



Replacing Alberta identification

Information for wildfire evacuees

Helping wildfire evacuees replace their identification

The government recognizes that some Albertans may have lost or left behind their provincial identification in the rush to evacuate their homes during the wildfires.

To ensure evacuees will be able to access services they may need as soon as possible, the Government of Alberta is helping evacuees obtain new ID documents right away at no cost.

Evacuees of the Alberta fires who have lost or left behind their Alberta driver's licence, ID card or birth certificate from April 29 to June 29 will be able to replace these documents free of charge until June 29.

Replacement cards and certificates will be sent to an address specified by the applicant. Applicants can choose to send replacement identification to an alternate address that is not a post office box, including evacuation centres and registry agents. The replacements will arrive in about five business days.

To replace your Alberta driver's licence or ID card:

- Visit a registry agent office of your choice.
- Registry agents will validate your identity by looking up your image and your signature to ensure they match what is on file.
- Registry agents will validate you are an evacuee by comparing the address on your identity documents with a government list of affected areas that is updated daily.
- The agent will ask personal knowledge verification questions that only you can answer.
- You may choose to apply for one of the following services:
 - A duplicate of your current driver's licence or ID card at no charge, or
 - Renewal of your driver's licence or ID card (i.e. if your driver's licence/ID card is expiring soon), where standard renewal fees apply.
- The card can be delivered to the registry agent location where you applied, or you can provide an alternate mailing address in Alberta that is not affected by the fires.
- Your replacement card will be delivered on a rush basis within about five business days to the address you specify.

- Note: an application for a replacement card invalidates any current card that may exist. If you do recover your current card, please ensure it is destroyed.

To replace your birth certificate:

- Visit a registry agent office of your choice.
- Birth certificate replacements will be provided at no cost.
- Birth certificates can be replaced by applying in person at a registry agent office if an applicant has other ID. But if that too is missing, you will need to bring someone who can vouch for your identity, having known you for more than one year. The registry agent can assist with this process.
- Most replacement birth certificates can be delivered to the registry agent location where you would pick it up in two to three business days, or you can provide an alternate mailing address in an area that is not affected by the fires.

Find a registry agent near you

For registry agent locations please visit:

alberta.ca/lookup/find-a-registry-agent.aspx or call 310-4455.