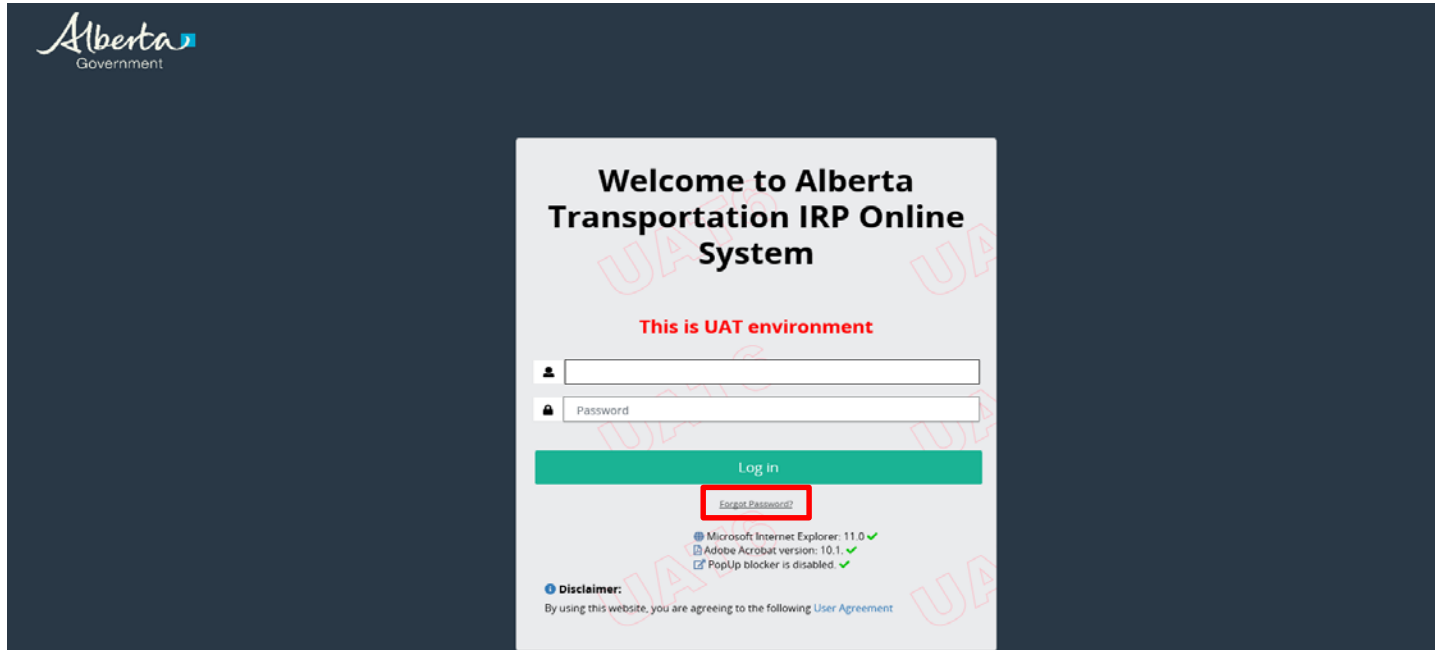# Alberta Transportation International Registration Plan (IRP) Online System—ATIOS

Resetting ATIOS Password

Alberta

ATIOS – resetting your password

- On the ATIOS login page, click the <u>Forgot Password</u> tab

ATIOS – browser requirements

- At the login page, ATIOS will perform a check and notify you if you need to make any changes to use the application
  - o For example, you may need to disable your computer's Pop-up blocker, update your Adobe Acrobat, or use another web browser in order to successfully use ATIOS
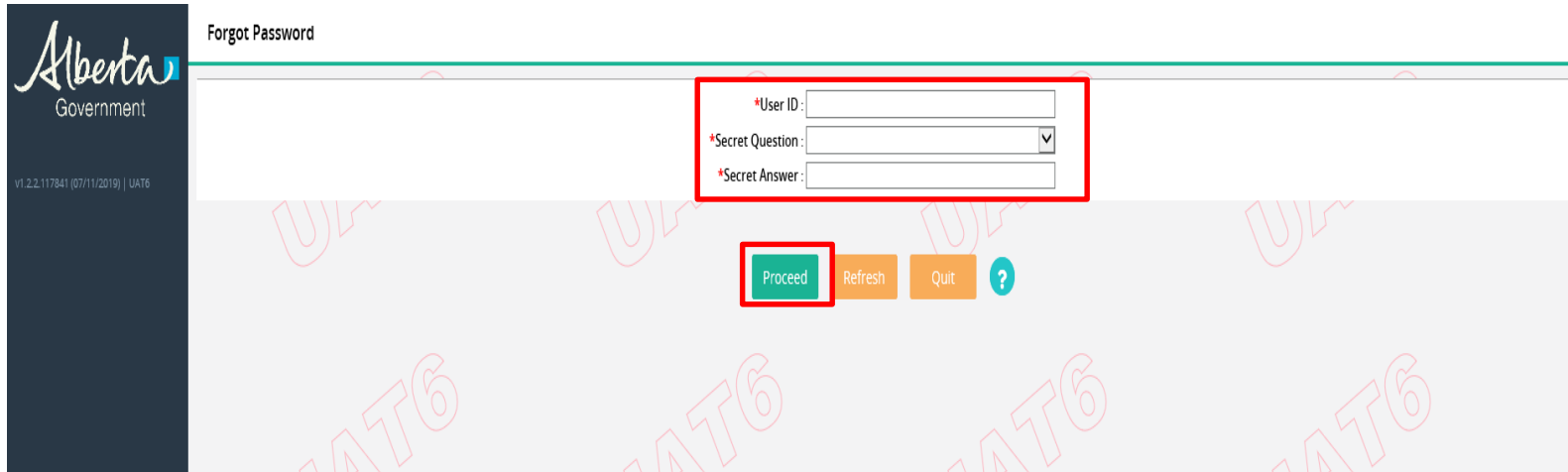
ATIOS – browser requirements

- ATIOS will work with current versions of the following browsers:
  - Internet Explorer
  - Microsoft Edge
  - Google Chrome
  - Firefox

- Additional Requirements
  - Adobe Acrobat
  - Your computer's Pop-up blocker must be disabled (Please refer to your browsers help system for instructions on disabling Pop-ups)

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ATIOS – resetting your password

- Enter your User ID
- Choose a Secret Question, which you picked during your new or existing user account setup
- Enter the answer in the Secret Answer box
- Click Proceed

ATIOS – resetting your password

- Enter a New Password of your choice, taking note of the password requirements at the top of the page
- Re-enter the new password in the Confirm Password text box
- Click Proceed

ATIOS – resetting your password

- If your password meets the password requirements, you will see a confirmation of the password change
- Click the Click here for Login tab to log in to ATIOS with your new password
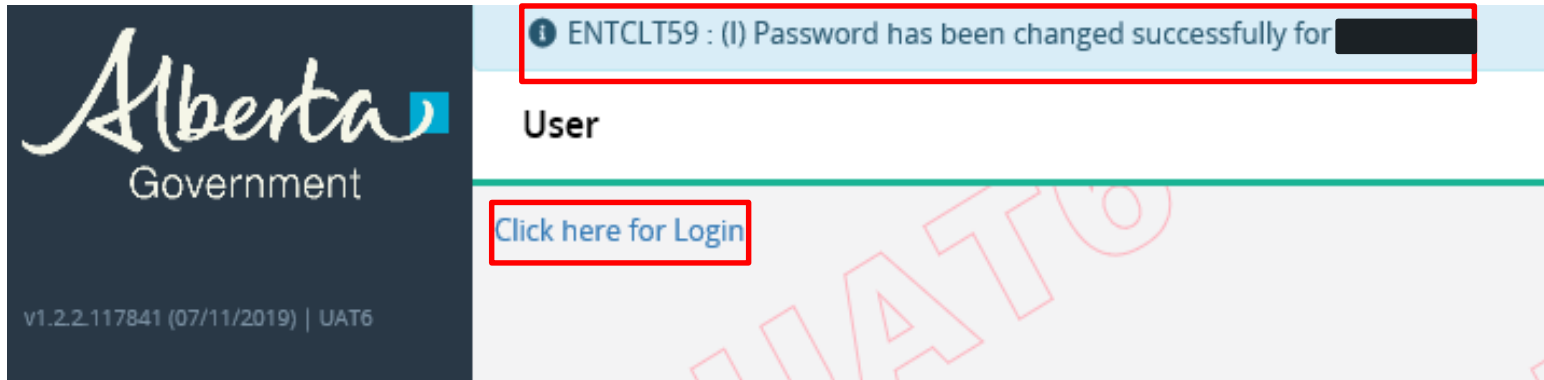
Questions?

Contact Prorate Services
Prorate@gov.ab.ca

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