# Alberta Transportation International Registration Plan (IRP) Online System—ATIOS

Logging in to ATIOS – New Users



### ATIOS – new users log in

ATIOS log in process for new users



#### ATIOS - IRP account creation

- To apply for an International Registration Plan (IRP) account, carriers must:
  - review the <u>new client package</u>
  - complete all required forms and collect supporting documentation
  - submit the completed forms and supporting documents in one email to prorate@gov.ab.ca

More information can be found at:

https://alberta.ca/prorate-services-forms-instructions-and-guide.aspx



#### ATIOS - IRP account creation

- Once received, the completed documentation will be reviewed by Prorate Services staff
- If complete and accurate, your account will be created and you will be emailed a user ID and temporary password for ATIOS
  - Upon your first log in to ATIOS you will be given the opportunity to create a permanent password of your choice

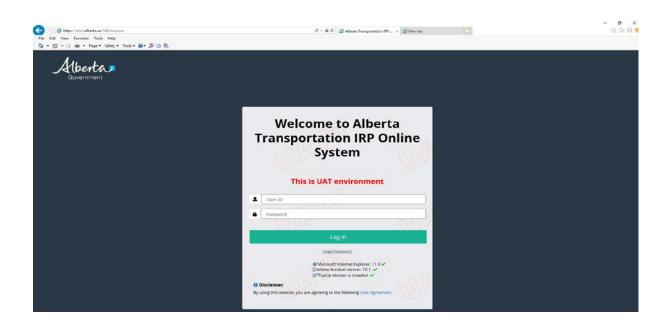
#### Incomplete applications will not be processed

- You will be notified by return email that your application has been rejected
- You will need to resubmit it with all forms completed and supporting documents included
- Your resubmitted application will then go to the back of the service queue for review



### ATIOS – new users log in

To log in to ATIOS, go to <a href="https://atios.alberta.ca">https://atios.alberta.ca</a>





### ATIOS – browser requirements

- At the login page, ATIOS will perform a check and notify you if you need to make any changes to use the application
  - For example, you may need to disable your computer's PopUp blocker, update your Adobe
     Acrobat, or use another web browser in order to successfully use ATIOS





### ATIOS – browser requirements

- ATIOS will work with current versions of the following browsers:
  - Internet Explorer
  - Microsoft Edge
  - Google Chrome
  - Firefox
- Additional Requirements
  - Adobe Acrobat
  - Your computer's Pop-up blocker must be disabled (Please refer to your browser's help system for instructions on disabling Pop-ups)



### ATIOS – user ID and password



- Enter the user ID and the temporary password that you were emailed by Prorate Services
- After your initial login, you will be prompted to reset your password to one of your choice, and provide security questions and answers so you can reset/recover your password in the future if required



### ATIOS - user agreement

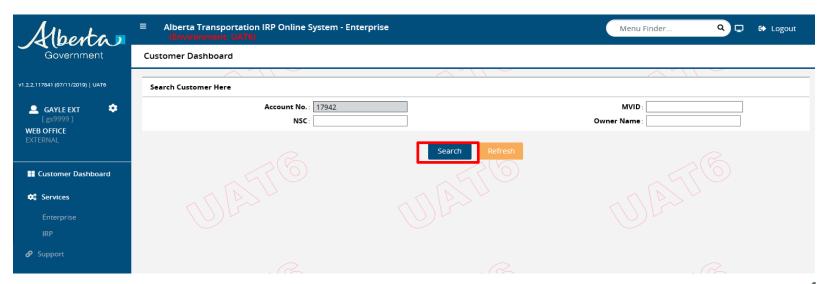
- Click on the <u>Alberta Transportation IRP Online System "ATIOS" USER AGREEMENT</u> to review the user agreement
- Click on <u>Agree</u> or <u>Cancel</u>
  - o To use ATIOS, you must Agree to the terms and conditions in the ATIOS User Agreement
- At this time, you may also choose to logout by clicking the Logout tab





#### ATIOS - customer dashboard

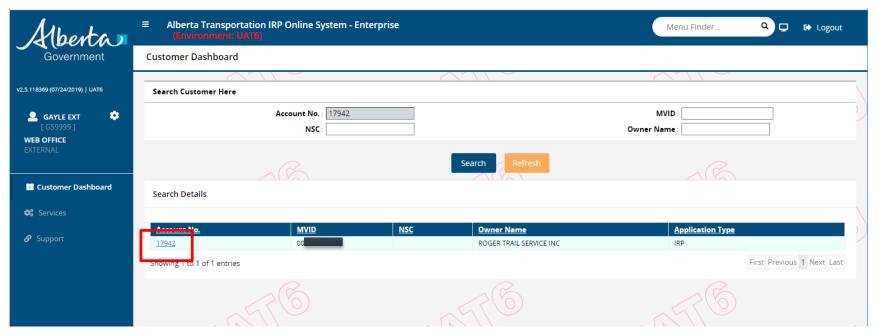
- When you login this is the first screen you will see
- Your account number automatically populates for you
- Click on the <u>Search</u> button to bring up your company information





#### ATIOS - customer dashboard

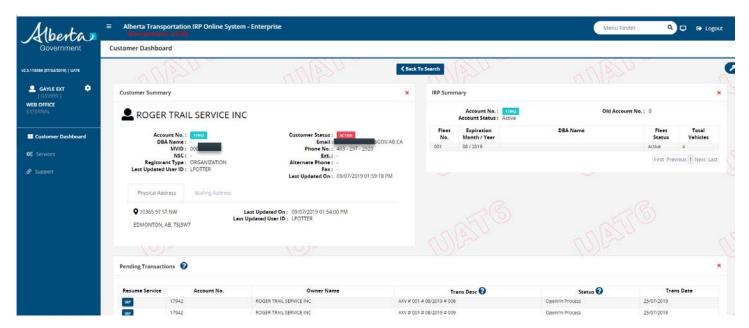
Click on the <u>Account number</u>





#### ATIOS - customer dashboard

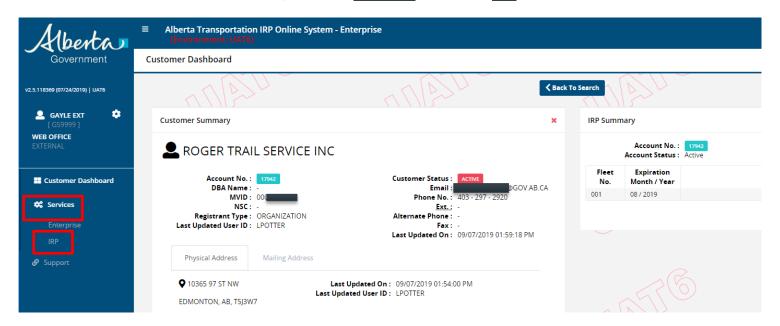
- This page has your company information including phone number, email address, physical and mailing address
- It also includes your pending transactions at the bottom of the page





#### ATIOS – customer dashboard

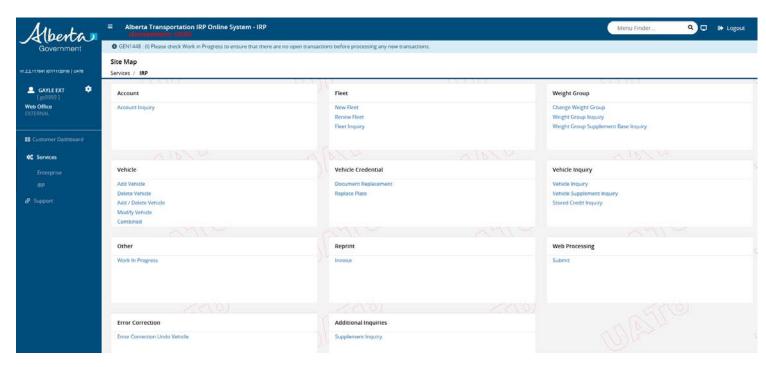
 Once you are done reviewing your company information, and want to begin a transaction, on the left hand side of the screen, click on Services and then IRP





### ATIOS - services - IRP

From here you have the ability to select what kind of transaction you would like to process





## Questions?

Contact Prorate Services
<a href="Prorate@gov.ab.ca">Prorate@gov.ab.ca</a>



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