

Registrar's Decisions: Notification (RDN) 01/2017: Release of Information for the MyAlberta Verify Service (IVS)

Access to Motor Vehicle Information Regulation (AMVIR)

To comply with the requirements of the Access to Motor Vehicle Information Regulation (AMVIR) and to further clarify and manage the disclosure of personal information from Alberta's Motor Vehicle System (MOVES), the Registrar of Motor Vehicle Services ("Registrar") decides:

1. Background

MyAlberta Digital ID Program (MADI) is a program established by the Service Modernization Division (SMD) in Service Alberta (SA). The program, already implemented by SA in July 2015, provides a mechanism for individuals to create an unverified digital identity and credential including a user name and password that are associated with a validated email address.

The MyAlberta Verify service requires the capability to verify that the individual is who they claim to be, they exist, and they are the requestor of the verification. Confirming the identity of the applicant provides a higher level of identity assurance that the individual is who they claim to be and facilitates secure access to online services requiring assurances of the identity of the individual requesting those services.

MyAlberta Verify service relies on personal information stored in MOVES for verification and leverages the well-established "in person" verification process implemented by the Registrar for Alberta operator's licences and ID cards. Possessing a valid Alberta operator's licence or ID card is one of the preconditions for applying for a verified digital identity.

To create a verified digital identity, an Albertan must complete the following steps:

1. Login to MyAlberta Verify using their MyAlberta Digital ID.
2. Enter their own personal information including specific Motor Vehicle information exactly as it appears on their current Alberta operator's licence or ID Card.
3. Hit submit, which initiates a match against MOVES with MyAlberta Verify. No data leaves MOVES, rather a "yes" or "no" value is returned to either confirm or deny a match, with a number of security features in place to prevent fraudulent use.
4. If the match is successful, a letter with an activation code is mailed via Canada Post to the verified mailing address provided by the individual

- requesting the verified identity. An email is also sent to the individual notifying them that the process has been initiated and to watch for a letter in the mail.
5. Receipt of the letter mail containing the activation code and successful entry of the activation code in MyAlberta Verify.

If the above steps are completed successfully, the individual's information is "associated/ linked" with their MADI digital identity and the MADI information becomes "verified" and is locked for editing.

After completion of a successful verification, subsequent use and disclosure of the personal information entered by the Albertan is under the authority of the *Freedom of Information and Protection of Privacy Act (FOIP)*.

2. Information Content

To assist Albertans in creating an online verified identity so they may have access to programs and services requiring this level of assurance, the Registrar decides to match against MOVES specific personal information collected by SMD as entered by the Albertan.

The personal identity information collected online and stored in IVS includes the following fields:

- Card Audit Control Number (ACN)
- MVID for an ID card or the Licence Number for an operator's licence (also referred as a driver's licence)
- Full Name as it appears on the relevant card
 - First Name
 - Middle Name(s)
 - Last Name
- Card Expiry Date
- Card Issued Date
- Mailing Address
 - Line 1
 - Line 2
 - City/ Municipality
 - Province
 - Postal Code
- Date of Birth:
- Gender

My Alberta Verify or IVS verifies this information against MOVES. If the information matches the information in MOVES, the individual requesting a verified identity is sent an activation code through Canada Post, as well as an email to their email address used to create their MyAlberta Digital ID account for

security purposes. After the individual enters the activation code into IVS and the verification process is concluded, IVS passes to MAD I the verified information flagged in red font above.

The personal identity information collected online and stored in MAD I includes the following fields:

- First Name
- Middle Name(s)
- Last Name
- Date of Birth
- Email Address
- Telephone (Home)
- Telephone (Cell)
- Mailing Address
- City/Municipality
- Province
- Country
- Postal Code
- Gender

Upon conclusion of the verification process in IVS, the fields flagged in blue font are considered verified and are locked down in MAD I and cannot be edited.

Individuals may then make use of their verified identities as they choose to engage online programs and services utilizing MAD I. All access and privacy protections for the subsequent use and/or disclosure of personal information that may occur as a result of an individual's use of their online identity is managed through service agreements that ensure data ownership, breach response, and all requirements of applicable access and privacy laws and records management are followed.

3. Release Channel

SMD having a valid AMVIR MOU with the Registrar may match against MOVES the information collected online and stored in IVS through electronic means, as agreed by the Registrar.

4. Purposes

The Registrar's decision is to permit SMD to match IVS information against MOVES, on an ongoing basis, for the purpose of enabling Albertans to establish a verified digital identity in accordance with the following authority under section 2 of AMVIR:

2(1)(e) The Registrar **may, on request**, release information on the Registrar's motor vehicle information system, collected and compiled for the purpose of identifying licensed operators and registered owners of motor vehicles, only to an officer or employee of a public body, the Registrar, an agent of the Registrar or to a member of the Executive Council, if the information is necessary for the performance of the duties of the officer, employee or member or if the disclosure is necessary for the delivery of a program or service.

5. Persons or Categories of Persons

The categories of persons and/or organizations that have requested access to personal motor vehicle information and were granted or were denied access by the Registrar are presented below.

Type I Information

The following is added, to the list of persons and/or organizations to whom the Registrar has decided to release information pursuant to s. 2(1) (e) of AMVIR, as detailed on page 11 of *Registrar's Decisions: Notification 01/2004* under point "A":

- xvi) Service Alberta, Service Modernization Division (SMD), for the MyAlberta Verify service to establish a verified online identity.

6. Notification and Review Process

In accordance with section 4 of AMVIR, upon request by a person/organization, the Registrar's decision is to release, on an ongoing basis, the information specified in this Notification.

This Notification was released on July 19, 2017. Any person may, within sixty days after the date of this publication, ask the Information and Privacy Commissioner to review the decision of the Registrar in accordance with Part 5, Division 1.1 of the *Freedom of Information and the Protection of Privacy Act*.

On the issuance of this Notification, in accordance with subsection 4(1) of AMVIR, notice is deemed to have been given for the current and any future releases of the category of information and of the person or category of persons to whom the information is released as described in the Notification, for the purposes of notice under Part 5, Division 1.1 of the *Freedom of Information and Protection of Privacy Act*.