

Consumer Protection Alert

Service Alberta, Consumer Investigations Unit



Consumer Alert: Unlicensed Prepaid Contractor – Calgary Region

Name: Rowan James Coleman

Associated businesses:

- Cowboy Country Enterprises Ltd.
- Stetson Contracting Ltd.
- Coleman Restorations



Details:

The Consumer Investigations Unit is warning Albertans about a home improvement/renovation contractor – Rowan James Coleman – operating in the Calgary region. Coleman has been convicted multiple times for contravening Alberta’s consumer protection laws and has recently been charged with new offences under the *Consumer Protection Act*. He is known to:

- take deposits from consumers without having a proper business licence
- provide renovation contracts that don’t align with consumer protection laws
- mislead and deceive consumers
- fail to refund consumers when contracts are cancelled.

Consumer Tips / Instructions:

Home improvement or renovation contractors must be [licensed](#) by Service Alberta.

Before you pay any money:

- ask to see a business licence
- establish the total cost of the project
- have a written contract in place, stating clear project deliverables, timelines and a payment schedule.

If you suspect a contractor may not be licensed, or is avoiding work commitments, report it at 1-877-427-4088.

[Read more tips about working with home improvement contractors.](#)

Consumer Investigations Unit

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