



Resolving Resource Management Conflict

Overview/Description

The goals of the course are to:

- Explain the four common conflict resolution methods and the basis for their use.
- Outline an approach for thinking about conflict to help answer important questions such as: Is the conflict my division's responsibility to resolve? Who needs to know about the conflict that I am involved in before I proceed? Is the party I am in conflict with capable of making a decision to resolve the conflict?
- Show how to complete a conflict resolution plan.
- Practise the principles of interest-based negotiation.
- Practise using various communication techniques associated with interest-based negotiation.

Material for this course is presented using a combination of classroom discussions and mock conflict training scenarios designed to simulate typical resource management conflicts. Trained conflict resolution coaches will be on hand, working closely to ensure that you learn how to use your new conflict resolution skills correctly.

Target Audience

Government of Alberta employees involved with natural resource related conflict or negotiations.

Prerequisites

There are no prerequisites.

Registration

Forestry Division employees can register through your local training contact.

Other government departments contact

htc.registration@gov.ab.ca