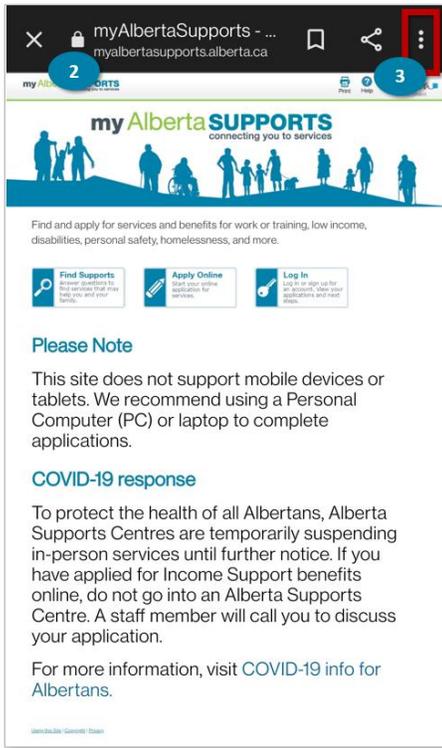


Switching to Desktop Mode on your mobile device



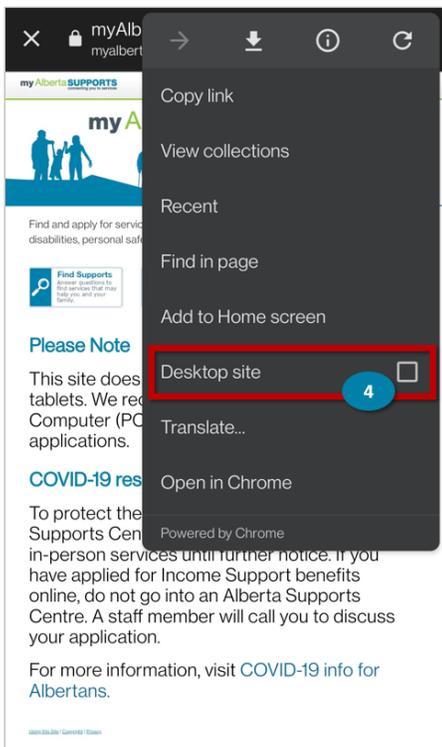
For Android users

1. Open Google Chrome 
2. Go to myAlbertaSupports.alberta.ca
3. Tap the three vertical dots (top right corner)
4. On the drop down menu check (tap) the box next to the Desktop site



The website you opened will automatically reload to desktop mode.

Once you are done using desktop mode, you can repeat steps 2-3 and uncheck (tap) the checkbox next to Desktop site.

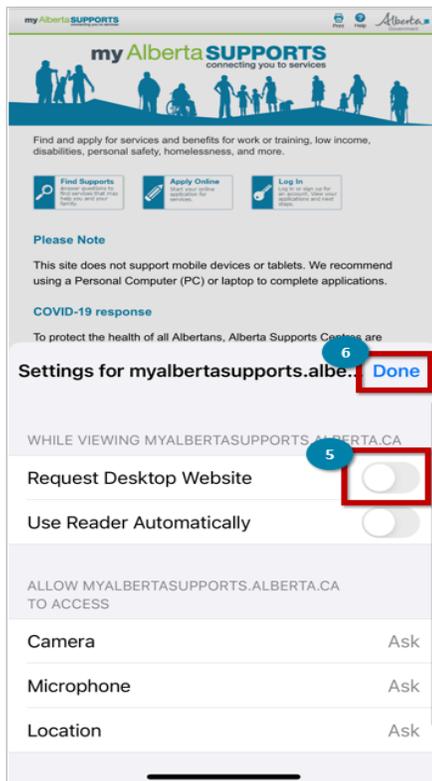
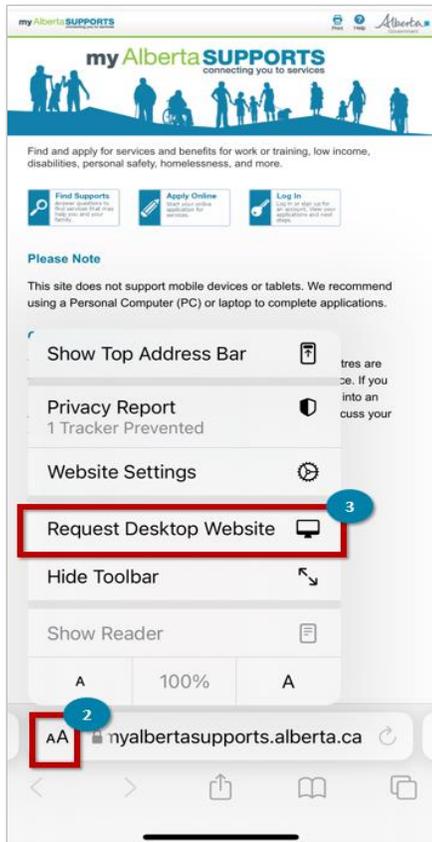


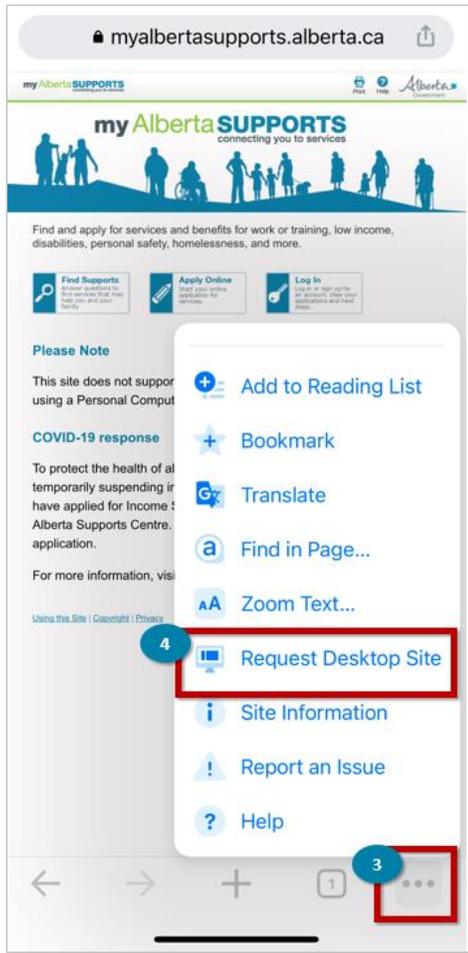
For iOS (Apple) users on Safari

1. Open Safari 
2. Go to myAlbertaSupports.alberta.ca
3. Tap the AA menu
4. Tap Request Desktop Website
5. Tap the toggle button on Request Desktop Website
6. Tap Done

The website you opened will automatically reload to desktop mode.

Once you are done using desktop mode, you can repeat steps 3-5 and tap the toggle button on Request Desktop Website to turn off Desktop mode.





For iOS (Apple) users on Chrome

1. Open Google Chrome App 
2. Go to myAlbertaSupports.alberta.ca
3. Tap the three dot menu
4. Scroll down and tap on Request Desktop Site

The website you opened will automatically reload to desktop mode.

Once you are done using desktop mode, you can repeat steps 3-4 and tap on Request Desktop Site to exit desktop mode.