



Service Fees

Maintenance Enforcement Program

The Maintenance Enforcement Program (MEP) does not charge any fees for its standard services. However, the *Maintenance Enforcement Act* and the *Maintenance Enforcement Regulation* allow the MEP to charge fees for certain services. The MEP uses the funds collected from service fees to pay for additional resources that improve service for all clients.

Re-registration of a Closed File: \$205 per instance

The re-registration fee applies if the file was closed after October 1, 2008 and:

- The client who initially opened the file closes it and then asks for it to be re-opened; or
- The MEP closed the file because the client who opened the file did not comply with some request (e.g. because the recipient did not provide their direct deposit information, or continued accepting direct payments from the payor after the MEP asked them not to), and the client asks the MEP to re-open the file.

The re-registration fee does **not** apply if:

- The client is registering for the first time;
- A file was closed because the terms of the court order were not enforceable, but now there are new circumstances (including a new court order or change in child circumstances) which allow the MEP to enforce;
- A file was closed before October 1, 2008, when the service fee was introduced.

Recipients do not pay the re-registration fee up front. Instead, the MEP collects the fee only after the MEP receives enough funds to cover at least one full month of current support owing. Payors seeking to re-register a file they previously registered and then closed are asked to pay the re-registration fee at the time of re-registration.

Third-party Service of Documents: \$51.50 per instance

Some court orders allow individuals to serve documents on payors or recipients through third parties such as the MEP. This is called *substitutional service*. The MEP charges \$51.50 to cover the cost of serving the documents on the appropriate party. This fee is payable when the service is requested. For more information, see the [Substitutional Service Request form](#).

Interest Charges

When interest is charged on a file, the MEP keeps twenty percent of any interest the MEP collects to offset some of the costs of charging and collecting interest. For more information on interest, including when interest is charged and how interest is calculated, see the MEP information sheet [Interest Charges](#).