Alberta Transportation International Registration Plan (IRP) Online System (ATIOS)

Tips and Tricks - How To Navigate and Use the ATIOS Prorate Application

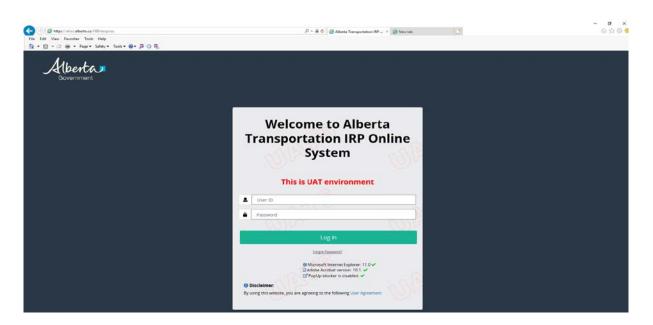


Topics

- 1. Logging in to ATIOS
- 2. Supplement status and error messages
- 3. Tips for common supplements
- 4. Specialty supplements
- 5. Questions

Logging in to ATIOS

To log in to ATIOS, open a browser and navigate to https://atios.alberta.ca. As an existing Prorate client, your client information will already be imported into ATIOS. New users are to contact the Prorate office.





Logging in to ATIOS

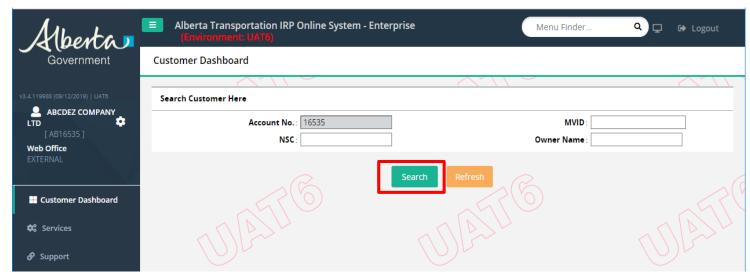
Review the ATIOS User Agreement which is available by clicking on "Alberta Transportation IRP Online System "ATIOS" USER AGREEMENT", then either click on Agree or Cancel. To use ATIOS, you must agree to the terms and conditions in the ATIOS User Agreement. You can also choose to log out by clicking the Logout button in the top right-hand corner of the page.





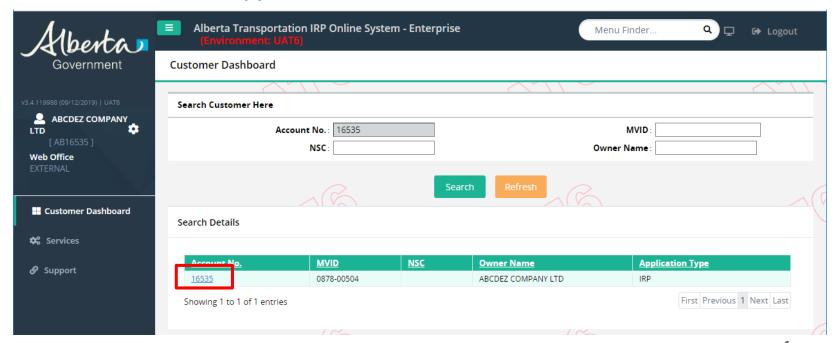
To view your supplement status:

• Go to Customer Dashboard on the left-hand side of the page. You will see that the account number will be automatically filled out, click 'Search':





You will see a line appear. Click on the account number:





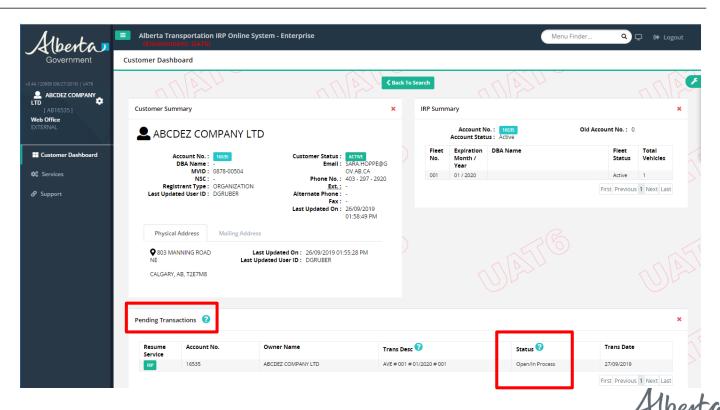
You should see your company information and pending transactions. If you
don't see that information, click on the wrench on the right-hand side of the
screen. Make sure all 3 options are turned on, and click 'Save'





At the bottom of the page, there is a section called "Pending Transactions". There is a column titled "Status":

Next slide will address these.



- Definitions of the statuses:
 - Open/In Process You have started a supplement, but have not submitted it.
 - Open/Pending You have submitted a supplement, but the prorate office has not finished processing it yet.
 - Open/Action Required You have submitted the supplement, the prorate office has reviewed it, but a correction is needed. You will receive an email indicating what corrections are needed. You will then have access to the supplement again. Once corrections are made, click "Submit" again to send it back to the prorate office for processing.
 - Invoiced the prorate office has finished processing the supplement and has created an invoice. You should receive an email with your invoice (fee notice). If you have misplaced the email, you can re-print the invoice by going to Services – IRP – Reprint – Invoice.



ATIOS – Supplement abbreviations

AFL NEW FLEET

AVE ADD VEHICLE

AXF ADD / DELETE VEHICLE - FROM VEHICLE

AXT ADD / DELETE VEHICLE - TO VEHICLE

AXV ADD / DELETE VEHICLE

CMB COMBINED

CVF MODIFY VEHICLE

CWT CHANGE WEIGHT GROUP

DEV DELETE VEHICLE

EOU ERROR CORR-UNDO VEHICLE/FULL CANCEL

RCC DOCUMENT REPLACEMENT

RTG REPLACE PLATE RWC RENEW FLEET



ATIOS – Error messages

Messages in ATIOS are displayed at the top of the screen for most transactions. There are three types of messages: Information, Warning, and Error. Each message type has an indicator to designate the type of message. Errors will normally prevent the transaction from continuing; however informational and warning messages will allow the transactions to continue.

- · "I" Information messages usually appear in blue font
- "W" Warning messages appear with an exclamation mark and are usually in a yellow font
- "E" Error messages appear in red font

Information:

1 IRPVEH375 : [I] Please search the VIN first to process a vehicle.

Warning:

A IRPWGTGRP08: (W) The Weight entered exceeds the maximum allowable weight for the Jurisdiction: NB, NL, NS, PE.

▲ IRPWGTGRP27: (W) Maximum allowable weight for the Jurisdiction: NB-62500, NL-62500, NS-62500, PE-62500

Error:

GEN01 : [E] Fuel Type is required.



ATIOS – Navigation from screen to screen

The navigation from screen to screen in ATIOS is performed by selecting push buttons at the bottom of the screen in the command line. The following five push buttons are common to most screens in ATIOS and control the navigation:

PROCEED – Performs edits on data entered on the screen and if information passes edits, ATIOS proceeds to the next screen

CANCEL – Cancels the transaction/supplement (Backout transaction)

QUIT – User will exit the transaction; however the transaction is not cancelled. The transaction can be continued using the WIP feature.

REFRESH – Refreshes the screen (removes all data entered) to look the same way as when the user entered the screen

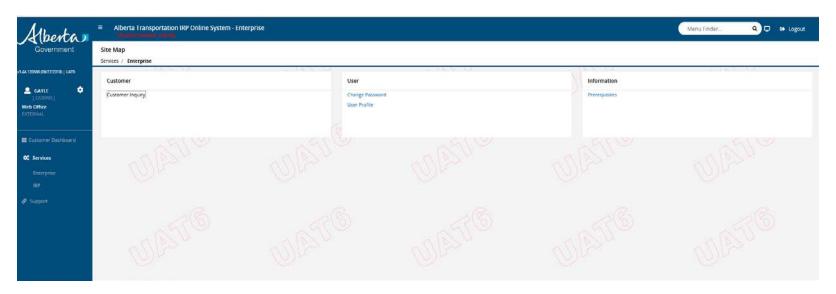
"?" (Encircled question mark) - Displays a pop-up screen with help information to assist the user in entering the correct information on the screen





ATIOS – Enterprise – Administration Menu

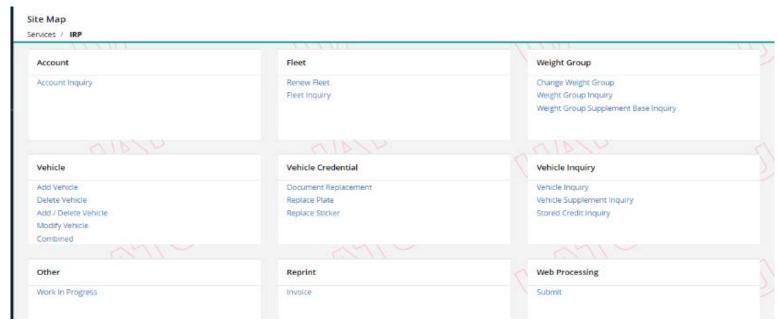
- On the left-hand side of the page, click on "Services Enterprise"
- Ensure information is correct on Customer Inquiry and User profile





ATIOS – Main menu of IRP Services

- Click on "Services IRP"
- o Inquiries, Process Supplements, WIP and Reprint invoices

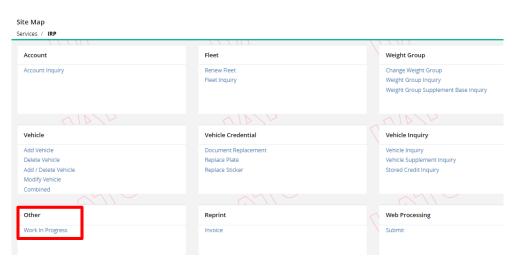




If you start a transaction, and need to get out of it, there are options to go back in and finish or delete it.

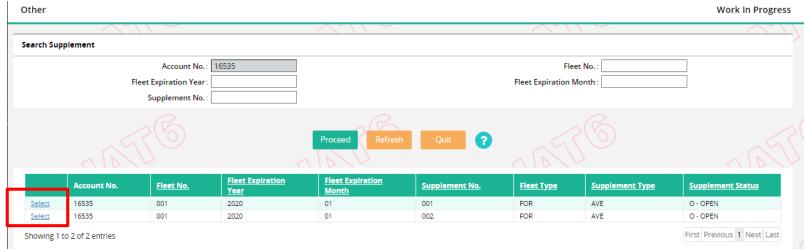
- 1) Go into your "Customer Dashboard" (see previous Supplement Status slides)
 - Click on the 'IRP' button under "Resume Service"

2) Go to "Services", "IRP", under "Other" click on 'Work In Progress':





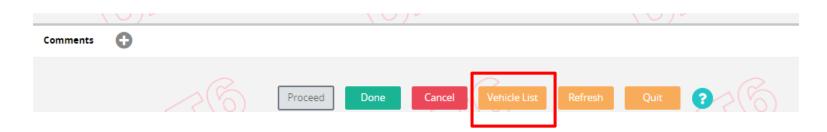
- Your account number will be filled in, click 'Proceed'.
- If you have only 1 open supplement, it will bring you straight into the supplement.
 If you have multiple supplements open, click 'Select' on the one that you want to change. Please delete unwanted open supplements.





Once you are in the supplement, you can either finish the supplement or delete it.

- If you want to delete it and if you have a vehicle listed on it, you need to cancel the vehicle first, then click 'Cancel' on the new search screen.
- To remove a vehicle from an open supplement, click on 'Vehicle List' at the bottom of the screen.



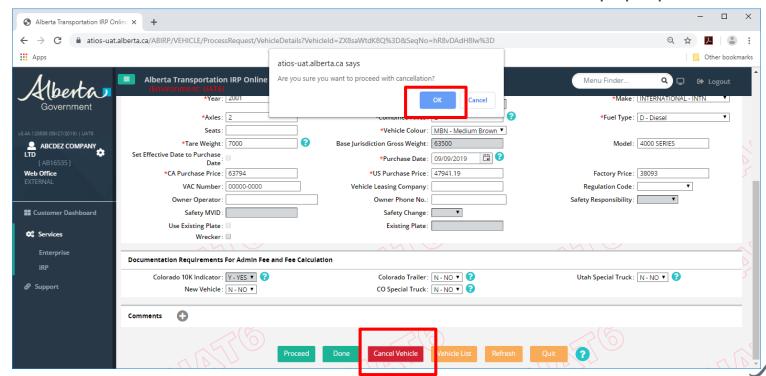


• A list of vehicles that are on the supplement will show. Click 'Select' on the vehicle that you want to delete.

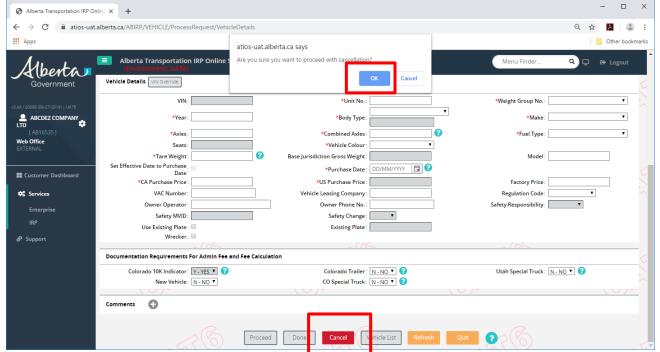
Vehicle Selection Details					Add Vehicle
				7,11	
Supplements Details					
Account No.:	16535	Fleet No.:	001	Suppleme	nt No.: 002
Registrant Name:	ABCDEZ COMPANY LTD	DBA Name :		No. of Ve	ehicles: 1
Expiration Month / Year:	01/2020	Supp. Eff. Date:	27/09/2019	Supplement	Desc.: ADD VEHICLE
MVID:	087800504	NSC:			
	110	11/2			
Vehicle Search					
Unit No.:		VIN:	Plate No.:		Search
	<u>Unit No.</u>	<u>VIN</u>	<u>Plate No.</u>	1	Service Type Ind.
<u>Select</u> 1	113	11COOKIES1MILK444			ADD VEHICLE
Showing 1 to 1 of 1 entries					First Previous 1 Next Last
		Be	ack		



You will need to click 'Cancel Vehicle' then click 'Ok' on the pop-up confirmation.



 The system will bring you back to a blank search. To delete the whole supplement, delete each individual vehicle then go the bottom of the blank search and click on



'Cancel' and 'Ok' on the pop-up confirmation.

Please note: The Prorate office will need to cancel submitted supplements.



Once a supplement has been submitted and reviewed, the prorate office will change the status of a request to Action Required when you (the carrier/service provider) need to correct or update information.

You may be required to: update distances, provide an explanation, correct some vehicle information, send additional documents or remove and re-submit an incorrect document.

You will receive an email indicating what corrections need to be made.

 To make changes to information, follow the instructions for the Open Supplements as in previous slides.



- To remove/add documents follow these steps;
- Click on "Services IRP"

Site Map Under "Web Processing", click on "Submit" Fleet Weight Group Account Change Weight Group Account Inquiry Renew Fleet Weight Group Inquiry Fleet Inquiry Weight Group Supplement Base Inquiry Vehicle Vehicle Credential Vehicle Inquiry Add Vehicle Document Replacement Vehicle Inquiry Delete Vehicle Replace Plate Vehicle Supplement Inquiry Add / Delete Vehicle Replace Sticker Stored Credit Inquiry Modify Vehicle Combined Reprint Other Web Processing Work In Progress Submit Invoice

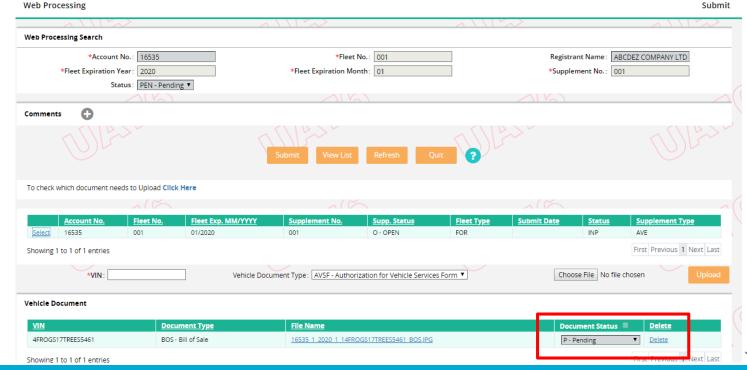


 A list of open supplements appears that you can select from or you can use the search function at the top right-hand corner of the page.

*Account No.: 16535 *Fleet No.:			
Submit View List. Refresh Quit ?	Registrant Name: *Supplement No.:		
	777		ana a
Account No. Fleet No. Fleet Exp. MM/YYYY Supplement No. Supp. Status Fleet Type	Submit Date Status	Type Submit Date Status Supp	element Type

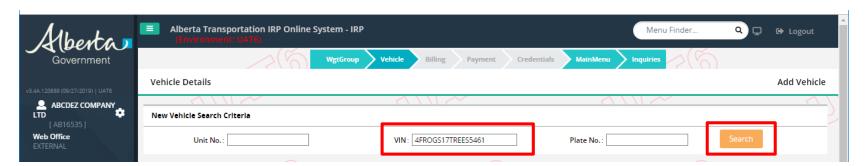


- Once in, delete any rejected documents and upload the outstanding ones.
- Only click 'Submit' once you are all done deleting and adding documents.





- Start at the top of page, under the "New Vehicle Search Criteria", fill in <u>ONLY</u> the VIN number and click 'Search'.
- If you fill in the unit number or plate number or if you don't click search under "New Vehicle Search Criteria", you won't be able to proceed.
- In VIN numbers, please remember: no "i"; or "o" (letter), only "0" (number).
- Please note: digits may look alike: B and 8; S and 5; Z and 2; L and 1; H, Y and 4.
- Standard VIN numbers are 17 digits long.

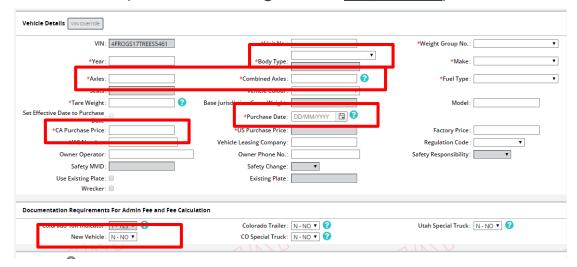




- Please make sure to use the correct purchase/lease date (day/month/year) and price.
- If the truck is hauling a trailer, the vehicle style is "Truck Tractor".
- "Axles" are the number of axles on just the truck; "Combined Axles" are the number of axles of the truck and trailer together; if the truck isn't pulling a trailer, the combined axles should be the same as just the axles.

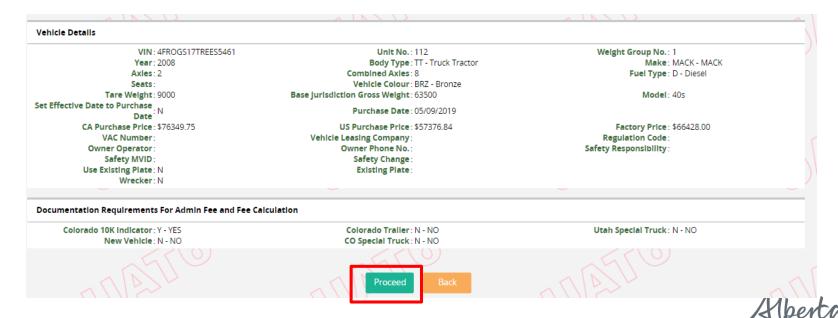
If the vehicle is brand new (never been registered <u>anywhere</u>), select "Yes" next to "New

Vehicle".

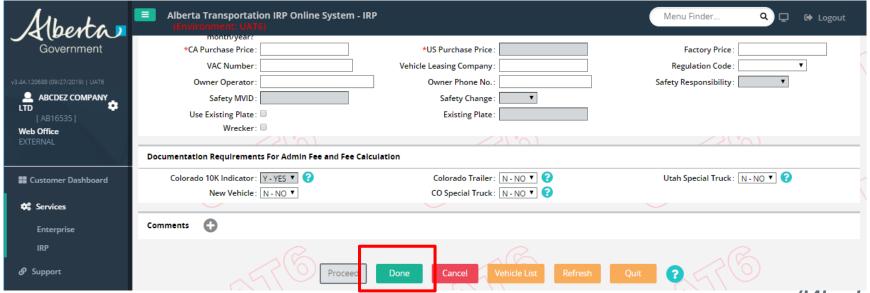




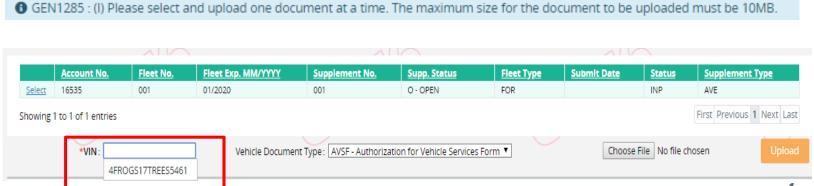
 Once you fill out the vehicle information, click on 'Proceed'. You will see a preview screen. Click 'Proceed' again. The system will then bring you back to a new search screen where you can add another vehicle.



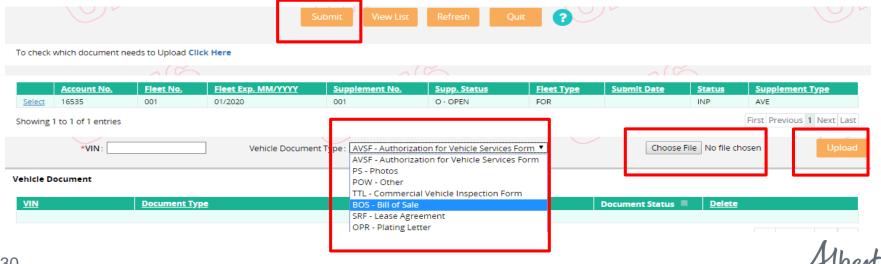
If you don't have another vehicle to add, scroll to the bottom of the page and click 'Done' to bring
you to the document upload ("Web Processing") screen.



- Each document can only be a maximum of 10 MB.
- Click on the blank box next to 'VIN' and select the VIN number of the vehicle you are uploading the document for.
- Include all required ownership documents and required authorization forms.
- Ensure that all ownership documents are filled out properly (names, signatures, etc.).



- Make sure to upload the correct document under the correct document type. It is best practice to upload each type of document separately because if one document is incorrect, you can remove that one document and upload the correct one.
- Select the document type; select the file from your computer and click on 'Upload'.
- Once done uploading documents, make sure you click on 'Submit'.



ATIOS – Add/delete

- See previous "Add Vehicle" slides.
- Default is set up as Transfer, which means the plate that was on the deleted vehicle is being put onto the "Add Vehicle".
- If you have a different plate you want to use (that is not already on a prorated vehicle), click the "Use Existing Plate" and fill in the plate number (Exchange Transaction).

VAC Number: Owner Operator:	Ve	Owner Phone No.:	Regulation Code: Safety Responsibility: V
Use Existing Plate: New Plate Required: Wrecker:		Existing Plate:	
Documentation Requirements For Admin Fee and Fee Ca	Iculation		



ATIOS – Add/delete

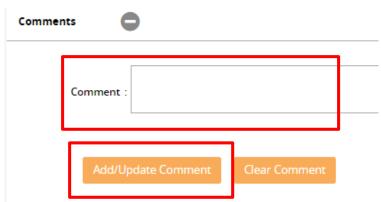
- You cannot have two vehicles with the same unit number (even if you are removing one vehicle from the prorate fleet).
- For example: the company has a truck indicated as Unit 1; you are deleting that truck from prorate and are adding another truck in its place. You cannot have the unit number of the new truck as Unit 1; you must pick a new unit number.



ATIOS – Modify vehicle

- It is required that carriers put in the comment box everything that has been modified. Select the '+' icon in the Comments section at the bottom of the page.
 Enter in your explanation and select 'Add/Update Comment'. Then select 'Proceed'
- If changing ownership (adding or removing leasing company, purchase date, price, etc.), make sure to attach all required documents on the document upload "Web Process" screen at the end (before you click 'Submit').

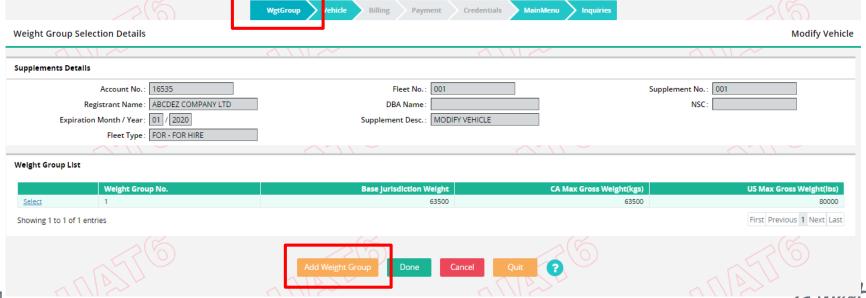






ATIOS – New weight group in Add or Modify

 To create a new weight group, at the top of page, click on the progression arrow that says "Weight Group" (shown as WgtGroup). Here you can view your weight groups and create a new one if necessary.





ATIOS – New weight group in Add or Modify

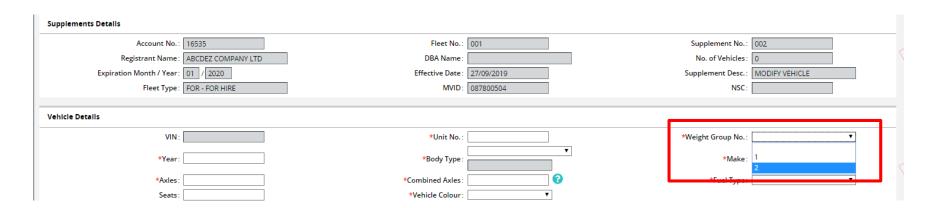
 Once you are done creating the weight group, it will show in the list. Click 'Done' to continue to the vehicle screen again.

~(⁶)	WgtGroup Vehicle Billing Payment	Credentials MainMenu In	nquiries	
Weight Group Selection Details				Modify Vehicle
		1111/		
Supplements Details				
Account No.: 16535	Fleet No.: 001		Supplement No.: 002	
Registrant Name : ABCDEZ COMPANY LTD	DBA Name :		NSC:	
Expiration Month / Year: 01 / 2020	Supplement Desc.: MODIF	Y VEHICLE		
Fleet Type : FOR - FOR HIRE				
			\\\\\	
Weight Group List				
Weight Group No.	Base Jurisdiction Weight	CA Ma	x Gross Welght(kgs)	US Max Gross Weight(lbs)
Select 1	63500		63500	80000
Select 2	46500		46500	80000
Showing 1 to 2 of 2 entries				First Previous 1 Next Last
	Add Weight Group Done Ca	Quit ?		



ATIOS – New weight group in Add or Modify

You will now see the new weight group as an option.







ATIOS - Delete vehicle/full cancel

Full cancels are not shown in the system and must be submitted.

- A 'Full Cancel' is to be used when you've paid for the fleet renewal and want to delete a vehicle before the new fleet year starts.
 - This will require an email with a Form 2 indicating the vehicle information and a very clear note that this transaction is a 'Full Cancel'.
- Once the new fleet year starts and you want to delete a vehicle, you will be required to process the 'Delete Vehicle' supplement online through the ATIOS system.



ATIOS – Changing company address

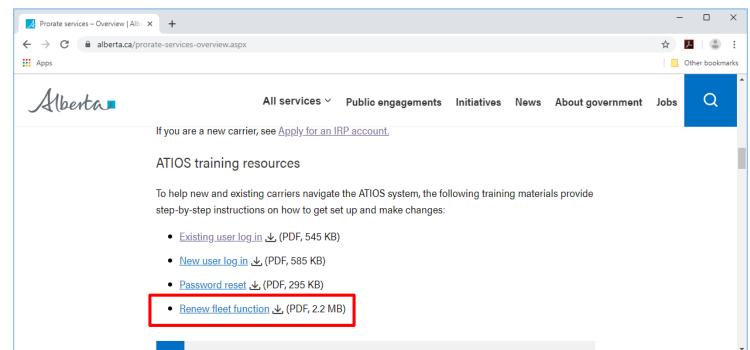
- The following documentation must be submitted as soon as possible after a move and **before** starting a renewal.
- Need to send:
 - Established Place of Business Questionnaire
 - Form 1
 - Supporting document examples (provide one of the following)
 - Utility bill (electricity, gas or water)
 - Property tax document
 - Mortgage statement
 - · Property lease agreement





ATIOS - Renewals

 On our website you will find step-by-step instructions on how to do a renewal: https://www.alberta.ca/prorate-services-overview.aspx. The PDF is downloadable.





Questions?

Contact Prorate Services

Prorate@gov.ab.ca

403-297-2920



