

Technical Requirements

Mandatory Minimum Software Requirements for SLAs

Operating System	Browser			
	*Chrome	Safari	Internet Explorer	Edge
Windows 8.1	72		11	
Windows 10	72		11	42
macOS Sierra 10.12	72	12		
Chrome OS 72	72			
iOS 11		11		

Unsupported Browsers and Operating Systems

Students will be notified if they are using a device with an unsupported operating system or browser. Clicking “Okay” allows the student to continue to the SLA, although they may encounter issues. Teachers can identify these students in the SLA Teacher Dashboard, from the same page where they monitor student progress.

Note: Android OS and Firefox browsers are NOT supported.

Mandatory Requirements for SLAs

- Mouse, if using a desktop computer
- Headphones
- Sound enabled and working with headphones
- Minimum screen size of 9.7" and resolution of 1024 x 768 (e.g., a standard iPad)
 - Note: optimal viewing mode on iPads is landscape mode
- Reliable Internet connection with a minimum network speed of 5 Mbps
 - For example, at 5 Mbps, an assessment package of 4 MB should download in approximately 3 minutes for 30 students
- Video cards must support H.264 video encoding and using the latest device driver
- Pop-ups must be allowed
- Cookies must be enabled

Recommended Hardware Requirements for SLAs

- Screen size of 17" or larger
- Mouse, if using a laptop computer

Additional Hardware Requirements for SLAs for Teachers

- Digital display or projector to demonstrate practice questions and display presentation in performance tasks

Highly Recommended Prior to SLAs

- Digital display or projector to demonstrate practice questions and display presentation in performance tasks
 - the technology works with the assessments
 - there is adequate time to solve any problems that occur
 - students are familiar with the technology
 - students are familiar with the assessments

Recommended Support Requirement for SLAs (if possible)

- Onsite technical support available before, during, and after the assessment

Contact

SLA Workforce Development Help Desk
 Phone: 780-427-5318
 Toll free: 310-0000 before the phone number (in Alberta)