

Consumer Protection Alert

Service Alberta and Red Tape Reduction, Consumer Investigations Unit

Unlicensed Prepaid Contractor, Edmonton area

Name: Pedro Brito and Nancy Raposo Januario

Alternate Names:

- Alex Da Cruz
- Alexandre Da Silva
- Pedro Da Silva
- Alexandre Santos



Brito

Affiliated Businesses:

- 2547242 Alberta Corp., doing business as Quality Concepts Canada
- 2231860 Alberta Corp., doing business as Signature Spaces
- 2326921 Alberta Corp., doing business as Deseo Designs
- Prestige Spaces Home Renovation
- Pegasus Group Ltd.
- Pro-Reno Contracting
- De-lux Commercial Services Ltd.

Details

The Consumer Investigations Unit is warning Albertans in the Edmonton area about an unlicensed prepaid contracting business called Pegasus Group Ltd., operated by Pedro Brito (pictured on this page). H

e is known to use the name Pedro Da Silva or Alex Santos and also conducts business under the names De-Lux Commercial Services Ltd., Pro-Reno Contracting, and 2326921 Alberta Corp, doing business as Deseo Designs.

Brito has been convicted of engaging in unfair practices and for operating as an unlicensed prepaid contracting business.

Brito is known to:

- Take deposits from consumers without having a prepaid contracting business licence.
- Provide contracts that do not align with consumer protection laws.
- Fail to provide refunds.
- Engage in unfair practices, which include taking actions and making statements that might reasonably deceive or mislead consumers.

Consumer Tips / Instructions

Prepaid contractors are required to be licensed with Service Alberta and Red Tape Reduction.

Consumers are strongly encouraged to do their research prior to hiring a contractor for home renovations or repairs.

This includes:

- Asking to see municipal and provincial business licences;
- Establishing the total cost of the project;
- Having a written contract in place that states clear project deliverables and timelines;
- Ensuring a verifiable payment method is used, such as a cheque, bank draft or e-transfer.

Anyone planning to hire a contractor should:

- Review Service Alberta and Red Tape Reduction's Home Improvements tipsheet, located on our Consumer and Business tips page (www.alberta.ca/consumer-business-tips).
- Check if a business had any enforcement action taken against by using the Business Enforcement Search Tool located at www.alberta.ca/lookup/business-enforcement-search-tool.aspx.

If you suspect a contractor is unlicensed, contravening Alberta's consumer protection laws, or avoiding work commitments, report it at 1-877-427-4088.

Consumer Investigations Unit

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CALGARY: Suite 301, 7015 Macleod Trail SW, T2H 2K6

