Application Disposition Process and Tracking (ADEPT) Troubleshooting Common Issues with the Details File (.det)

Invalid Licensee ID

Make sure that the license number and the licensee's Land Status Automated System (LSAS) ID correctly match.

FAILED: Licensee ID field requires only numeric values.

In the details file, confirm that the Licensee ID field contains the correct LSAS ID for the Stakeholder used.

This error may also occur when the company being used in the application submission has amalgamated, merged or been cancelled. The newly formed company has to be used in order for the submission to be validated by ADEPT.

Invalid Equipment [T, W, H, M, B, L, O]

Open the details file and locate the equipment field. If there are multiple equipments used, make sure that each equipment type is in its own separate column and not contained in one cell.

When you open the details file in Notepad, the values on this field should not have quotation tags ("") between the different equipment types.

In '_det.csv' file, field LICENSEE_NO is spelled incorrectly.

A line in the '_det.csv' file - 'LICENSE_NO 'is missing.

A line in the '_det.csv' file - 'PERMITTEE_ID' is missing.

In the details file, double check that the value for the LICENSEE_NO field is not the licensee's LSAS ID and vice-versa.

A field called PERMITTEE_ID must exist in the details file.

LSAS ID is missing or not found in the database. The keyword "SUBMISSION" or "CLIENTID" is missing or spelled incorrectly. Subject line is empty.

The above is a list of critical failures that will occur if the subject line is incorrect.

Any character following the "CLIENTID" keyword will be considered part of the LSAS ID; therefore, any characters before, between or after the LSAS ID will be considered part of the LSAS ID and will result in a critical failure.

The keywords SUBMISSION and CLIENTID are required to confirm the legitimacy of the application. The LSAS ID is critical in identifying the sender, in retrieving his or her PGP (Pretty Good Privacy) encryption key and in verifying that a waiver exists.

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The following shotpoint is invalid.

[INVALID] Not all shotpoints passed validation

>

ID: 133 PASSED LINE NAME: CPD- PASSED

001 FAILED: This combination of Line Name and Shotpoint Number

SHOTPOINT: 229 has already been used on this Surface Activity.

ID: 137 PASSED LINE_NAME: CPD- PASSED

OO1 FAILED: This combination of Line Name and Shotpoint Number

SHOTPOINT: 233 has already been used on this Surface Activity.

Make sure that the above Line Name and Shotpoint Number combinations are unique in the program shotpoints (spf.dbf) file.

Only one attachment file is allowed per submission.

This error could be due to email background color, company logos and other HTML files that get attached with the application submission.

Including company disclaimer text when the email is submitted can also lead to this error. To rectify this, please contact:

• Business Operations Unit: (780) 427-3570

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