



#11 44 St. Thomas Street
St. Albert, AB T8N 6N8



Paula Drouin, C.Med, MA HSP, IMI
780-460-7599 paula.drouin@adrig.ca

Overview

Paula is President of ADR International Group Inc. and past Executive Director and past Board Vice President of Alberta Arbitration and Mediation Society currently known as ADR Institute of Alberta. She is a well-respected member of the ADR Community as a Mediator and Trainer and is sought after by clients for her patient, professional, down to earth approach. With over 20 years' experience as a Dispute Resolution Practitioner and Trainer, Paula has mastered the art of conflict analysis, negotiation, mediation and multi-party facilitation. She is also a trained Arbitrator with Arbitration experience. Paula specializes in emotionally charged and complex disputes and has international ADR experience in conflict analysis and delivering mediation and restorative justice training. She has extensive experience working with Aboriginal Communities in Alberta, B.C., and Saskatchewan.

Inter-Municipal Mediations

Paula has assisted Alberta Municipal Affairs Dispute Resolution staff as a trainer and coach. She has mediated intra-municipal situations over the past eight years. Paula has also facilitated town hall meetings regarding contentious development in municipalities and has years of experience mediating multi-party negotiations.

Mediation and Facilitation Experience

- Government of Canada – ADR Services and Training Rosters, Senior Mediator for complex, highly sensitive, and multi-party mediations for the Department of National Defense
- Alberta Government – Mediations including multi-party and designing and delivering ADR Training
- Alberta Energy and Utilities Board – Multi-party Mediation
- ADR Professionals, Inc. – Mediator for Oil and Gas Company/landowner disputes
- ENCANA – Facilitator for town hall meetings related to oil and gas development
- Mediation And Restorative Justice Centre – Victim/Offender Mediation some of which are multi-party
- Various Municipalities – Community Mediation

Education, Instruction and Training

Paula has extensive training in the field of Conflict Management and Dispute Resolution Processes, including:

Justice Institute of B.C.	Conflict Resolution Certificate Program	1994
MHA Institute Inc.	Certificate Program in Leadership through Learning: Mastering the Art of Change	1998
Alberta Arbitration and Mediation Society	Certificate in Arbitration	2008
Transformative Justice Australia	Certificate in Community Conferencing Facilitation	2001
Royal Roads University	M.A. in Human Security and Peacebuilding	2006

Paula has been a Senior Curriculum and Course Designer and Instructor since 1994 in the field of Conflict Resolution. Prior to entering the field of ADR she was a Senior Instructor with Grant MacEwan Community College. She instructs at Royal Roads University as well as the YMCA International University. Paula has been developing and delivering courses in Negotiation, Mediation, and Conflict Resolution and Communication for ADR Institute of Alberta as well as the Federal, Provincial and Municipal levels of Government since 1995. She has developed and delivers an Aboriginal Peacemaking Certificate Program for Native Counselling Services of Alberta.

Professional Memberships and Designations

Paula has been a Chartered Mediator since 2000 and earned the International Mediator Certification in 2012. She has been a member of the Alberta Arbitration and Mediation Society and the ADR Institute of Canada since 1994 acting as a Board Member and Vice President for several years as well as a Committee Member on various professional committees. She has also been on the National Chartered Mediator Designation Committee as an assessor for members applying for the National Designations.

She has been a member of the Mediation and Restorative Justice Centre since its inception in the late 90's and was a keynote speaker at the Provincial Restorative Justice Conference in 2012.

References Available on Request