

Reviewing the Public Profile Report to Understand a Carrier's Safety Performance

 PUBLIC PROFILE
CARRIER INFORMATION
<p>Example Transport (Alberta) Limited</p> <p>4221 - 53 St. RED DEER AB T4N 2E1</p> <p>NSC Number: AB018-3178</p> <p>Profile Period Start: 2016 FEB 14 End: 2017 FEB 13</p> <p>NOTE</p> <p>The public "Carrier Profile" includes history of convictions, inspections, and collisions provided to Alberta Transportation by law enforcement and other government agencies. Other information such as inspection facility certifications, audits, and notices documenting violations may also be displayed. The Carrier Profile is used to identify carriers that pose an unacceptable risk to the public. Information contained in the Carrier Profile will be considered when establishing a carrier's safety fitness rating.</p> <p>Carriers are encouraged to obtain and review their Carrier Profile regularly to help evaluate the effectiveness of their safety and maintenance programs.</p> <p>The actual description and coding of events are worded using criteria set by the Canadian Council of Motor Transport Administrators (CCMTA) and therefore may not be the same wording that appears on law enforcement documentation.</p> <p>The carrier's current compliance standing can be found in "Part 1 - Carrier Information". This will always reflect events that have occurred in the previous 12 months from the printed date regardless of the Profile Period Start and End Date.</p> <p>All reasonable efforts have been taken to ensure the accuracy of the information in this report. If any information shown in this profile is in question, the carrier should consult their records and, if it is believed an inconsistency still exists, contact Carrier Services at (403) 340-5444.</p> <p>An Education Manual has been developed to assist carriers with compliance to transportation safety legislation. The manual and other information regarding Alberta's safety fitness program can be viewed on the internet at www.transportation.alberta.ca</p> <p>Date Printed: 2017 FEB 13 Requested By: HTDSH02</p>

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INTRODUCTION



The National Safety Code (NSC) is a set of 16 minimum safety performance standards. These standards were designed to reduce the number and severity of collisions involving commercial vehicles.

NSC Standard 7 requires all Canadian jurisdictions to maintain a Carrier Profile on each of their NSC carriers. Each of these NSC carriers is also required to hold a Safety Fitness Certificate.

In Alberta, this includes carriers that operate:

- commercial vehicles registered for a weight of more than 4,500 kilograms that operate in multiple provinces, territories or states;
- commercial vehicles registered for a weight of 11,794 kilograms or more that operate solely within Alberta; and
- commercial passenger vehicles with a seating capacity originally designed for 11 persons or more, including the driver.

The Carrier Profile system was designed to identify higher risk carriers to provincial regulators and to assist carriers in internally monitoring their on-road safety performance. The Carrier Profile report itself is a report card of a carrier's safety performance and may be used to determine whether there are any gaps in carrier compliance to transportation safety regulations.

The Public Profile report can be a useful tool for shippers, insurance companies, and the public as it provides an overview of a carrier's safety performance. When engaging with a carrier for the first time (for the purposes of a contract or other reasons), these groups are encouraged to request a Public Profile report to gain a better understanding of the carrier's compliance to transportation safety regulations.

SECTION 1: WHAT IS A CARRIER PROFILE REPORT?

The Alberta government monitors the on-road safety performance of carriers using Carrier Profile information. This information:

- Provides government administrators and the carrier with an overview of a carrier's record;
- Gives government administrators and the carrier the ability to review current and past carrier performance;
- Provides carriers with information that they may use to monitor the effectiveness of their safety and maintenance programs; and
- Provides shippers, insurance companies, other carriers and the public with a summary of a carrier's safety performance information.

Every carrier operating NSC vehicles registered in Alberta has a Carrier Profile. If a carrier also has NSC vehicles registered in another jurisdiction, then that jurisdiction will issue a separate Safety Fitness Certificate and maintain a Carrier Profile which identifies profile events for the NSC vehicles registered in that jurisdiction.

Alberta has two types of Profile reports: the Public Profile and the standard 12-month Carrier Profile. Carrier Profile reports may also be obtained for carriers that operate commercial vehicles that are not included in the NSC program.

Carrier Profile Report

A Carrier Profile report provides detailed information about a carrier's safety performance. This report can only be requested by the carrier, an authorized employee of the carrier, an authorized carrier representative (e.g. a consultant, an insurance company, etc. that has been authorized in writing), or enforcement personnel.

A standard Carrier Profile report includes 12 months of events involving NSC vehicles registered in the carrier's name and the persons driving those vehicles. While 12 months is the standard timeframe provided, a longer period of time can be requested. Events include a detailed history of convictions, CVSA inspections, reportable collisions, and violations.

Public Profile Report

A Public Profile report can provide shippers, insurance companies, other carriers and the public with an overview of a carrier's safety performance. This report provides a detailed summary of conviction, collision, violation, Commercial Vehicle Safety Alliance (CVSA) inspection and monitoring information, but **does not** include driver or personal information (e.g. personal information protected under the *Freedom of Information and Protection of Privacy Act (FOIP)*). The Public Profile report includes 12 months of information from the request date.

Anyone can request a Public Profile report online through Alberta Transportation Online Services at <https://www.trans.gov.ab.ca/TravisWebLogin/redirect.htm>.

SECTION 2: READING A PUBLIC PROFILE REPORT

The Public Profile report is divided into six parts as follows:

- **PART 1** - Carrier Information
- **PART 2** - Conviction Information
- **PART 3** - CVSA Inspection Information
- **PART 4** - Collision Information
- **PART 5** - Violation Information
- **PART 6** - Monitoring Information

A Public Profile report is generated for a 12 month period. The following is a description of each part of the Public Profile report.

Part 1 - Carrier Information

Part 1 of the Public Profile report gives an overall snapshot of a company's current safety status. Part 1 always displays 12 months of data from the date the report was requested.

SAFETY FITNESS CERTIFICATE

Safety Fitness Rating: Satisfactory Unaudited

Operating Status: Provincial

In Alberta, there are 5 **Safety Fitness Ratings**: Excellent, Satisfactory, Satisfactory Unaudited, Conditional, and Unsatisfactory.

Excellent	Satisfactory	Satisfactory Unaudited	Conditional	Unsatisfactory
<ul style="list-style-type: none">• Carrier has passed an NSC audit;• Carrier consistently demonstrates superior safety performance;• Carrier is a member of the Partners in Compliance (PIC) program.	<ul style="list-style-type: none">• Carrier has passed an NSC audit;• Carrier has not been identified on Alberta Transportation's monitoring list in the past 12 months;• Carrier has no outstanding compliance issues.	<ul style="list-style-type: none">• This rating is generally assigned to all new carriers where no existing compliance issues are known;• Carrier has not had an NSC Facility Audit.	<ul style="list-style-type: none">• Carrier has an unacceptable safety record and must improve their safety performance;• Carrier must meet any conditions set forth by the Registrar.	<ul style="list-style-type: none">• Carrier's performance has demonstrated an unacceptable risk to the public;• Carrier may no longer register or operate a commercial vehicle registered under Alberta's NSC Program.

The carrier's current **Operating Status** of "Provincial" or "Federal" is also displayed in Part 1. A carrier can only have one Operating Status that applies to all of the National Safety Code vehicles registered under the name on their Safety Fitness Certificate. Carriers with a "Federal" Operating Status can operate vehicles outside of Alberta. Carriers with a "Provincial" Operating Status can **only** operate their vehicles in Alberta. Carriers found operating with the wrong Operating Status may be charged with an offence and detained until the appropriate Operating Status has been obtained.

RISK FACTOR (R-Factor - Carrier must strive for the lowest score)

R-Factor Score: 4.581 Fleet Range: 3 Fleet Type: Truck

A carrier's **Risk Factor (R-Factor)** score is calculated over a 12 month period using the following information:

- Conviction points that were assigned to the carrier's Profile;
- Reportable collision points that were assigned to the carrier's Profile;
- The number of CVSA Out of Service, Required Attention, and Passed inspections on the Profile; and
- The average fleet size of the carrier (over a 24 month period).

Note: New carriers may not yet have 12 months' worth of data. Data will appear on the Profile report from the time they became a carrier.

NSC MONITORING PROGRAM ON: 2017 JAN 31

Carrier's Monitoring Stage (1 to 4, 4 being the highest risk): 4

Total number of carriers at the same stage or greater: 1

NSC carriers in Alberta with Safety Fitness Certificates: 139

REFER TO PART 6 FOR MORE DETAILED MONITORING INFORMATION

The Government of Alberta monitors Alberta's NSC carriers using their history of convictions, CVSA inspection results and collisions. **Carrier's Monitoring Stage (1 to 4, 4 being the highest risk)** identifies whether the carrier is on the monitoring list. This section of Part 1 also compares the carrier to others with a similar fleet size and type.

Alberta's carrier monitoring program was designed to identify and intervene with the 5% of carriers who pose the greatest risk to the public. If a carrier's Risk Factor score is high enough to place them on a monitoring stage, then a number 1 - 4 will appear on the report (with 4 representing the highest risk). Although carriers at monitoring stage 4 represent the greatest risk to the public, any stage of monitoring is considered to be unacceptable.

Part 2 - Conviction Information

Part 2 of the Public Profile report shows violations that resulted in a conviction being registered in a Canadian court (e.g. Traffic Violation Tickets). Convictions are analyzed by offence type, occurrence date, time, vehicle plate number, the location of the offence, a generic offence description, and offence point value. Points ranging from 0 to 5 are assigned to a conviction depending on the severity of the offence with 5 points assigned to the most serious offence.

The **CONVICTION ANALYSIS** section of Part 2 provides a breakdown of the identified convictions into 15 categories and provides a percentage of the number of convictions included in each category.

<i>PART 2 - CONVICTION ANALYSIS</i>		
<i>NSC Number:</i> AB018-3178		
<i>Carrier Name:</i> Example Transport (Alberta) Limited		
NUMBER OF CONVICTIONS	PERCENT OF TOTAL	GROUP DESCRIPTION
1	50.0%	Speeding Stop signs/Traffic lights Driver Liabilities (Licence, Insurance, Seat Belts, etc.) Driving (Passing, Disobey Signs, Signals, etc.) Hours of Service Trip Inspections Brakes

The **CONVICTION SUMMARY** section of Part 2 provides more details about each conviction, including dates, type of conviction, and active points assigned to the Profile as a result of that conviction.

<i>PART 2 - CONVICTION SUMMARY</i>					
<i>NSC Number:</i> AB018-3178					
<i>Carrier Name:</i> Example Transport (Alberta) Limited					
DATE	DOCUMENT	JUR	VEHICLE		ACTIVE POINTS
2016 SEP 01	TVT 101010	AB	123456	AB	
			1. 123456	AB	DANGEROUS GOODS VIOLATION 3
2016 MAY 05	TVT 999999	AB	123456	AB	
			2. 123456	AB	DRIVE WITHOUT DUE CARE 3

Part 3 - CVSA Inspection Information

About four million commercial vehicle inspections are conducted every year throughout North America to ensure trucks and buses are operating safely. Specially trained officers inspect vehicles based on inspection procedures and criteria created by the [Commercial Vehicle Safety Alliance \(CVSA\)](#).

Part 3 provides information on inspections conducted under the CVSA inspection program in Canada and the United States. CVSA inspections remain on a Profile report for one year from the date the inspection occurred.

Each CVSA inspection conducted on a carrier's vehicle results in one of the following:

- **Pass** – no defect(s) found, CVSA decal issued;
- **Requires Attention** – defect(s) found, none of which were "Out of Service" defects; or
- **Out of Service** – one or more "Out of Service" CVSA defect(s) identified.

"Out of Service" defects are violations that are an imminent hazard which, when discovered, render the driver, vehicle, and/or cargo "Out of Service" until the defects can be addressed.

Note: All defects are regulatory violations. Other regulatory defects that are not part of the CVSA program are listed in Part 5 of the Profile report.

The **CVSA INSPECTION ANALYSIS** section of Part 3 provides a breakdown of the identified CVSA defects into 19 categories, the number of "Out Of Service" and "Requires Attention" defects in each category, and a percentage of defects identified in each category.

PART 3 - CVSA INSPECTION ANALYSIS					
<i>NSC Number:</i>		AB018-3178			
<i>Carrier Name:</i>		Example Transport (Alberta) Limited			
NUMBER OF DEFECTS OUT OF SERVICE	REQUIRES ATTENTION	TOTAL DEFECTS	PERCENT OF TOTAL	DEFECT CATEGORY / DESCRIPTION	
	1	1	33.4%	1 - Driver Credentials 2 - Hours Of Service 3 - Brake Adjustment 4 - Brake Systems 5 - Coupling Devices	
1		1	33.3%	6 - Exhaust Systems 7 - Frames 8 - Fuel Systems 9 - Lighting Devices (Part II Section 8 OOSC only) 10 - Cargo Securement	
1		1	33.3%	11 - Steering Mechanisms 12 - Suspensions	

The **CVSA INSPECTION SUMMARY** section of Part 3 lists each inspection by date and includes the vehicle inspected, level of inspection and the result (Passed, Requires Attention, or Out of Service).

<i>PART 3 - CVSA INSPECTION SUMMARY</i>							
<i>NSC Number:</i>		AB018-3178					
<i>Carrier Name:</i>		Example Transport (Alberta) Limited					
DATE	CVSA DOCUMENT	JUR	AGENCY	PLATE	LEVEL	RESULT	
1. 2017 FEB 02	CVR 987987	AB	GALE	123456	AB 1	Requires Attention	
2. 2017 JAN 01	CVR 123789	AB	GALE	123456	AB 1	Passed	

Part 4 - Collision Information

Part 4 includes a summary of the number and severity of reportable collisions the carrier has been involved with. Collision information is supplied by enforcement agencies across Canada and the United States. Each collision is assigned a point value based on the severity of the collision. Collision points remain on the Profile report for one year from the date the event occurred.

In Alberta, “reportable collisions” are those where the collision resulted in:

1. Property damage of \$2,000 or more (2 points) (*note that this dollar amount may differ in other jurisdictions*);
2. Personal injury (4 points); or
3. Fatality (6 points).

Part 4 includes the following collision information:

- Date of the collision;
- Vehicle plate number and jurisdiction;
- Whether the carrier requested to have the collision evaluated (“status” heading);
- If the collision was evaluated, whether it was found Preventable or Non-Preventable; and
- Collision severity and points (property damage, injury, fatality).

<i>PART 4 - COLLISION SUMMARY</i>							
<i>NSC Number:</i>		AB018-3178					
<i>Carrier Name:</i>		Example Transport (Alberta) Limited					
DATE	DOCUMENT	JUR	PLATE	STATUS	PREVENTABLE	SEVERITY	POINTS
1. 2016 APR 01	555555	AB	0123456	AB Not Evaluated		Fatal	6

All reportable collisions appear on a carrier’s Profile no earlier 45 days after the event date.

COLLISION EVALUATIONS

Under the Carrier Services monitoring program, carriers may request that a collision be evaluated for “preventability”. If a collision appears as **Not Evaluated** on the Carrier Profile, it does **not** imply the collision was preventable on the carrier’s behalf. It just means the collision has not been evaluated for preventability under Alberta’s monitoring program.

DATE	DOCUMENT	JUR	PLATE	STATUS	PREVENTABLE	SEVERITY	POINTS
1. 2016 APR 01	555555	AB	0123456 AB	Not Evaluated		Fatal	6

If a collision has been evaluated and declared **Non-Preventable**, this means that the carrier’s driver did everything reasonable to avoid the collision. In this case, the collision remains on the Public Profile report, but the points associated with it are removed. A collision that is deemed Non-Preventable does not contribute to the carrier’s Risk Factor score.

If a collision has been evaluated and declared **Preventable**, both the collision and the points associated with it remain on the Public Profile report. The points assigned to a collision that is deemed Preventable are used in determining the carrier’s Risk Factor score.

Note: It is important to remember the distinction between “preventability” and “fault”. A carrier’s driver may be involved in a collision and deemed “not at fault”, but that same collision may still be deemed “preventable” if the driver did not do everything reasonable to prevent the collision (and vice versa).

Part 5 - Violation Information

Part 5 provides a summary of violations documented by enforcement agencies. Each violation is a contravention of an act or regulation, but did not necessarily result in a conviction (e.g. Traffic Violation Reports).

No points are assigned to these violations, but carriers are expected to correct or fix any identified deficiencies. These violations are not used when calculating the carrier’s Risk Factor score. However, violations may be considered when reviewing a carrier’s overall safety fitness rating.

The **VIOLATION ANALYSIS** section of Part 5 provides a breakdown of the identified violations into 15 categories and provides a percentage of violations in each category.

<i>PART 5 - VIOLATION ANALYSIS</i>		
<i>NSC Number:</i> AB018-3178		
<i>Carrier Name:</i> Example Transport (Alberta) Limited		
NUMBER OF VIOLATIONS	PERCENT OF TOTAL	GROUP DESCRIPTION
1	100.0%	Speeding Stop signs/Traffic lights Driver Liabilities (Licence, Insurance, Seat Belts, etc.) Driving (Passing, Disobey Signs, Signals, etc.)

The **VIOLATION SUMMARY** section of Part 5 lists more details about each violation, including the date, vehicle, and description of the violation.

PART 5 - VIOLATION SUMMARY					
NSC Number:		AB018-3178			
Carrier Name:		Example Transport (Alberta) Limited			
DATE	DOCUMENT	JUR	VEHICLE		
2016 FEB 05	TVR 98987	AB	123456	AB	
		1.	FAIL TO OBEY DEVICE		

Part 6 - Monitoring Information

Part 6 is valuable for looking at a carrier’s safety performance over an extended period. This information is valuable in seeing an overall snapshot of a carrier’s monitoring history and how that information trends and compares to other carriers of the same fleet range and type.

The **MONITORING SUMMARY** section of Part 6 breaks the carrier’s monitoring information down into sections and provides a history of the carrier’s:

- Average and current fleet size (including an indication of what percentage of the fleet is trucks and/or buses);
- Risk Factor score and a breakdown of convictions, inspections and collisions;
- Monitoring stage (1-4); and
- Industry averages that show the average R-Factor score for carriers of a similar fleet range and type.

PART 6 - MONITORING SUMMARY										
NSC Number:		AB018-3178								
Carrier Name:		Example Transport (Alberta) Limited								
MONTH-END DATE	FLEET INFORMATION					R-FACTOR				MONITORING STAGE
	TYPE	TRK%	BUS%	AVG	CUR	SCORE	CONV%	INSP%	COLL%	
2017 JAN	TRK	100%	0%	3	3	4.887	67.2%	2.2%	30.6%	4
2016 DEC	TRK	100%	0%	3	3	5.643	58.2%	2.1%	39.7%	4
2016 NOV	TRK	100%	0%	3	3	5.643	58.2%	2.1%	39.7%	4
2016 OCT	TRK	100%	0%	3	3	3.855	38.7%	3.2%	58.1%	3
2016 SEP	TRK	100%	0%	3	3	3.855	38.7%	3.2%	58.1%	1
2016 AUG	TRK	100%	0%	3	3	3.874	38.6%	3.6%	57.8%	3
2016 JUL	TRK	100%	0%	3	3	3.874	38.6%	3.6%	57.8%	2
2016 JUN	TRK	100%	0%	3	3	3.874	38.6%	3.6%	57.8%	3
2016 MAY	TRK	100%	0%	3	3	3.874	38.6%	3.6%	57.8%	3
2016 APR	TRK	100%	0%	3	3	2.735	54.6%	4.5%	40.9%	2
2016 MAR	TRK	100%	0%	3	3	1.941	61.5%	0.0%	38.5%	1

Under the “Monitoring Stage R-Factor threshold for Fleet Range” heading, the Risk Factor point ranges are provided for each of the four monitoring stages for the carrier’s fleet range.

Monitoring Stage R-Factor threshold for Fleet Range: 3	
Stage 1:	1.830 - 2.464
Stage 2:	2.465 - 2.794
Stage 3:	2.795 - 3.899
Stage 4:	3.900 and higher

Additional compliance data relevant to convictions, CVSA inspections and collisions is included in the **MONITORING DETAILS** section of Part 5. The information provided in this section is not found elsewhere in the profile.

<i>PART 6 - MONITORING DETAILS</i>										
<i>NSC Number:</i>		AB018-3178								
<i>Carrier Name:</i>		Example Transport (Alberta) Limited								
MONTH-END DATE	AVG FLEET SIZE	CONVICTIONS PTS/VEH	TOTAL INSP	OOS DEFECTS /INSP	CVSA INSPECTIONS TOTAL DEFECTS /INSP	OOS%	OOS/VEH	FAILURE RATE	COLLISIONS PTS/VEH	
2017 JAN	3	3.66	6	0.6	3.5	50%	1.00	0.500	2.66	
2016 DEC	3	3.66	6	0.6	3.6	50%	1.00	0.542	4.00	
2016 NOV	3	3.66	6	0.6	3.6	50%	1.00	0.542	4.00	
2016 OCT	3	1.66	4	0.5	5.0	50%	0.66	0.563	4.00	
2016 SEP	3	1.66	4	0.5	5.0	50%	0.66	0.563	4.00	
2016 AUG	3	1.66	5	1.6	6.2	60%	1.00	0.650	4.00	
2016 JUL	3	1.66	5	1.6	6.2	60%	1.00	0.650	4.00	
2016 JUN	3	1.66	5	1.6	6.2	60%	1.00	0.650	4.00	
2016 MAY	3	1.66	5	1.6	6.2	60%	1.00	0.650	4.00	
2016 APR	3	1.66	4	1.7	3.2	50%	0.66	0.563	2.00	
2016 MAR	3	1.33	3	2.0	4.0	33%	0.33	0.000	1.33	
2016 FEB	3	0.33	2	0.0	0.5	0%		0.000	1.33	
+++++										
Industry										
Average:		1.22		0.6	3.5		0.33	0.166	0.88	

The column headings in Part 6 display the following information:

1. **AVG FLEET SIZE** – Average fleet size of NSC vehicles over a 24-month period.
2. **CONVICTIONS PTS/VEH** – Conviction points per NSC vehicle using the 24-month average. This will be blank if there are no points.

3. CVSA INSPECTIONS

- TOTAL INSP - number of CVSA inspections in the last 12 months. This will be blank if there are no inspections.
- OOS DEFECTS/INSP - The number of Out of Service defects per inspection identified over a 12-month period. This will be blank if there are no defects.
- TOTAL DEFECTS/INSP - The total number of defects found per inspection (includes out of service and requires attention defects). This will be blank if there are no inspections.
- OOS% - Out of Service inspection rate for level 1-5 inspections (based on 12 month period). The Out of Service inspection rate is calculated by dividing the number of Out of Service inspections by the total number of inspections.
- OOS/VEH - Number of Out of Service inspections per NSC vehicle based on average NSC fleet size.
- FAILURE RATE - $[\text{number of Out of Service inspections} + (0.25 \times \text{the number of Required Attention inspections}) + (0.0 \times \text{the number of passed inspections})]$ divided by total number of all inspections. The failure rate will be 0 if the carrier has not had the minimum number of inspections, based on their average fleet size.

4. **COLLISIONS PTS/VEH** - Number of collision points (2, 4, or 6) per NSC vehicle. Based on carrier's average NSC fleet size.

SECTION 3: EVALUATING PROFILE INFORMATION



When assessing which carrier you might want to do business with, it is strongly recommended that you request a Public Profile report. In doing so, you may practice due diligence and review the carrier's Profile to ensure they have an acceptable safety record.

When reviewing the information found in a Public Profile report:

1. **Always take the carrier's fleet size into consideration during your evaluation.** A handful of violations for a carrier with 100 or more vehicles may not necessarily indicate that the carrier is unsafe. Even the most diligent carriers may have some convictions, violations, and Out-of-Service inspections on their Profile report.



2. Look at the big picture: review all six sections of the Public Profile as a whole and do not only rely on one section. Each part of the report provides a snapshot of just one area of safety and compliance.
3. Look at the nature of the violations on the Public Profile report. If there's an unreasonable amount of violations related to speeding or unsafe passing, those are indications that the carrier may not be ensuring their drivers are operating safely.
4. Consider the severity of violations on the Public Profile report before making a determination of the carrier's safety performance (e.g. speeding and unsafe passing violations might be more indicative of a carrier's performance than a few equipment violations).
5. Watch for repeated violations in Parts 2, 3 and 5. For example, if you plan to hire a carrier for heavy haul operations and they have a history of weight and dimension violations, you may want to reconsider your options.
6. Treat any stage of monitoring as a red flag, as it is unacceptable to be on any stage of monitoring. A carrier that appears on monitoring has been identified as having safety and compliance issues, and poses a risk to public safety. These compliance issues may be identified

in the other parts of the Public Profile report.

7. Consider the number of collisions on a Public Profile as this might indicate unsafe practices and on-road performance issues. In a review of the number of collisions, however, be sure to consider the Preventability. If collisions appear as “Not Evaluated” on the Public Profile, this does not necessarily imply they were preventable on the carrier’s behalf. It just means the collision has not been evaluated for preventability under Alberta’s monitoring program.
8. Consider the carrier’s current Safety Fitness Rating (refer to ratings on page 5). If the carrier holds an “Excellent” or “Satisfactory” rating, it means they have demonstrated carrier safety and compliance; which could support hiring practices and decisions.
9. If the carrier holds an “Unsatisfactory” Safety Fitness Rating, they are not legally permitted to operate their National Safety Code vehicles. This rating indicates the carrier has a history of non-compliance and poses an unacceptable risk to the motoring public.
10. Confirm the carrier has the correct Operating Status for the job that needs to be completed. If they need to complete a job outside of Alberta, the carrier is required to hold a “Federal” Operating Status.
11. Review Part 6 of the Profile and compare the carrier’s history to the industry averages. For example, if the carrier’s Risk Factor score is significantly higher than the average score for carriers of a similar fleet range and type, this may indicate they are not as safe as other carriers.
12. When reviewing CVSA inspection results, consider the number of Out of Service (OOS) and Requires Attention (RAT) inspections per vehicle.
13. If you work with a carrier regularly, it is recommended that you request and review their Public Profile report at least annually.

By reviewing a carrier’s Public Profile report, you may gain a better understanding of their overall safety performance and get an insight into the company’s attitude toward safe transportation. In having this understanding, you may more effectively practice due diligence by not working with a carrier that has a history of unacceptable safety and compliance issues.

SECTION 4: CONCLUSION



The Carrier Profile system was designed to identify high risk carriers to provincial regulators. The Public Profile report can also serve as a valuable tool for assisting shippers, other carriers, insurance companies, and the public in practicing due diligence. When considering working with a commercial bus or truck carrier, it is strongly recommended that you obtain the carrier's Public Profile report to ensure they have an acceptable safety record.

Anyone can request to obtain a Public Profile report at:
<https://www.trans.gov.ab.ca/TravisWebLogin/redirect.htm>

Note: Carrier Profile reports are available *only* at the request of the carrier, an authorized representative of the carrier, or enforcement. The standard Carrier Profile report includes more detailed driver information that should not be shared with members of the general public.

MORE INFORMATION

For more information on Carrier Profiles and Public Profiles, please visit
www.transportation.alberta.ca/5613 or contact:

Alberta Transportation
Carrier Services
#401, 4920 – 51 street
Red Deer, AB T4N 6K8
Phone: 403-340-5444 (toll free in Alberta by first dialing 310-0000)