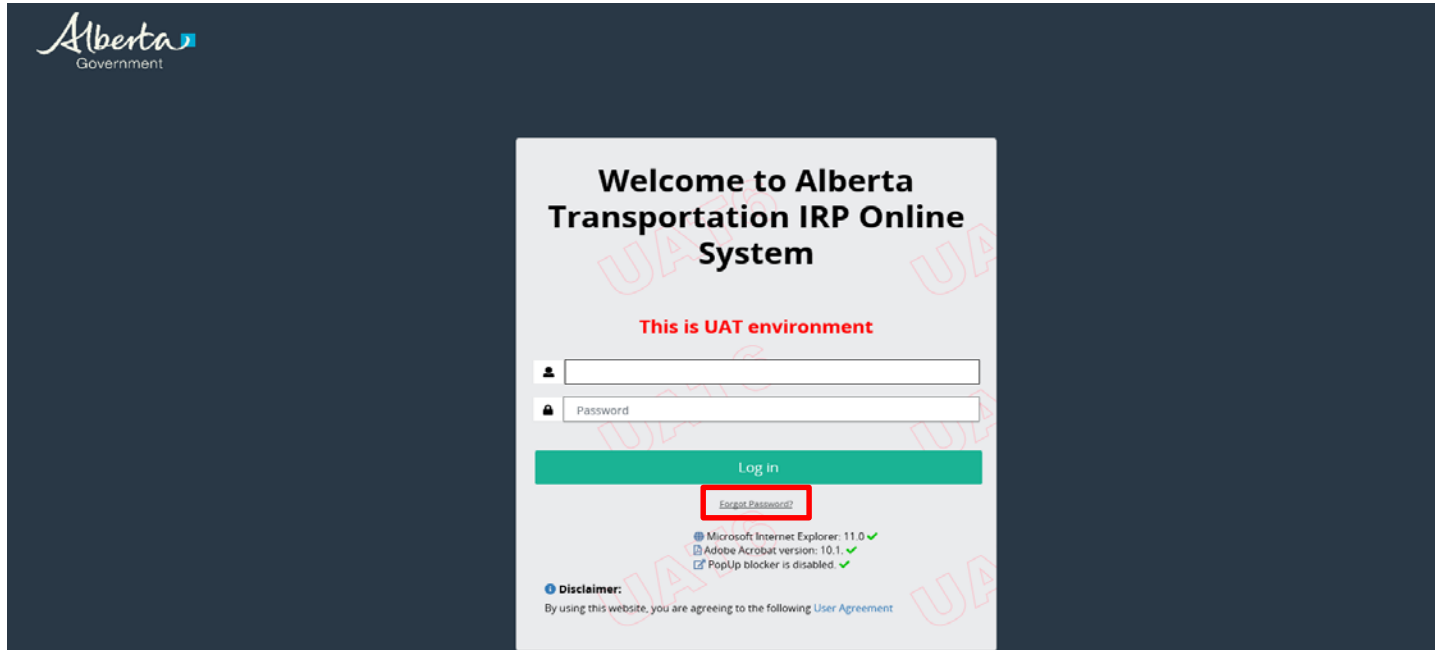


Alberta Transportation International Registration Plan (IRP) Online System—ATIOS

Resetting ATIOS Password

ATIOS – resetting your password

- On the ATIOS login page, click the Forgot Password tab



The screenshot displays the login interface for the Alberta Transportation IRP Online System. At the top left is the Alberta Government logo. The main heading reads "Welcome to Alberta Transportation IRP Online System". Below this, a red notice states "This is UAT environment". There are two input fields: one for the username and one for the password. A green "Log in" button is positioned below the password field. A red rectangular box highlights the "Forgot Password" link located directly beneath the "Log in" button. At the bottom of the form, there are system requirements: "Microsoft Internet Explorer: 11.0 ✓", "Adobe Acrobat version: 10.1 ✓", and "PopUp blocker is disabled. ✓". A "Disclaimer" section at the very bottom states: "By using this website, you are agreeing to the following User Agreement".

ATIOS – browser requirements

- At the login page, ATIOS will perform a check and notify you if you need to make any changes to use the application
 - For example, you may need to disable your computer's Pop-up blocker, update your Adobe Acrobat, or use another web browser in order to successfully use ATIOS



The screenshot shows the login page for the Alberta Transportation IRP Online System. The page title is "Welcome to Alberta Transportation IRP Online System". Below the title, it says "This is UAT environment". There are two input fields: one for the username and one for the password. A green "Log in" button is below the password field. A link for "Forgot Password?" is also present. At the bottom, there is a section for browser requirements, which is highlighted with a red box. The requirements are: Microsoft Internet Explorer: 11.0 (checked), Adobe Acrobat version: 10.1 (checked), and PopUp blocker is disabled (checked). A disclaimer at the bottom states: "By using this website, you are agreeing to the following User Agreement".

**Welcome to Alberta
Transportation IRP Online
System**

This is UAT environment

Log in

[Forgot Password?](#)

Microsoft Internet Explorer: 11.0 ✓
Adobe Acrobat version: 10.1 ✓
PopUp blocker is disabled. ✓

Disclaimer:
By using this website, you are agreeing to the following [User Agreement](#)

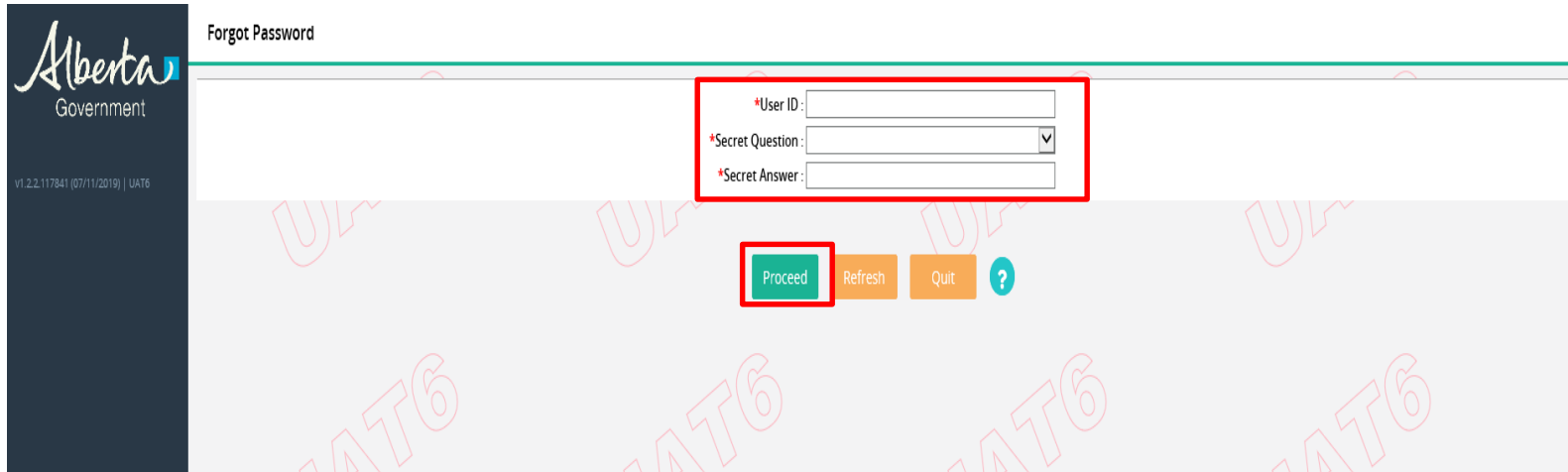
ATIOS – browser requirements

- ATIOS will work with current versions of the following browsers:
 - Internet Explorer
 - Microsoft Edge
 - Google Chrome
 - Firefox

- Additional Requirements
 - Adobe Acrobat
 - Your computer's Pop-up blocker must be disabled (Please refer to your browsers help system for instructions on disabling Pop-ups)

ATIOS – resetting your password

- Enter your User ID
- Choose a Secret Question, which you picked during your new or existing user account setup
- Enter the answer in the Secret Answer box
- Click Proceed



The screenshot shows the 'Forgot Password' interface. On the left is a dark blue sidebar with the 'Alberta Government' logo and version information: 'v1.2.2.117841 (07/11/2019) | UAT6'. The main content area has a white background with the title 'Forgot Password'. A red rectangular box highlights the input fields: '*User ID:' (text input), '*Secret Question:' (dropdown menu), and '*Secret Answer:' (text input). Below these fields, another red rectangular box highlights the 'Proceed' button, which is green with white text. To the right of 'Proceed' are three orange buttons: 'Refresh', 'Quit', and a help icon (a blue circle with a white question mark). The background of the main content area features a repeating watermark of the text 'UAT6' in a light red color.

ATIOS – resetting your password

- Enter a New Password of your choice, taking note of the password requirements at the top of the page
- Re-enter the new password in the Confirm Password text box
- Click Proceed

Alberta Government
v1.2.2.117841 (07/11/2019) | UAT6

ENTUSER46 : (!) Your new password must adhere to the following rules:

- Password must be between 8 and 20 characters long.
- Password must begin with an alphabetic character, contain at least one numeric character or at least one of the following special characters [!@%&*~?#\$%^&(){}|~.-].
- Password cannot contain your account number
- Password cannot be reused within 60 days or 6 password changes.

User Reset Password

Reset Password

*User ID:

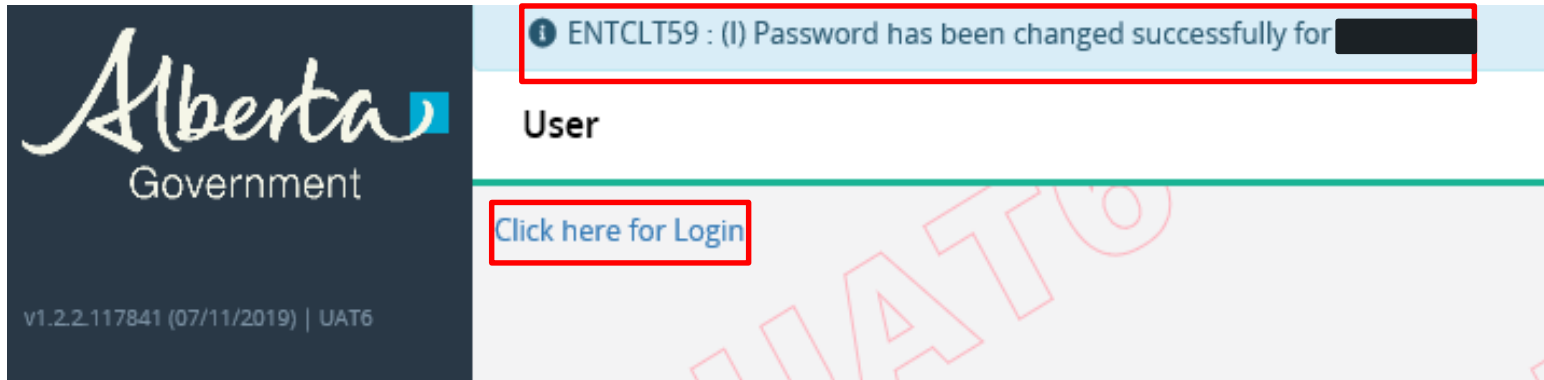
User Name:

*New Password:

*Confirm Password:

ATIOS – resetting your password

- If your password meets the password requirements, you will see a confirmation of the password change
- Click the [Click here for Login](#) tab to log in to ATIOS with your new password



Questions?

Contact Prorate Services

Prorate@gov.ab.ca

