

Alberta Police Complaint Mediator Roster

A private roster made available by Alberta Justice and Solicitor General (JSG)

Roster Process option for Alberta police services, police commissions and APCMR roster mediators

*Trust....
Understand....
Resolve.....*

Do you have questions or concerns about the APCMR ?

Email the Provincial Public Complaint Director at:
ppcd@gov.ab.ca
or call direct: 780-644-6935



- A police complaint is identified by the police service and/or the police commission as appropriate for an informal dispute resolution process – mediation may be selected and offered as a viable resolution option. The involved-officer(s) and the member(s) of the public must consent to mediate.
- Based on an internal process for selection, the police service, or police commission, as the case may be, will contact one (or more) of the mediators from the APCMR to conduct mediation services.
- The police service or police commission will engage an available mediator(s) at the standard roster rate and will provide pertinent contact information for the parties, details of the dispute and potential mediation dates to the mediator. A set of standardized forms for use by the mediators on the APCMR is provided and will be available on the Public Security Division website.
- Anticipated travel and any out of pocket expenses should be agreed upon in advance and tracked for billing at the standardized government rate at conclusion of the mediation.
- The APCMR standardized deliverables by mediators expected as part of APCMR service are :



- Pre-mediation with each party to the mediation;
 - Completion of Consent to Mediate form with each party;
 - Completion of the mediation in one or more sessions as may be agreed upon;
 - Completion of the Mediation Follow Up process;
 - Return a copy of all forms to the police organization designated contact with an invoice for services rendered accompanied by any travel or out of pocket expenses as agreed upon.
 - Provision of proof of insurance and adherence to the Code of Ethics/Conduct
 - Signed agreement or commitment to confidentiality
- JSG personnel will conduct an evaluation of the APCMR during the first year of operations to ensure that the APCMR is functioning satisfactorily and meeting the needs of users. JSG may follow up with police services, police commissions and APCMR mediators in conjunction with any evaluation conducted.