Alberta Aids to Daily Living			
Amplification Benefits	Albertan		
<b>lodule 2.8.3 Overview</b> e Amplification Benefits training module is divided into ti	he following sections:		
1. Alberta Blue Cross	ne following sections.		
<ul><li>2. Provider Registration</li><li>3. Patient Inquiry Screen</li></ul>			
4. Authorizations		-	
5. Claims			
on: Public	Alberta.		

Albertan

## **AADL**

- Policy, governance and oversight
- Appeals, exceptions and clinical review of complex funding requests
  Stakeholder relationship management
- Cost-share exemption, including CRA income verification

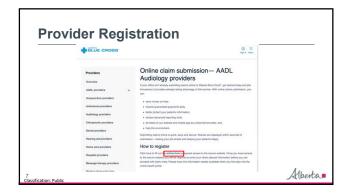
Alberta Blue **Cross** 

- · Claim and authorization
- · Frontline technical and stakeholder support (Call Centre)

Alberta.







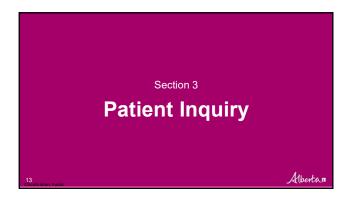


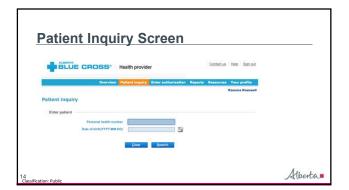


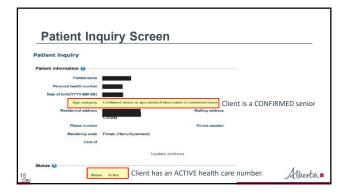


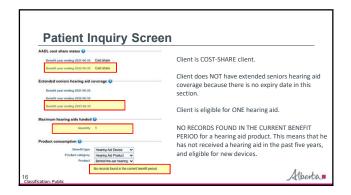


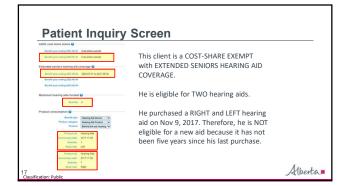














Authorization	Process			_   -			
Authorization typ	pe Hearing Aid Device	- Choose one -		-			
Practition	er Adopt HA HA Purchase Binaural HA Purchase Left HA Purchase Right	Add Practitioner		-			
	Back Cancel	Next		_			
The following document		d for amplification benefi	t authorizations:				
<ul> <li>Signed Client Conse</li> <li>Diagnostic audiogram</li> <li>Confirmation of enro</li> </ul>	m, completed within						
<ul> <li>Diagnostic audiogram</li> </ul>	m, completed within		Albi	evta.			
Diagnostic audiogram     Confirmation of enro	m, completed within		Alba	uta.			
Diagnostic audiogram     Confirmation of enro	m, completed within		Albu	uta			

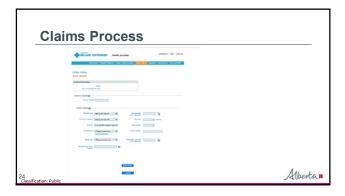
Types of Authorizations	
The following devices require an authorization for PURCHASE:  Hearing Ald  FM Device  Personal Listening Device (PLD)  Bone Anchored Hearing Device (BAHD)  Bone Anchored Hearing Device (BAHD)  Cochlear Implant	
The following devices require an authorization for REPAIR:  • Bone Anchored Hearing Device (BAHD)  • Bone Anchored Hearing Device (BAHD) with Softband  • Cochlear Implant	
	Alberta

## Adopt Authorizations Devices may be adopted if they were not purchased through the AADL program. This applies to to aids that were purchased privately, or when a clients was not eligible for AADL benefits. If a client becomes eligible for AADL benefits, providers can complete an Adopt Authorization. This registers the device with AADL in order to access funding for repairs and associated products/fees.

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	0			
	Benefit type	Quantity and Frequency Review \$	9	
	Authorization type	QFR - Audiology - Authorization \$	0	
	Practitioner		Add Practitioner	
		Practitioner Details		
Additional information	0			
Patient has permanent he	aring loss as defined in	AADL policy	○ Yes ○	No.
Patient confirms they do	not have coverage unde	r other sources of funding (NSHB, WCI		
HCMP, Armed Forces, Co.	rrections, MVAC), or pri	vata insurance that covers 100% of the	benefit. Yes	No.
Patient is currently wearing	ng a surgically implants	ble device	○ Yes ○	No.
		V - 1 - 10 - 10 - 10 - 10 - 10 - 10 - 10		
Respon for QFR request.				Supporting documentation must be
	in hearing since origina	al authorization		
<ul> <li>Significant change</li> </ul>		al authorization 6 months of replacement period		
Significant change Major repair require	ed and patient is within	6 months of replacement period	outh acute loss of mobility)	provided.
Significant change Major repair requir Patient unable to u	ed and patient is within se device due to signifi	6 months of replacement period cant physical change (e.g. pediatric gr	owth, acute loss of mobility)	
Significant change Major repair requir Patient unable to u BAHD/CI exchange	ed and patient is within	6 months of replacement period cant physical change (e.g. pediatric gr scence	awth, acute loss of mobility)	provided.





## **Claims Process**

- The provider enters the details of the claim in the provider portal.
- If the data is valid the provider continues the process by requesting a predetermination. The claim is then processed and the results of the predetermination are displayed.
- The provider then has the following three options:

  1. Process the claim using the original claim details

  2. Modify the original claim details and predetermine the claim results based on the modified claim details,
- 3. Cancel the claim.
- 3. Cancet the caum.

  If the provider chooses to process the claim based on the predetermination results the claim is created and the results are immediately displayed on a claim statement.

  If further analysis is required to determine the results of the claim it will pend until a review is completed by an Alberta Blue Cross coordinator and the results are updated.

  Predeterminations are not fully processed claims and do not fall under this process.

Alberta.

Example #1: Cost-share client purchased one hearing aid that costs MORE than \$1,200 Health claim summary Total amount claimed AADL will pay Patient will pay Details

Each claim you submit is assessed according to the benefit rules under the Alberta Aids to Dely Living Program
Patient:
Provider: Professional Audiology Clinic Ltd

Pat

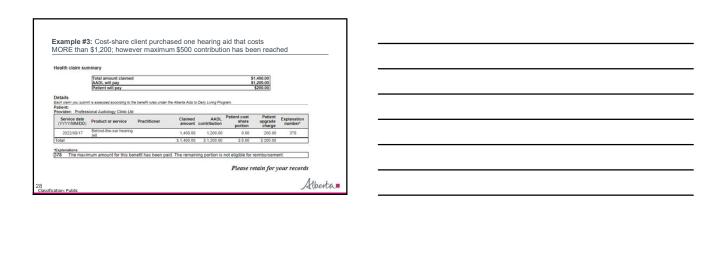
Pat Claimed AADL Patient cost share portion Service date (YYY/MM/DD) Product or service Practitioner Behind-the-ear hearing \*Explanations
378 The maximum amount for this benefit has been paid. The remaining portion is not eligible for reimbursement. Alberta ..

**Example #2:** Cost-share client purchased one hearing aid that costs LESS than \$1,200 Details

Each claim you submit is assessed according to the benefit rules under the Alberta Alos to Daily Living Program
Patient:
Provider: Professional Audiology Clinic Ltd

AND Pa Patient upgrade charge Explanation number\* Service date (YYY/MM/DD)

2022/08/17 Behind-the-ear hearing aid Alberta.



Summary	
In Module 2.8.3 we discussed the following:  1. Alberta Blue Cross 2. Provider Registration	
<ol> <li>Patient Inquiry Screen</li> <li>Authorizations</li> <li>Claims</li> </ol>	
Module 2.8.4 provides important AADL and Alberta Blue Cross contact information and links as they pertain to the amplification benefits area.	
30 Classification: Public Alberta	

Questions?	
Thank you for completing Module 2.8.3	
32 Albertan	