PUBLIC HEALTH APPEAL BOARD

IN THE MATTER OF THE PUBLIC HEALTH ACT, CHAPTER P-37, R.S.A. 2000 AND ITS REGULATIONS

IN THE MATTER OF AN APPEAL TO THE PUBLIC HEALTH APPEAL BOARD BY ANWAR AHMED AND FARZANA NIGAR OF THE EXECUTIVE OFFICER'S ORDER ISSUED BY ALBERTA HEALTH SERVICES ZONE 2 CALGARY DATED JANUARY 10, 2014 AND JANUARY 13, 2014

Appearances:

Mr. Anwar Ahmed and Ms. Farzana Nigar, Owners/Appellants Mr. Ivan S. Bernardo, Counsel for Alberta Health Services/Respondent

Witnesses:

Mr. Anwar Ahmed, Owner Ms. Erin McKenna, Executive Officer with Alberta Health Services

Board Decision: The Executive Officer's Orders dated January 10, 2014 and January 13, 2014 are confirmed.

A. INTRODUCTION

Two Executive Officer's Orders dated January 10, 2014 and January 13, 2014 were issued to the Owners with respect to the premises located at 1930 27 Street S.W. Calgary, Alberta. The Orders are attached as Appendix A and B respectively.

The January 10, 2014 Order directed the occupants to vacate the basement of the premises on or before January 10, 2014 and to complete the work set out in the Order in the basement by April 1, 2014.

The January 13, 2014 Order directed the occupants to vacate the east bedroom on the main floor on or before January 17, 2014 and to immediately discontinue using the room as a bedroom.

Both Orders were issued pursuant to s.62 of the *Public Health Act* and a Notice of Health Hazard was registered on the title to the premises on January 31, 2014 pursuant to s. 64 of the Act.

At the time the Orders were issued the premises were rental accommodation and tenants occupied the premises. The tenants have now vacated the premises and the Owners are residing on the property.

The Appellants were provided with confirmation of the Orders by voice mail on January 10, 2014 and the Orders were personally served to the Appellant, Anwar Ahmed, on January 14, 2014 and January 28, 2014.

The Appellants served notice of the appeals in the prescribed form on the Board on January 24, 2014.

It should be noted that this appeal was originally heard by the Board on March 13, 2014 but the appointments of the majority of the members who were present at the first hearing ended before the Board could make a decision, requiring a new hearing. The rehearing of this appeal was heard on May 16, 2014 at Hampton Inn and Suites in Calgary, Alberta.

B. TIMING OF THE APPEAL

S. 5(3) of the *Public Health Act* requires the Appellant to service notice of appeal within 10 days after receiving notice of the Order. The Appellant served notice of the appeal within 10 days of being personally served the first Order and prior to being personally served the second Order. The notice of appeal was served on the board 14 days after the Appellants received notice of the Orders by voice mail.

If the Notice of Appeal is not served within the 10 day time frame the Board may extend the time within which an appeal may be taken if it considers it appropriate to do so. There was no objection from Alberta Health Services to extending the time for receiving the Notice of Appeal. The Board finds that if the Notice of Appeal was served outside of the 10 days it is appropriate to extend this time period.

C. JURISDICTION OF THE BOARD

There were no objections to the Board's jurisdiction to rehear this appeal.

D. ISSUES

1. Did the Board that heard the appeal on March 13, 2014 make a decision to reverse the Orders dated January 10, 2014 and January 14, 2014 or to have the Notice of Health Hazard removed from the title to the premises?

- 2. Should the Orders be reversed or varied now that the premises are no longer rental accommodations?
- 3. Was the east bedroom on the main floor properly insulated?

E. APPELLANTS' SUBMISIONS

The Appellants provided 2 letters they had prepared for the Board dated May 16, 2014 and March 13, 2014 that set out some of their submissions. They were entered into evidence as Exhibit 1.

Their written and verbal submissions were that:

- 1) The Board at the previous hearing had determined that the Orders should be reversed as the premises were no longer going to be rental accommodations. The Board at the rehearing should follow the previous Board members' decision.
- 2) The Board at the previous hearing was going to order that the notice registered on title by Alberta Health Services be removed and the current Board members should order the removal of the notice as well.
- 3) The Appellant gave evidence that his family now occupies the premises and submitted that the Board ought to reverse the Orders because of the change in use of the premises.
- 4) That the Order with respect to the main floor east bedroom was incorrect with regards to the state of the insulation in that room. The Order stated that the room was not properly insulated and the Appellant submitted that it was properly insulated. The Appellant confirmed that all other information set out in the Orders was accurate.

F. **RESPONDENT'S SUBMISSIONS**

Counsel for Alberta Health Services submitted an indexed binder of documents and photographs. The binder of documents was entered into evidence as Exhibit 2.

1) Alberta Health Services submitted that a decision had not been made by the Board at the previous hearing on March 13, 2014. There had been questions and submissions about the change of use of the premises at the hearing and with respect to the notice registered on title but no decision was rendered.

- 2) At the previous hearing the Appellants had stated they were planning to move into the premises and no longer use it as rental accommodations but the Orders had not been varied after the first hearing.
- 3) Alberta Health Services submitted that the change in use from rental to owner occupied ought not to be grounds to vary or reverse the Orders as the test was whether the Orders were validly issued at the time they were issued.
- 4) That directing the notice of health hazard be removed from the title to the property was outside the jurisdiction of the Board. The notice was registered pursuant to s.64 of the *Public Health Act* and the Board has no statutory authority to direct the removal of the notice from the title to the property.
- 5) That the main floor east bedroom was not properly insulated and Exhibit 2 contains a Housing/Public Accommodation Inspection Report (Tab 5, page 30) that describes the condition of the room when inspected. The photographs (Tab 6, Pages 48 and 49, photographs 1, 2 and 3) depict the condition of the main floor east bedroom as observed by the Executive Officer on January 9, 2014. The condition of the room and the presence of a space heater are shown in the photograph.

G. DECISION

Having considered all of the evidence and the submissions of the parties, the Board has decided that the Executive Officer's Orders dated on January 10, 2014 and January 14, 2014 are confirmed.

H. REASONS

1) <u>Previous Hearing/Decision</u>

The Board finds that there was no decision rendered after the earlier hearing by the Board on March 13, 2014. The Appellants may have believed that the decision was to reverse the Orders and remove the notice registered on title because of the questions the Board asked at the hearing but the Board is satisfied that there was no earlier decision made with respect to the two Orders under appeal. This is a rehearing of the appeal and the newly constituted Board's decision will be based solely on the submissions and evidence presented on May 16, 2014.

2) <u>Notice of Health Hazard registered on title</u> The notice registered on the Appellants' title to the property was registered pursuant to s.64 of the *Public Health Act* which states: s.64 (1) When an order is issued under section 62, the regional health authority may cause to be filed with the Registrar of Land Titles a notice of health hazard against the registration of any person as a transferee or owner of, or of any instrument affecting, the land that is subject of the order, unless the instrument or certificate of title is expressed to be subject to that notice.

(2) A notice of health hazard registered under this section does not lapse and shall not be cancelled or withdrawn except on the receipt by the Registrar of a notice in writing from the regional health authority requesting cancellation or withdrawal.

(3) On registering a notice of health hazard, the Registrar shall notify the person against whose title the notice is registered and notify caveators and mortgagees when the addresses of those persons may be ascertained from the certificate of title.

The Board's jurisdiction to hear appeals is found in s.5 of the *Public Health Act* and it states (emphasis added):

In this section, "decision of a regional health authority" means

(a) an order issued under section 62, and

(b) a decision to issue or to cancel, suspend or refuse to issue a licence, permit or other approval provided for in the regulations, and any other decision in respect of which an appeal to the Board is permitted under the regulations, whether any of those decisions is made by the regional health authority itself or one of its employees or agents.

As the registration of the Notice was not an order issued under section 62 of the *Public Health Act*, the Board finds that it does not have jurisdiction to direct the removal of the notice. If the Orders issued pursuant to s.62 were reversed, the pre-requisite for registering the notice, "when an order is issued under section 62", would not be met but in this instance the Board has confirmed the Orders and not reversed them.

3) <u>Confirmation of the Orders</u>

The Orders directed the tenants who occupied the premises to vacate the basement and to cease using the main floor east bedroom as a bedroom. That has now occurred as the property is no longer rented to tenants. But the Orders also directed the Owners to complete work in the basement of the premises and it is the Appellants' submission that this portion of the Order ought to be reversed now that the premises are owner occupied. The Housing Regulations and Standards do not apply to housing premises or to that part of the housing premises that are occupied solely by the owner and the owner's dependants. The Board finds that at the time the Orders were issued these Regulations and Standards did apply to the premises and the Orders should not be reversed by the Board as a result of a change of use, from rental accommodations to owner occupied premises, after the Orders were issued.

Insulation in main floor east bedroom The only content in the Orders that was disputed by the Appellants was whether the east main floor bedroom was properly insulated. In that regard, the Board prefers the evidence of Ms. McKenna, the Executive Officer, who gave evidence that the east floor bedroom was not properly insulated. The photographs submitted by Alberta Health Services supported her verbal evidence by depicting the condition of the room which appears to be a porch with single pane windows and improper insulation. A space heater was required to heat the room.

I. SUMMARY

4)

The Executive Officer's Orders dated January 10, 2014 and January 13, 2014 are confirmed.

Per: Julia Jones, Chair Also Sitting: Ron Everard, Vice-Chair

David Thomas, Member

Date: June 13, 2014



ORDER OF AN EXECUTIVE OFFICER UNFIT FOR HUMAN HABITATION ORDER TO VACATE

To: Farzana Nigar "the owner"

Anwar Ahmed "the property manager"

- And To: All Occupant(s) of the following Housing premises: Basement - 1930 27 Street SW
- **RE:** Those housing premises located in Calgary, Alberta and municipally described as: Basement - 1930 27 Street SW

WHEREAS I, an Executive Officer of Alberta Health Services, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder the prevention or suppression of disease, namely:

East Bedroom

- a. The walls are unfinished drywall.
- b. The ceiling is unfinished drywall.
- c. The floor is not finished; it is plywood with a heavily stained piece of carpet placed in the middle of the room.
- d. Baseboards, window trim, and door trim are missing throughout the bedroom.
- e. The openable area of the window is 11 inches by 7.5 inches which does not comply with egress requirements.

South Bedroom

- a. The flooring is not properly installed. The carpet has just been placed on the floor, not secured and not finished with baseboards or transition bars.
- b. The openable area of the window is 14 inches by 34 inches which does not comply with egress requirements.
- c. The window does not have a lock or any way to secure it.

West Bedroom

- a. There is no window or any means of egress from this bedroom.
- b. The walls are not finished, one wall is unfinished drywall, one wall has wallpaper in poor condition, and two walls are wooden studs with no drywall.
- c. The ceiling is unfinished plywood.
- d. The floor is unfinished plywood.

Common

- a. There is no handrail along the stairs leading to the basement.
- b. The window in the common area has no lock or any way to secure it.
- c. The floors walls and ceiling are unfinished.
- d. Carpeting along the stairs is not secured and is posing a tripping hazard.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Housing Regulation, Alberta Regulation 173/99, and the Minimum Housing and Health Standards exist in and about the above noted premises, namely:

East Bedroom

- a. The walls are unfinished drywall. This is in contravention of section III(5) of the Minimum Housing and Health Standards which states that: All walls, windows, ceilings, floors, and floor coverings shall be maintained in good repair, free of cracks, holes, loose or lifting coverings and in a condition that renders it easy to clean.
- b. The ceiling is unfinished drywall. This is in contravention of section III(5) of the Minimum Housing and Health Standards which states that: All walls, windows, ceilings, floors, and floor coverings shall be maintained in good repair, free of cracks, holes, loose or lifting coverings and in a condition that renders it easy to clean.
- c. The floor is not finished; it is plywood with a heavily stained piece of carpet placed in the middle of the room. This is in contravention of section III(5) of the Minimum Housing and Health Standards which states that: All walls, windows, ceilings, floors, and floor coverings shall be maintained in good repair, free of cracks, holes, loose or lifting coverings and in a condition that renders it easy to clean.
- d. Baseboards, window trim, and door trim are missing throughout the bedroom. This is in contravention of section III(5) of the Minimum Housing and Health Standards which states that: All walls, windows, ceilings, floors, and floor coverings shall be maintained in good repair, free of cracks, holes, loose or lifting coverings and in a condition that renders it easy to clean
- e. The openable area of the window is 11 inches by 7.5 inches which does not comply with egress requirements. This is in contravention of section III(3)(b) of the Minimum Housing and Health Standards which states that: For buildings of 3 storeys or less and except where a bedroom door provides access directly to the exterior or the suite is sprinklered, each bedroom shall have at least one outside window which may be opened from the inside without the use of tools or special knowledge. And section III(3)(b)(i) of the Minimum Housing and Health Standards which states that: Windows referred to above shall provide unobstructed openings with areas not less than 0.35 m2 (3.8ft2), with no dimension less than 380 mm (15").

South Bedroom

- a. The flooring is not properly installed. The carpet has just been placed on the floor, not secured and not finished with baseboards or transition bars. This is in contravention of section III(5) of the Minimum Housing and Health Standards which states that: All walls, windows, ceilings, floors, and floor coverings shall be maintained in good repair, free of cracks, holes, loose or lifting coverings and in a condition that renders it easy to clean
- b. The openable area of the window is 14 inches by 34 inches which does not comply with egress requirements. This is in contravention of section III(3)(b) of the Minimum Housing and Health Standards which states that: For buildings of 3 storeys or less and except where a bedroom door provides access directly to the exterior or the suite is sprinklered,

each bedroom shall have at least one outside window which may be opened from the inside without the use of tools or special knowledge. And section III(3)(b)(i) of the Minimum Housing and Health Standards which states that: Windows referred to above shall provide unobstructed openings with areas not less than 0.35 m2 (3.8ft2), with no dimension less than 380 mm (15").

c. The window does not have a lock or any way to secure it. This is in contravention of section III(3)(a) of the Minimum Housing and Health Standards which states that: Exterior windows and doors shall be capable of being secured.

West Bedroom

- a. There is no window or any means of egress from this bedroom. This is in contravention of section III(3)(b) of the Minimum Housing and Health Standards which states that: For buildings of 3 storeys or less and except where a bedroom door provides access directly to the exterior or the suite is sprinklered, each bedroom shall have at least one outside window which may be opened from the inside without the use of tools or special knowledge.
- b. The walls are not finished, one wall is unfinished drywall, one wall has wallpaper in poor condition, and two walls are wooden studs with no drywall. This is in contravention of section III(5) of the Minimum Housing and Health Standards which states that: All walls, windows, ceilings, floors, and floor coverings shall be maintained in good repair, free of cracks, holes, loose or lifting coverings and in a condition that renders it easy to clean
- c. The ceiling is unfinished plywood. This is in contravention of section III(5) of the Minimum Housing and Health Standards which states that: All walls, windows, ceilings, floors, and floor coverings shall be maintained in good repair, free of cracks, holes, loose or lifting coverings and in a condition that renders it easy to clean
- d. The floor is unfinished plywood. This is in contravention of section III(5) of the Minimum Housing and Health Standards which states that: All walls, windows, ceilings, floors, and floor coverings shall be maintained in good repair, free of cracks, holes, loose or lifting coverings and in a condition that renders it easy to clean

Common

- a. There is no handrail along the stairs leading to the basement. This is in contravention of section III(3)(c) of the Minimum Housing and Health Standards which states that: Inside or outside stairs or porches including all treads, risers, supporting structural members, rails, guards and balconies, shall be maintained in good repair and shall comply with the requirements of the Alberta Building Code or a Professional Engineer design.
- b. The window in the common area has no lock or any way to secure it. This is in contravention of section III(3)(a) of the Minimum Housing and Health Standards which states that: Exterior windows and doors shall be capable of being secured.
- c. The floors walls and ceiling are unfinished. This is in contravention of section III(5) of the Minimum Housing and Health Standards which states that: All walls, windows, ceilings, floors, and floor coverings shall be maintained in good repair, free of cracks, holes, loose or lifting coverings and in a condition that renders it easy to clean.
- d. Carpeting along the stairs is not secured and is posing a tripping hazard. This is in contravention of section III(5) of the Minimum Housing and Health Standards which states that: All walls, windows, ceilings, floors, and floor coverings shall be maintained in good repair, free of cracks, holes, loose or lifting coverings and in a condition that renders it easy to clean

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Unfit for Human Habitation**.

NOW THEREFORE, I hereby ORDER and DIRECT:

- 1. That the occupants vacate the above noted premises on or before January 10, 2014.
- 2. That the owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:

East Bedroom

- a. Ensure walls are properly finished.
- b. Ensure ceiling is properly finished.
- c. Ensure floor is properly finished.
- d. Ensure baseboards, window trim, and door trim are properly installed.
- e. Replace window and ensure it meets egress requirements.

South Bedroom

- a. Ensure flooring and finishes are properly installed.
- b. Replace window and ensure it meets egress requirements.
- c. Ensure window can be secured from the inside.

West Bedroom

a. Discontinue use of this room as a bedroom immediately.

Common

- a. Install a handrail along the stairs to the basement.
- b. Ensure the window in the common area can be secured from the inside.
- c. Ensure floors walls and ceiling are properly finished.
- d. All floor coverings must be properly secured.
- 3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain vacant and secure from unauthorized entry.
- 4. Work should be completed by April 1, 2014.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Calgary, Alberta, January 10, 2014

Confirmation of an oral order issued to Anwar Ahmed, on January 10, 2014.

Erin McKenna BSc, BEH(AD), CPHI(C) Executive Officer Alberta Health Services

YOU HAVE THE RIGHT TO APPEAL

A person who a) is directly affected by a decision of a Regional Health Authority, and b) feels himself aggrieved by the decision

may appeal the decision within ten (10) days after receiving the order to the Public Health Appeal Board located at Reception, Main Floor. Telus Plaza, 10025 Jasper Avenue, Edmonton, Alberta, T5J 1S6, Telephone 780-427-2813 Fax 780-422-0914.

The terms of this Order remain in effect notwithstanding the filing or proposed filing of any such appeal. If you appeal, you may also make an application to the Board for a stay of this Order pending the appeal.

A copy of the Public Health Appeal form may be obtained by contacting Alberta Health Services at 780-342-0122 or the Public Health Appeal Board 780-427-2813.

You are advised that all orders remain in effect pending such an appeal

HEALTH LEGISLATION, REGULATIONS AND STANDARDS

Electronic versions of the Public Health Act and Regulations are available at the Alberta Queen's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or www.gp.gov.ab.ca.

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Copies of standards are available by contacting the Health Protection Branch of Alberta Health at 780-427-4518, or by visiting: <u>www.health.alberta.ca/about/health-legislation.html</u>

AIRDRIE Regional Health Centre

604 Main Street South Airdrie, AB T4B 3K7 Phone: 403-912-8400 Fax: 403-912-8410

CLARESHOLM Health Unit

5221 2nd Street W PO Box 1391 Claresholm, AB TOL 0TO Phone: 403 625-4061 Fax: 403-625-4062

BANFF Health Unit

303 Lynx Street PO Box 1266 Banff, AB T1L 1B3 Phone:403-762-2990 Fax: 403-762-5570

COCHRANE Community Health

Centre 60 Grande Boulevard Cochrane, AB T4C 0S4 Phone: 403-851-6000 Fax:403- 851-6009

CALGARY - Southport Atrium 10101 Southport Road SW Calgary, AB T2W 3N2 Phone:403-943-2288 Fax: 403-943-8056

OKOTOKS Health and Wellness Centre

11 Cimarron Common Okotoks, AB T1S 2E9 Phone: 403-995-2600 Fax: 403-995-2639

www.albertahealthservices.ca/eph.asp

CANMORE Public Health

#104, 800 Railway Avenue Canmore, AB T1W 1P1 Phone: 403-678-5656 Fax: 403-678-5068

STRATHMORE Public Health Office

650 Westchester Road Strathmore, AB T1P 1H8 Phone: 403-361-7200 Fax: 403-361-7244



ORDER OF AN EXECUTIVE OFFICER UNFIT FOR HUMAN HABITATION ORDER TO VACATE

To: Farzana Nigar "the owner"

> Anwar Ahmed "the property manager"

- And To: All Occupant(s) of the following Housing premises: Main floor east bedroom – 1930 27 Street SW
- **RE:** Those housing premises located in Calgary, Alberta and municipally described as: Main floor east bedroom – 1930 27 Street SW

WHEREAS I, an Executive Officer of Alberta Health Services, have inspected the above noted premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder the prevention or suppression of disease, namely:

- a. This room is not properly insulated and it has no hot air register unit as it was not built to be a habitable room. As a result the occupants use a space heater as the primary source of heat.
- b. The windows in this room cannot be opened. The door which leads to the outside from this room has been taped shut and a dresser is barricading the door, thus blocking the only means of egress.
- c. The windows in this room are single pane and therefore not weatherproof.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Housing Regulation, Alberta Regulation 173/99, and the Minimum Housing and Health Standards exist in and about the above noted premises, namely:

- a. This room is not properly insulated and it has no hot air register unit as it was not built to be a habitable room. As a result the occupants use a space heater as the primary source of heat. This is in contravention of section IV(8)(c) of the Minimum Housing and Health Standards which states that: Cooking appliances and portable space heaters shall not be used as the primary source for the required heat to a habitable room.
- b. The windows in this room cannot be opened. The door which leads to the outside from this room has been taped shut and a dresser is barricading the door, thus blocking the only means of egress. This is in contravention of section III(3)(b) of the Minimum Housing and Health Standards which states that: For buildings of 3 storeys or less and except where a bedroom door provides access directly to the exterior or the suite is sprinklered, each bedroom shall have at least one outside window which may be opened from the inside without the use of tools or special knowledge. And section III(3)(b)(i) of the Minimum

Housing and Health Standards which states that: Windows referred to above shall provide unobstructed openings with areas not less than 0.35 m2 (3.8ft2), with no dimension less than 380 mm (15").

c. The windows in this room are single pane and therefore not weatherproof. This is in contravention of section III(2)(b)(ii) of the Minimum Housing and Health Standards which states that: In housing premises intended for use during the winter months, windows in habitable rooms shall protect against cold weather through the provision of a storm sash, double glazing, or other durable thermal/air resistant barrier as may be approved by the Executive Officer.

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Unfit for Human Habitation**.

NOW THEREFORE, I hereby ORDER and DIRECT:

- 1. That the occupants vacate the above noted premises on or before January 17, 2014
- 2. That the owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Discontinue use of this room as a bedroom immediately.
- 3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain vacant and secure from unauthorized entry.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Calgary, Alberta, January 13, 2014

Confirmation of an oral order issued to Anwar Ahmed, on January 10, 2014.

Erin McKenna BSc, BEH(AD), CPHI(C) Executive Officer Alberta Health Services

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OKOTOKS Health and Wellness

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CANMORE Public Health

#104, 800 Railway Avenue Canmore, AB T1W 1P1 Phone: 403-678-5656 Fax: 403-678-5068

STRATHMORE Public Health Office 650 Westchester Road Strathmore AB T1P 1H8

Strathmore, AB T1P 1H8 Phone: 403-361-7200 Fax: 403-361-7244

 $\underline{www.albertahealthservices.ca/eph.asp}$