will have a good summary of the current on-road information known by Alberta Transportation and Economic Corridors.



## PART 2 – CONVICTION INFORMATION

The Conviction Information section provides general information about Part 2 and the total number of documents and active points.

**NSC Number:** AB000-0000

**Carrier Name:** Example Transport Ltd

Profile Period Start Date: 2019 MAR 01

Profile Period End Date: 2023 FEB 28

Date Printed: 2023 FEB 28

TOTALS:	DOCUMENTS:	436
	CONVICTIONS:	436
	ACTIVE POINTS:	3

The information recorded in this part includes data on convictions. A conviction is an offence-based ticket issued that has resulted in a conviction being registered in the courts. Events are shown in order of offence date, with the newest shown first. Conviction points remain on a carrier's profile for one year from the conviction date.

The Conviction Information section provides some general information about Part 2 and the total number of documents and points on the profile accumulated during the requested timeframe.

Points ranging from 0 - 5 are assigned to a conviction depending on the severity of the offence with 5 points assigned to the most serious offences. These point values are recommended by the Canadian Council of Motor Transport Administrators (CCMTA) at the national level in an effort to provide consistency amongst jurisdiction's monitoring programs. As an example:

- Faulty lights, not resulting in Out of Service 1 point
- Speed 21–30 kilometres per hour over 2 points
- No permit or contravene conditions of permit 3 points
- Drive while disqualified 5 points

Part 2 is comprised of 4 sections:

- Conviction Information (cover page)
- Conviction Analysis
- Conviction Summary
- Conviction Detail

The Conviction Analysis section provides a breakdown of the identified convictions into 16 main categories and provides a percentage of the number of convictions included in each category. This part assists the carrier in identifying the main areas of non-compliance.

<b>NSC Number:</b> AB000-0000		
<b>Carrier Name:</b> Example Transport Ltd		
NUMBER OF CONVICTIONS	PERCENT OF TOTAL	GROUP DESCRIPTION
12	2.8 %	Speeding
4	0.9 %	Stop signs/Traffic lights
5	1.1 %	Driver Liabilities (Licence, Insurance, Seat Belts, etc.)
17	3.9 %	Driving (Passing, Disobey Signs, Signals, etc.)
		Hours of Service
		Trip Inspections
		Brakes
1	0.2 %	CVIP
1	0.2 %	Mechanical Defects
		Oversize/Overweight
1	0.2 %	Security of Loads
		Dangerous Goods
		Criminal Code
		Permits
395	90.6 %	Miscellaneous
		Administrative Actions
436	100 %	TOTAL CONVICTIONS

The Conviction Summary section provides the carrier with the following details on each conviction:

- Event date
- Document (ticket) number
- Jurisdiction in which the violation was detected
- Vehicle plate number
- Driver's name
- Generic offence description
- Point values for each conviction identified

<b>NSC Number:</b> AB000-0000							
<b>Carrier Name:</b> Example Transport Ltd							
	DATE	DOCUMENT #	DOCKET #	JUR	VEHICLE	DRIVER NAME	ACTIVE POINTS
1	2022 AUG 26	TVT B37662XXXX	B37662XXXX	AB	000000 AB	Joe Smith	
			CONTRAENE SAFETY STAND.		000000 AB		1
2	2022 JUN 11	TVT B36885XXXX	B36885XXXX	AB	000000 AB	Joe Smith	
			CONTRAENE SAFETY STAND.		000000 AB		1
3	2022 APR 11	TVT B36274XXXX	B36274XXXX	AB	000000 AB	Joe Smith	
			CONTRAENE SAFETY STAND.		000000 AB		1
4	2021 SEP 22	TVT B34648XXXX	B34648XXXX	AB	000000 AB	Joe Smith	
			CONTRAENE SAFETY STAND.		000000 AB		
5	2021 SEP 16	TVT B34583XXXX	B34583XXXX	AB	000000 AB	Joe Smith	
			CONTRAENE SAFETY STAND.		000000 AB		

The Conviction Detail section also includes the following information:

- Time of the offence
- Enforcement agency that issued the traffic ticket
- Location of the offence
- Act/Section of the offence and additional verbiage describing the violation
- CCMTA code (Generic identifier for data exchange with other jurisdictions)
- Conviction date

**NSC Number:** AB000-0000

**Carrier Name:** Example Transport Ltd

DATE	TIME	DOCUMENT #	DOCKET #	JURISDICTION	DATE ENTERED
2022 AUG 26	10:38	TVT B37662XXX	B376625XXX	AB	2022 SEP 29
		ISSUING AGENCY:	CALGARY POLICE SERVICE		
		LOCATION:	CALGARY		
		DRIVER:	Joe Smith 000000-000 AB		
		VEHICLE:	000000 AB		
	COMMODITY:				
	1	ACT/SECTION:	TSA160(1)		
			OWNER-MV GUILTY OF OFFENCE		
		CCMTA CODE:	5000 CONTRAVENE SAFETY STAND.		
		VEHICLE:	000000 AB		
		CONV DATE:	2022 SEP 20		
		ACTIVE POINTS:	1		

## PART 3 – ADMINISTRATIVE PENALTY INFORMATION

The Administrative Penalty Information section provides general information about Part 3 and the total number of administrative penalties and active points.

**NSC Number:** AB000-0000

**Carrier Name:** Example Transport Ltd

**Profile Period Start Date:** 2019 MAR 01

**Profile Period End Date:** 2023 FEB 28

**Date Printed:** 2023 FEB 28

<b>TOTALS:</b>	<b>ADMINISTRATIVE PENALTIES:</b>	<b>1</b>
	<b>ACTIVE POINTS:</b>	<b>0</b>

The information recorded in this Part reflects administrative penalties, as issued under Alberta's *Provincial Administrative Penalties Act*.

An administrative penalty includes a fine and any other administrative consequence, including, without limitation, a sanction, restriction, prohibition, requirement, condition, suspension, disqualification, or cancellation imposed on a person for contravention of a prescribed enactment, but does not include imprisonment.

A contravention includes, without limitation,

- A failure to comply with a restriction, prohibition, requirement, direction, order, term or condition imposed by or under a prescribed enactment,
- Conduct that is subject to sanction under a prescribed enactment, and
- Any other action prescribed as a contravention under the *Provincial Administrative Penalties Act*.

As part of the Immediate Roadside Sanction (IRS) program, Alberta has strengthened its impaired driving laws. A new administrative penalty for commercial drivers has been introduced, IRS Zero Commercial, which takes a zero-tolerance approach to drugs and alcohol for drivers who are operating a commercial vehicle.

Part 3 is comprised of 4 sections:

- Administrative Penalty Information (cover page)
- Administrative Penalty Analysis
- Administrative Penalty Summary
- Administrative Penalty Detail

The Administrative Penalty Analysis section provides the number of penalties.

<b>NSC Number:</b> AB000-0000
<b>Carrier Name:</b> Example Transport Ltd
<b>NUMBER OF ADMINISTRATIVE PENALTIES</b>
1

The Administrative Penalty Summary section provides the carrier with the following details on each item:

- Occurrence date
- Contravention number (document number)
- Vehicle plate number
- Driver's name (when available) i.e. not suspended, expired etc.
- Act/Section of the offence and additional verbiage describing the violation

**NSC Number:** AB000-0000

**Carrier Name:** Example Transport Ltd

	OCCURRENCE DATE	CONTRAVENTION #	JURISDICTION	VEHICLE	DRIVER NAME	Act/Section
1	2021 APR 25 17:4	KA15313XXXX	AB	000000 AB	Joe Smith	TSA88(2) IRS 24-HOUR

The Administrative Penalty Detail section also includes the following information:

- Time of the offence
- Enforcement agency that issued the document
- Location of the offence
- CCMTA code (Generic identifier to allow data to be exchanged/shared with other jurisdictions)
- Points

**NSC Number:** AB000-0000

**Carrier Name:** Example Transport Ltd

	OCCURRENCE DATE	CONTRAVENTION #	JURISDICTION	VEHICLE	DRIVER NAME	ISSUANCE DATE
1	2021 APR 25 17:4	KA15313XXXX	AB	000000AB	Joe Smith	2021 APR 26

ISSUING AGENCY: CALGARY POLICE SERVICE

LOCATION: CALGARY

DRIVER: Joe Smith 000000-000 AB

Act/Section: TSA88(2) IRS 24-HOUR

CCMTA CODE: 5004 Immediate Road Side

CCMTA POINTS:

## PART 4 – CVSA INSPECTION INFORMATION

The CVSA Inspection Information section provides general information about Part 4 and the total number of passed, requires attention and out-of-service inspection results.

**NSC Number:** AB000-0000

**Carrier Name:** Example Transport Ltd

**Profile Period Start Date:** 2019 MAR 01

**Profile Period End Date:** 2023 FEB 28

**Date Printed:** 2023 FEB 28

<b>TOTALS:</b>	<b>PASSED:</b>	5
	<b>REQUIRED ATTENTION:</b>	3
	<b>OUT OF SERVICE:</b>	3

Part 4 reflects all levels of inspections conducted by law enforcement agencies under the Commercial Vehicle Safety Alliance (CVSA) inspection program both in Canada and the U.S. for the time period requested. CVSA inspections remain on a carrier's profile for one year from the date the inspection occurred. All levels of CVSA inspections will be used to determine the carrier's out-of-service (OOS) rate.

The five types of CVSA inspections are:

- Level 1 – North American Standard Inspection – complete inspection of the vehicle and driver
- Level 2 – walk around inspection of the vehicle and driver
- Level 3 – driver only inspection
- Level 4 – one time examination of a particular item
- Level 5 – complete inspection of the vehicle only

Each inspection will result in one of the following:

- Pass - no defect(s) found, CVSA decal issued;
- Requires attention - defect(s) found, none were "Out of Service" defects;
- Out of Service - one or more "out of service" CVSA defect(s) identified.

If a CVSA defect is noted on the CVSA Inspection Detail pages, it will be indicated by an "X" for requires attention or an "O" for out-of-service. All defects identified are regulatory violations.

The CVSA failure rate assigns a point for each out-of-service CVSA Inspection and a quarter of a point for requires attention CVSA Inspections. These numbers are then added up and divided against the total number of inspections performed on the carrier and multiplied by a constant that is based on fleet size.

The carrier must have a minimum number of CVSA inspections before the failure rate can be calculated; the minimum number is based on fleet size.

Fleet Size	Minimum Inspections
Single Vehicle	2
2- 19 Vehicles	4
20- 50 Vehicles	10
51–100 Vehicles	15
100 + Vehicles	20

If a carrier does not have the minimum number of CVSA inspections, the CVSA Failure Rate is defaulted to 0, which would have a lesser impact on the r-factor score calculations overall.

Part 3 is comprised of 4 sections:

- CVSA Inspection Information (cover page)
- CVSA Inspection Analysis
- CVSA Inspection Summary
- CVSA Inspection Detail

The CVSA Inspection Analysis section provides a breakdown of the identified CVSA defects into 20 main categories, the number of out-of-service and requires attention defects in each category, and a percentage of defects identified in each category. This part assists the carrier with identifying deficiencies in their inspection and maintenance program.

NSC Number: AB000-0000				
Carrier Name: Example Transport Ltd				
NUMBER OF OUT OF SERVICE	DEFECTS REQUIRES ATTENTION	TOTAL DEFECTS	PERCENT OF TOTAL	DEFECT CATEGORY / DESCRIPTION
				1 - Driver Credentials
	1	1	9.1 %	2 - Hours Of Service
	3	3	27.3 %	3 - Brake Adjustment
				4 - Brake Systems
				5 - Coupling Devices
				6 - Exhaust Systems
				7 - Frames
				8 - Fuel Systems
				9 - Lighting Devices (Part II Section 9 only)
3	1	4	36.4 %	10 - Cargo Securement
				11 - Steering Mechanisms
				12 - Suspensions
1	1	2	18.2 %	13 - Tires
				14 - Van/Open-top Trailer Bodies
	1	1	9.1 %	15 - Wheels, Rims & Hubs
				16 - Windshield Wipers
				17 - Emergency Exits/Electrical System/Seating (Buses)
				18 - Dangerous Goods
				19 - Driveline/Driveshaft
4	7	11	100 %	20 - Driver's Seat (Missing)
				GRAND TOTAL DEFECTS



The CVSA Inspection Summary provides the carrier with the following details on each CVSA inspection:

- Date of CVSA inspection
- CVSA document number
- Jurisdiction in which the inspection was conducted
- The agency code of the enforcement body that completed the inspection
- The vehicle plate number and jurisdiction
- The level of CVSA inspection conducted
- The CVSA inspection result (passed, requires attention, or out-of-service)

	DATE	CVSA DOCUMENT	JUR	AGENCY	PLATE		LEVEL	RESULT
1	2021 AUG 25	CVR AB2397XXX	AB	GOVERNMENT ALBERTA - SHP - STRATHMORE	000000	AB	1	Requires Attention
2	2021 AUG 03	CVR ab5945XXX	AB	CALGARY POLICE SERVICE	000000	AB	2	Out Of Service
3	2021 MAY 05	CVR AB2339XXX	AB	GOVERNMENT ALBERTA - SHP - AIRDRIE	000000	AB	1	Passed
4	2021 JAN 20	CVR AB570XXX	AB	CALGARY POLICE SERVICE	000000	AB	1	Out Of Service
5	2020 OCT 29	CVR AB570XXX	AB	CALGARY POLICE SERVICE	000000	AB	1	Out Of Service

The CVSA Inspection Detail section also includes the following information:

- Time of inspection
- A description of the agency that conducted the inspection
- More specific description of where the inspection was conducted
- Driver's name
- Description and vehicle data of units inspected
- Defects are broken down by result, vehicle, and the number of defects per vehicle, requires attention (indicated by an "X") or an out-of-service result (indicated by an "O") was detected in one of the 20 categories

DATE	TIME	DOCUMENT	JUR	LEVEL	RESULT	DATE ENTERED										
1 2021 AUG 25	11:15	CVR AB2397XXXX	AB	1	Requires Attention	2021 SEP 10										
AGENCY: GOVERNMENT ALBERTA - SHP - STRATHMORE																
LOCATION: 26 Ave near Spiller Rd Roadside																
DRIVER: Joe Smith 000000-000 AB																
VEHICLE:	TYPE	PLATE	JUR	VIN	YEAR	MAKE	CVSA DECAL #									
1	TR	000000	AB	00000000000000000	2019	International										
OUT OF SERVICE																
NUMBER OF OUT OF SERVICE DEFECTS (O)																
DEFECT CATEGORY / DESCRIPTION																
BY VEHICLE																
1 2 3 4 5 6 7																
-- -- -- -- -- -- --																
REQUIRES ATTENTION																
NUMBER OF REQUIRES ATTENTION DEFECTS (X)																
DEFECT CATEGORY / DESCRIPTION																
BY VEHICLE																
1 2 3 4 5 6 7																
-- -- -- -- -- -- --																
4 - Brake Systems																
1																

## Part 5 – COLLISION INFORMATION

Part 5 provides collision information supplied by enforcement agencies across Canada and the United States. Collision points remain on a carrier's profile for one year from the date the event occurred.

The collision information section provides some general information about Part 5 and the total number of property damage, injury, and fatal collisions. The number of supported, not supported, or not evaluated collisions are also provided for the time period requested.

**Profile Period Start Date:** 2019 MAR 01

**Profile Period End Date:** 2023 FEB 28

**Date Printed:** 2023 FEB 28

TOTALS:	NUMBER OF COLLISIONS	SUPPORTED	NOT SUPPORTED / NOT REVIEWED	ACTIVE POINTS
Property Damage:	697	72	625	0
Injury:	93	15	78	0
Fatal:	0	0	0	0

In Alberta, "reportable collisions" are those where the collision resulted in:

- property damage of \$2,000 or greater
- personal injury, or
- fatality

A carrier may request a collision be reviewed to determine if points may be removed from the carrier profile. Alberta Transportation and Economic Corridors will consider removing points from a carrier's profile for collisions by way of a Collision Review, if the carrier, or carrier's representative, can show reasonable justification to have those points removed.

Collisions reviewed through an approved process and deemed supported, those points will be removed. This will be reflected on the carrier profile and will not be used as part of Alberta Transportation and Economic Corridors' Intervention and Discipline Policy.

More information on the collision review program is available through the website at:

<https://www.alberta.ca/collision-evaluations.aspx>

Carriers are encouraged to review every collision internally in order to identify areas where safety and compliance can be improved.

Each collision is assigned a point value based on the severity of the collision. Point values are assigned as follows:

- Property Damage 2 Points
- Personal Injury 4 Points
- Fatality 6 Points

Only the highest point value will be assigned per collision. Points will be removed from the carrier profile only where the collision has been reviewed and deemed supported.

Part 5 is comprised of 3 sections:

- Collision Information (cover page)
- Collision Summary
- Collision Detail

The Collision Summary section provides the carrier with the following:

- Date of the collision
- Collision document number
- Jurisdiction where the collision occurred
- Vehicle plate number and jurisdiction
- Status, if the collision has been reviewed
- Result
- Collision severity and points
- Driver name

	DATE	DOCUMENT	JUR	PLATE	STATUS	RESULT	SEVERITY	POINTS
1	2021 NOV 04	13105XX	AB	000000 AB	Not Reviewed		Damage	
	DRIVER:		Joe Smith					
2	2021 NOV 03	13094XX	AB	000000 AB	Not Reviewed		Damage	
	DRIVER:		Joe Smith					
3	2021 OCT 30	13088XX	AB	000000 AB	Not Reviewed		Damage	
	DRIVER:		Joe Smith					
4	2021 OCT 30	13088XX	AB	000000 AB	Not Reviewed		Damage	
	DRIVER:		Joe Smith					
5	2021 OCT 28	13084XX	AB	000000 AB	Not Reviewed		Damage	
	DRIVER:		Joe Smith					
			AB	000000 AB				

The Collision Detail section also includes the following:

- Time
- Location of the collision
- Description of the vehicle

DATE	TIME	DOCUMENT	JUR	PLATE	SEVERITY
1 2021 NOV 04	13:00	13105XX	AB	000000 AB	Damage
		ASSESSMENT:	Not Reviewed		ACTIVE POINTS:
		DRIVER:	Joe Smith 000000-000 AB		
		LOCATION:	CALGARY		
		VEHICLE:	INTERNATIONAL 2020		VIN: 0000000000000000
		DATE ENTERED: 2021 NOV 13			

## Part 6 – VIOLATION INFORMATION

Part 6 is a summary of violations documented by enforcement agencies. Each violation is a contravention of an act or regulation.

The Violation Information section provides some general information about Part 6 and the total number of documents on the carrier profile during the period of time requested.

**Carrier Name:** Example Transport Ltd

**Profile Period Start Date:** 2019 MAR 01

**Profile Period End Date:** 2023 FEB 28

**Date Printed:** 2023 FEB 28

**TOTALS:**

**DOCUMENTS:** 0

**OFFENCES:** 0

No points will be assigned to violations under this part and these violations are not used when calculating the carrier's r-factor score. However, violations may be considered when reviewing a carrier's overall safety fitness. Violations will remain on a carrier's profile for one year from the date the event occurred.

Part 6 is comprised of 4 sections:

- Violation Information (cover page)
- Violation Analysis
- Violation Summary
- Violation Detail

The Violation Analysis section provides a breakdown of the identified violations into 16 main categories and provides a percentage of violations in each category. This section assists the carrier in identifying the main areas of non-compliance.

NUMBER OF VIOLATIONS	PERCENT OF TOTAL	GROUP DESCRIPTION
3	60.0 %	Speeding
		Stop signs/Traffic lights
		Driver Liabilities (Licence, Insurance, Seat Belts, etc.)
1	20.0 %	Driving (Passing, Disobey Signs, Signals, etc.)
		Hours of Service
		Trip Inspections
1	20.0 %	Brakes
		CVIP
		Mechanical Defects
5	100 %	Oversize/Overweight
		Security of Loads
		Dangerous Goods
		Criminal Code
		Permits
		Miscellaneous
		Administrative Actions
		TOTAL VIOLATIONS

The Violation Summary section provides the carrier with the following details on each violation:

- Event date
- Document number
- Jurisdiction in which the violation was detected
- Vehicle plate number
- Driver's name
- Generic offence description

DATE	DOCUMENT	JUR	VEHICLE	DRIVER NAME
2021 JUL 16	TVR 143908XX	AB	000000 BC	Joe Smith
1	UNREGISTERED MOTOR VEH.			
2021 JUL 16	TVR 143908XX	AB	000000 BC	Joe Smith
2	FALSE OR NO INFO PROVIDED			
2021 AUG 22	TVR 144925XX	AB	000000 AB	Joe Smith
3	IMPROPER BRAKES - OOS			

The Violation Detail section also includes the following details:

- Time of the offence
- Enforcement agency that issued the report
- Location of the offence
- Act/Section and description of the violation
- CCMTA code
- Text - Additional verbiage describing the violation

DATE	TIME	DOCUMENT	JURISDICTION	DATE ENTERED
2021 JUL 16	09:54	TVR 143908XX	AB	2021 JUL 17
ISSUING AGENCY: GOVERNMENT ALBERTA - SHP - LEDUC				
LOCATION:	Leduc - VIS			
DRIVER:	Joe Smith 000000-000 AB			
VEHICLE:	000000 AB			
COMMODITY:				
1 ACT/SECTION: TSA52(1)(A) OPERATE UNREGISTERED MOTOR VEHICLE OR TRAILER				
CCMTA CODE: 209 UNREGISTERED MOTOR VEH.				
VEHICLE:				
TEXT: EXPIRED 2021/06/30 VEHICLE MUST BE REGISTERED PRIOR TO LEAVING VIS				

## Part 7 – MONITORING INFORMATION

This part is a valuable tool for looking at a carrier's performance over an extended period. It was designed to provide a summary of a carrier's monitoring history for the period of time requested.

Under this Part, carriers can track their monthly monitoring history, compare themselves to other carriers in their fleet range, and track their r-factor score and history of contributions to the r-factor. Even carriers that are not on Alberta Transportation and Economic Corridors' monitoring list can benefit from reviewing Part 7.

Part 7 is comprised of three sections:

- Monitoring Information
- Monitoring Summary
- Monitoring Detail

The Monitoring Information section is provided with every carrier profile and provides some general information about this part.

**NSC Number:** AB000-0000

**Carrier Name:** Example Transport Ltd

**Profile Period Start Date:** 2019 MAR 01

**Profile Period End Date:** 2023 FEB 28

**Date Printed:** 2023 FEB 28

The Monitoring Summary section provides a variety of information:

- Month-end date
- The type of carrier, “Truck” or “Bus” (e.g., carrier can only be one; a carrier is classified as a “Bus” if 50 percent or more of the fleet are NSC buses)
- Carrier’s average NSC fleet size calculated over a 24-month period if data is available
- Carrier’s current fleet size indicates the carrier’s NSC fleet size as of the end of the previous month
- Carrier’s R-Factor score and the contribution of the four elements; convictions, administrative penalties for impaired driving, inspections, and collisions have on the score
- Carrier’s monitoring stage, if any. If a carrier is on Alberta Transportation and Economic Corridors’ monitoring list for a specific month, then a 1, 2, 3 or 4 will be displayed. The number 4 represents a carrier with the greatest risk to the public.

MONTH-END	FLEET INFORMATION					R-FACTOR					MONITORING
DATE	TYPE	TRK%	BUS%	AVG	CUR	SCORE	CONV%	ADMIN%	INSP%	COLL%	STAGE
2023 Feb						No Data					
2023 Jan	BUS	45	55	2380	2377	0.001	100.0	0.0	0.0	0.0	01
2022 Dec	BUS	45	55	2382	2377	0.001	100.0	0.0	0.0	0.0	01
2022 Nov	BUS	45	55	2382	2377	0.001	100.0	0.0	0.0	0.0	01
2022 Oct	BUS	45	55	2383	2377	0.002	53.2	0.0	0.0	46.8	
2022 Sep	BUS	45	55	2384	2377	0.016	28.2	0.0	0.0	71.8	
2022 Aug	BUS	45	55	2385	2377	0.027	25.9	0.0	0.0	74.1	
2022 Jul	BUS	45	55	2386	2377	0.039	30.1	0.0	0.0	69.9	01
2022 Jun	BUS	45	55	2387	2377	0.051	32.5	0.0	0.0	67.5	
2022 May	BUS	45	55	2388	2377	0.067	32.2	0.0	0.0	67.8	01

Industry information is presented so that carriers can compare themselves to industry averages. Under INDUSTRY MONITORING INFORMATION the carrier’s r-factor score can be compared with carriers of the same type (truck or bus) and within the same fleet range.

Under “Monitoring Stage R-Factor threshold for Fleet Range” the R-Factor point ranges are provided for the carrier fleet range for monitoring stages 1 – 4. Note that threshold values are dynamically calculated each month, in order to consistently identify carriers on monitoring regardless of fluctuations in safety event data and/or the total number of NSC carriers in Alberta.

<b>INDUSTRY MONITORING INFORMATION ON 2023 JAN 31</b>	
<b>For Fleet Range: 200-99999</b>	<b>and for Fleet type: BUS</b>
<b>Industry Average R-Factor Score: 0.000</b>	
<b>(Industry Average is calculated for NSC carriers with and without safety events)</b>	
<b>Monitoring Stage R-Factor threshold for Fleet Range: 200-99999</b>	
<b>Stage 1:</b>	<b>0.001 - 0.001</b>
<b>Stage 2:</b>	<b>0.002 - 0.002</b>
<b>Stage 3:</b>	<b>0.003 - 0.003</b>
<b>Stage 4:</b>	<b>0.004 and higher</b>



Data found under the section Monitoring Details is relevant to convictions, administrative penalties for impaired driving charges, CVSA inspections, and collisions based on 12 months of information and a carrier's average NSC fleet size over a 24-month period.

The column headings are defined as follows:

- Month-End Date.
- Avg Fleet Size – Average fleet size of NSC vehicles over a 24-month period.
- Conv Pts/Veh – Conviction points per NSC vehicles.
- Admin Penalty pts/veh – Administrative Penalty points per NSC vehicle
- CVSA Inspections, Total Insp – number of level 1 - 5 CVSA inspections in the past 12 months. This will be zero if there are no inspections.
- CVSA Inspections, OOS Defects/Insp – The number of out-of-service CVSA defects detected per CVSA inspection. This will be shown as 0.0 if there are no OOS defects.
- CVSA Inspections Total Defects/Insp – The total number of defects found per vehicle (includes out of service and requires attention defects). This will be shown as 0.0 if there are no inspections.
- CVSA Inspections OOS percent – Out-of-service inspection rate for level 1 - 5 inspections.
- OOS/VEH - Number of out-of-service inspections per NSC vehicle based on average NSC fleet size over a 24-month period.
- CVSA Failure Rate = [number of out-of-service inspections + (0.25 x the number of required attention inspections)] divided by total number of inspections.
- Collisions PTS/VEH - Number of points (2, 4, or 6) per NSC vehicle.

MONTH-END	AVG FLEET SIZE	CONV PTS/VEH	ADMIN PENALTY PTS/VEH	<----- CVSA INSPECTIONS ----->						COLL PTS/VEH
				TOTAL INSP	OOS DEFECT /INSP	TOTAL DEFECT /INSP	OOS%	OOS/VEH	FAILURE RATE	
2023 Feb	No Data						0%			
2023 Jan	2380	0.00		0	0.0	0.0	0%	0.00	0.000	
2022 Dec	2382	0.00		0	0.0	0.0	0%	0.00	0.000	
2022 Nov	2382	0.00		0	0.0	0.0	0%	0.00	0.000	
2022 Oct	2383	0.00		0	0.0	0.0	0%	0.00	0.000	0.00
2022 Sep	2384	0.00		0	0.0	0.0	0%	0.00	0.000	0.02
2022 Aug	2385	0.00		0	0.0	0.0	0%	0.00	0.000	0.04
2022 Jul	2386	0.01		2	1.0	1.5	50%	0.00	0.000	0.05
2022 Jun	2387	0.02		2	1.0	1.5	50%	0.00	0.000	0.07
2022 May	2388	0.02		2	1.0	1.5	50%	0.00	0.000	0.09

At the end of the section there is a heading Industry Average. Across from Average there are numbers under the columns that represent industry averages. The average is based on all other carriers with the same fleet range and carrier type (truck or bus). Based on the data on this page carriers can compare themselves to others in the transportation industry.

Industry	0.00	0.00		0.0	0.0		0.00	0.000	0.00
Average:									
* Industry Average Information is As Of 2023 JAN 31									
For Fleet Range: 200-99999 and for Fleet type: BUS									
(Industry Average is calculated for NSC carriers with and without safety events)									

## Part 8 - FACILITY AUDIT INFORMATION

The information in this part includes data on facility audits that are complete and accepted by Alberta Transportation and Economic Corridors. A facility audit is designed to review a carrier's on-highway and safety management activities in considerable detail.

<b>Profile Period Start Date:</b>	<b>2019 MAR 01</b>
<b>Profile Period End Date:</b>	<b>2023 FEB 28</b>
<b>Date Printed:</b>	<b>2023 FEB 28</b>
<b>TOTAL FACILITY AUDITS: 1</b>	

NSC Standard 15 - <https://www.ccmta.ca/en/national-safety-code>

The purpose of the National Safety Code (NSC) Facility Audit is to monitor carriers for compliance with all applicable highway safety regulations including but not limited to those covered by the National Safety Code for Motor Carriers. An audit consists of a detailed examination of certain records which are required to be maintained by bus and truck carriers, interviewing personnel who are responsible for safety management, conducting on- and off-highway Commercial Vehicle Safety Alliance (CVSA) inspections on commercial vehicles and recording the audit findings.

The Facility Audit Summary provides the carrier with the following details on each audit:

<b>START DATE</b>	<b>END DATE</b>	<b>STATUS</b>
2023 JAN 02	2023 JAN 03	Completed

## Part 9 - FACILITY LICENSE INFORMATION

This Part is included in a carrier profile report only if requested.

The information in this Part relates to the carrier's vehicle inspection facility licence(s), if applicable. Only those carriers that are licensed under Alberta's vehicle inspection program to conduct vehicle inspections (commercial, salvage, out of province) will have data in this part.

Part 9 is comprised of 2 sections:

- Facility Licence Information (cover page)
- Facility Licence Detail

The Facility Licence Information section documents some general information about the inspection facility and the carrier's total number of facility licenses.

Profile Period Start Date:	2019 MAR 01
Profile Period End Date:	2023 FEB 28
Date Printed:	2023 FEB 28

TOTALS:	INSPECTION FACILITIES:	1
---------	------------------------	---

The Facility Licence detail section provides detailed information about each facility licence the carrier maintains. Information includes:

- The licence number, name, and address of the facility
- Effective and expiry dates of the current licence
- Initial licencing date of the facility
- Current Inspection Program Types - the type of inspection program the carrier is authorized to conduct (Commercial (CV), Out of Province (OOP), and Salvage (SV))
- Authorization - whether the carrier has an “open” licence (i.e. can conduct inspections on their own as well as other vehicles) or a “carrier limited” (may only conduct inspections on their own vehicles).
- Current Vehicle Authorizations – types of vehicles the station is licenced to inspect.

NUMBER		FACILITY NAME	
		Test Facility	
1	00000	4999 98 Ave	
		Edmonton , AB	
		T6B 1X3	
Licence			
Effective Date:	2023 FEB 28	Expiry Date:	2025 FEB 27
Licence Status:	Approved	Licence Status Date:	2023 FEB 28
		Date First Licenced:	2023 FEB 28
Last Audit Result:		Date Last Audit:	
Authorization:	CARRIER OPEN		
Conditions:			
Current Inspection Program Type:			
Current Vehicle Authorization:			
CV			
CB			
LT			
TL			
TK			

## Part 10 - SAFETY FITNESS INFORMATION

Part 10 includes information related to a carrier’s Safety Fitness Certificate, such as the Safety Fitness Rating and Operating Status, any suspensions issued, and certain carrier conditions issued.

This part is comprised of 2 sections:

- Safety Fitness Information – This section provides general information on the Safety Fitness Certificate, Safety Fitness Rating and Operating Status, etc.

- **Safety Fitness Summary** – This section provides a history of the changes that occurred to the Safety Fitness Certificate and/or carrier data over time. Current values are outlined based on the effective dates, with historic values outlined based on the effective dates and expiry dates to depict past date.

SAFETY FITNESS CERTIFICATE							
	CERTIFICATE NUMBER	EFFECTIVE DATE	EXPIRY DATE	ISSUE DATE	CANCEL DATE	EVENT	STATUS
1	002060879	2022 JUL 06	2025 MAY 30	2022 JUL 06		Renewal Approved	Active
2	002015279	2019 JUL 10		2021 OCT 15	2022 JUL 06	Reprinted	Cancelled
3	002015279	2019 JUL 10		2020 NOV 17	2021 OCT 15	Operating Status Changed	Reprinted
4	000162581	2019 JUL 10		2019 JUL 10	2020 NOV 17	Reprinted	Replaced
5	000110946	2010 JAN 11		2019 MAY 30	2019 JUL 10	Reprinted	Replaced
+++++							
SAFETY FITNESS CERTIFICATE SUSPENSION							
		EFFECTIVE DATE	EXPIRY DATE	DESCRIPTION			
1		2020 JUN 04	2020 JUN 08	Suspended			
+++++							
SAFETY RATING							
		EFFECTIVE DATE	EXPIRY DATE	DESCRIPTION			
1		2021 OCT 15		Satisfactory			
2		2008 JUL 31	2021 OCT 15	Satisfactory Unaudited			
+++++							
OPERATING STATUS							
		EFFECTIVE DATE	EXPIRY DATE	DESCRIPTION			
1		2020 NOV 17		Provincial			
2		2019 JUL 10	2020 NOV 17	Federal			
3		2008 JUL 31	2019 JUL 10	Provincial			
+++++							
No Conditions on Record for period selected							
+++++							

There are five different Safety Fitness Ratings that may be displayed:

Excellent	Satisfactory	Satisfactory Unaudited	Conditional	Unsatisfactory
<ul style="list-style-type: none"> <li>Carrier has passed an NSC audit;</li> <li>Carrier consistently demonstrates superior safety performance;</li> <li>Carrier is a member of the Partners in Compliance (PIC) program.</li> </ul>	<ul style="list-style-type: none"> <li>Carrier has passed an NSC audit;</li> <li>Carrier has not been identified on Alberta Transportation's monitoring list in the past 12 months;</li> <li>Carrier has no outstanding compliance issues.</li> </ul>	<ul style="list-style-type: none"> <li>This rating is generally assigned to all new carriers where no existing compliance issues are known;</li> <li>Carrier has not had an NSC Facility Audit.</li> </ul>	<ul style="list-style-type: none"> <li>Carrier has an unacceptable safety record and must improve their safety performance;</li> <li>Carrier must meet any conditions set forth by the Registrar.</li> </ul>	<ul style="list-style-type: none"> <li>Carrier's performance has demonstrated an unacceptable risk to the public;</li> <li>Carrier may no longer register or operate a commercial vehicle registered under Alberta's NSC Program.</li> </ul>

The operating status assigned to the carrier specifies whether the carrier can operate outside Alberta. A carrier is assigned one of either two operating statuses:

- Provincial – this status restricts the carrier's operations under provincial legislation to the operation of commercial vehicles in Alberta registered for a weight of 11,794 kilograms or greater or commercial passenger vehicles with a manufacturer's seating capacity of 11 or more including the driver, or
- Federal – this status authorizes the carrier under federal legislation to operate both point to point within and outside of Alberta. This applies to commercial/farm vehicles registered for a weight in excess of 4,500 kilograms or commercial passenger vehicles with a manufacturer's seating capacity of 11 or more including the driver.

Carriers found operating under the wrong operating status may be detained, charged with an offence, and/or issued an administrative penalty for this infraction under the *Traffic Safety Act*.

## Part 11 - PROFILE EVENTS

This part is used by the Alberta Transportation and Economic Corridors for internal purposes only and is not available to the carrier or to the public.

## Part 12 - HISTORICAL SUMMARY INFORMATION

This Part includes a summary of all on-road events, facility audits, monitoring action, facility licensing, Operating Status, and Safety Fitness Rating, and actions such as certain conditions issued, and current or past suspensions. Historical data and changes are listed in chronological order, with the most recent events displayed first.

NSC Number: AB000-0000

Carrier Name: Example Transport Ltd

DATE	TYPE	JUR DESCRIPTION
1 2022 JUL 06	SFC	AB 00206XXXX; Effective: 2022 JUL 06; Expiry: 2025 MAY 30; Status: Active; Renewal Approved
2 2021 OCT 15	SFC	AB 00201XXXX; Effective: 2019 JUL 10; Expiry: ; Cancelled: 2022 JUL 06; Status: Cancelled; Reprinted
3 2021 OCT 15	Safety Rating	AB Satisfactory
4 2020 NOV 17	Operating Status	AB PROV
5 2020 NOV 17	SFC	AB 00201XXXX; Effective: 2019 JUL 10; Expiry: ; Cancelled: 2021 OCT 15; Status: Reprinted; Operating Status Changed
6 2020 JUN 04	SFC Suspension	AB Effective: 2020 JUN 04 Expiry: 2020 JUN 08
7 2020 MAR 06	SFC	AB 00011XXXX; Effective: 2010 JAN 11; Expiry: ; Cancelled: 2019 JUL 10; Status: Replaced; Reprinted
8 2020 MAR 06	Safety Rating	AB Satisfactory Unaudited; Expiry: 2021 OCT 15
9 2020 MAR 06	SFC	AB 00016XXXX; Effective: 2019 JUL 10; Expiry: ; Cancelled: 2020 NOV 17; Status: Replaced; Reprinted
10 2020 MAR 06	Operating Status	AB FED; Expiry: 2020 NOV 17
11 2020 MAR 06	Operating Status	AB PROV; Expiry: 2019 JUL 10
5 SFC		
3 Operating Status		
2 Safety Rating		
1 SFC Suspension		
<b>TOTALS:</b>		

## Section 3 - Updating/Correcting Your Profile

Every effort has been made to ensure that the information on the carrier profile is accurate. If, after conducting an internal review, you believe that an event shown on your profile does not relate to your operation or that information related to the event is inaccurate, please contact the compliance section at:

E-mail: [compliance.info@gov.ab.ca](mailto:compliance.info@gov.ab.ca)

Phone: 403-755-6111 (toll free in Alberta by first dialing 310-0000)

If you have concerns when you first receive a ticket, a violation document, administrative penalty, or a CVSA inspection report from an enforcement officer, you must discuss your concerns with the officer and/or their supervisor. The profile information is recorded as submitted to Alberta Transportation and Economic Corridors by the enforcement agency or the courts. Only the originating enforcement agency can instruct that a change be made to a record. The Carrier and Vehicle Safety Branch may not question the merits of a violation or inspection.

## Conclusion

Although the carrier profile only provides after-the-fact information of a company's on-road and administrative compliance, it can be a useful tool. If used properly, the carrier profile can help you to be **proactive** rather than **reactive**. It allows you to identify and take appropriate corrective action thereby helping you prevent further violations.

## More Information

For more information on carrier profiles, please contact:

Alberta Transportation and Economic Corridors

Carrier and Vehicle Safety Branch

Phone: 403-755-6111 (toll free in Alberta by first dialing 310-0000)

E-mail: [compliance.info@gov.ab.ca](mailto:compliance.info@gov.ab.ca)

For issues accessing your online services account, or the carrier profile service please email:

[safetysystemssupport@gov.ab.ca](mailto:safetysystemssupport@gov.ab.ca)

Internet:

Alberta Transportation and Economic Corridors' home page:

<https://www.alberta.ca/commercial-transportation.aspx>

Kings Printer for Alberta Legislation: [https://kings-printer.alberta.ca/Laws\\_Online.cfm](https://kings-printer.alberta.ca/Laws_Online.cfm)

Federal and other jurisdiction legislation: <http://laws.justice.gc.ca/>