



## Obtaining Permits for Overweight and Over- dimensional Vehicles

All basic permits (overweight, overdimension and licensing) are processed through an automated permit system (TRAVIS). Carriers have the option of entering their permit applications directly on TRAVIS using the Web or using a TRAVIS Agent to input the permit application data. Agents are accessible by phone or fax. TRAVIS Agent contact list is attached.

The primary role of the Central Permit Office is to provide permit approvals, user information, and TRAVIS support. A small number of specialized permit types, such as vehicle exemption permits will continue to be handled directly by the permit office.

The provincial permit fee can be paid via credit card (VISA or MasterCard), on account, or via cheque. TRAVIS Agents are private entities and, therefore, charge a fee for their service separate from the provincial permit fee. As not all TRAVIS Agents accept credit cards, carriers are advised to make prior arrangements with respect to their fees.

For more information, contact the Central Permit Office at 1-800-662-7138.

### **Web Enabled Permits**

- must be **submitted over the internet**, either by the carrier or through a TRAVIS agent.

- Single trip overweight
- Drilling rig overweight
- Multi-trip overweight
- Single trip overdimension
- Multi trip overdimension
- Public entertainment vehicle
- Single trip licensing
- 30 / 60 / 90 day licensing
- Winter log haul (Oct 1 to Mar 15)
- Seasonal log haul dimensional
- Salvage log haul dimensional

### **Non-Web Enabled Permits**

- must be **submitted to the Central Permit Office**, either by the carrier or through a TRAVIS agent)

- Equipment exemption
- Road ban exemption
- Log haul permits (selected configurations)
- Resource Road log haul
- Special license
- Annual steering axle overloads

**TRAVIS Web: [www.travis.gov.ab.ca](http://www.travis.gov.ab.ca)**

NOTE: To use the web, you have to be registered.

To register, click the menu item "Register" along the left side of the page

# TRAVIS Agents

December 4, 2025

	<b>Phone</b>	<b>Fax</b>	<b>Hours of Operation</b>
<b>24/7 Permitting Ltd.</b> (Lethbridge) <a href="http://www.247permits.ca">www.247permits.ca</a> <a href="mailto:mail@247permits.ca">mail@247permits.ca</a>	866-795-4325 587-797-1840 (North America)	1-877-795-4405	Mon to Fri 6:00 am to 8:00 pm Saturday 8:00 am to 7:00 pm Sunday 8:00 am to 7:00 pm After hours available for additional fee
<b>A-Plus Registry Services</b> (Calgary)	403-288-3333	403-288-0391	Mon to Fri 8:00 am to 7:00 pm Saturday 10:00 am to 4:00 pm
<b>Airdrie Registries</b> (Airdrie)	403-948-5664 866-858-5623 (North America)	403-948-2658	Mon to Fri 8:30 am to 4:30 pm
<b>Central Source Fleet Solutions</b> (Red Deer)	403-314-3030 (866-953-8746) (North America)	1-866-231-3299	Mon to Fri 6:00 am to 9:00 pm Saturday 6:00 am to 6:00 pm Sunday 6:00 am to 6:00 pm Holidays 6:00 am to 6:00 pm
<b>Hailson Permitting</b> (Ponoka)	1-866-303-1972 (North America)	1-866-303-1972	Mon to Fri 6:00 am to 9:00 pm Saturday 8:00 am to 4:00 pm Sunday 8:00 am to 4:00 pm Holidays 8:00 am to 4:00 pm
<b>HI-WAY Registries</b> (Vegreville)	780-632-7474	780-632-6464	Mon to Fri 8:15 am to 5:00 pm
<b>Mulligan Registries Inc.</b> (Drayton Valley)	780-621-1707 866-557-8525 (North America)	780-621-1667	Mon to Fri 7:00 am to 8:00 pm Saturday 8:00 am to 3:00 pm Sunday 10:00 am to 2:00 pm
<b>PermitNow Inc.</b> (Acheson) <a href="http://www.permitnow.ca">www.permitnow.ca</a> <a href="mailto:info@permitnow.ca">info@permitnow.ca</a>	403-347-4095 (Can be texted) 877-547-4095 (North America)	403-347-7095	Mon to Fri 6:30 am to 8:00 pm Saturday 7:00 am to 4:00 pm Sunday 7:00 am to 4:00 pm Holidays 7:00 am to 4:00 pm After hours available for additional fee
<b>Permit Plus Inc.</b> (Provost)	780-704-2339 877-700-2339 (North America)	780-753-2457	Mon to Fri 6:30 am to 6:30 pm Saturday 7:00 am to 4:00 pm Sunday 7:00 am to 4:00 pm Holiday 7:00 am to 4:00pm
<b>RoaData Services</b> (Red Deer) <a href="http://www.roadata.com">www.roadata.com</a> <a href="mailto:permits@roadata.com">permits@roadata.com</a>	888-444-9288 (North America)	403-341-7467	Mon to Sun 6:30 am to 8:00 p.m. After hours available for additional fee
<b>Those Trucking' Permits</b> (Red Deer)	877-425-6666 (North America)	888-309-7315	Mon to Sun 6:00 am to 10:00 pm
<b>Yellowhead Registries</b> (Edson)	780-723-6666	780-723-6755	Mon to Fri 8:30 am to 5:00 pm