

Consumer Protection Alert

Service Alberta, Consumer Investigations Unit



Consumer Alert: Unlicensed Prepaid Contractor – Edmonton Region

Name: Renee Mulrooney

Associated businesses:

- Haven Design & Build
- Tomboy Construction Inc.



Details:

The Consumer Investigations Unit is warning Albertans about a home improvement/renovation contractor – Renee Mulrooney – operating in the Edmonton region. Mulrooney has been convicted for contravening Alberta’s consumer protection laws and has recently been issued a Director’s Order concerning new offences under the *Consumer Protection Act*. She is known to:

- request deposits from consumers without having a proper business licence
- provide renovation contracts that don’t align with consumer protection laws

Consumer Tips / Instructions:

Home improvement or renovation contractors must be [licensed](#) by Service Alberta.

Before you pay any money:

- ask to see a business licence
- establish the total cost of the project
- have a written contract in place, stating clear project deliverables, timelines and a payment schedule.

If you suspect a contractor may not be licensed, or is avoiding work commitments, report it at 1-877-427-4088.

[Read more tips about working with home improvement contractors.](#)

Consumer Investigations Unit

3rd Floor, Commerce Place, 10155-102 Street, Edmonton AB T5J4L4
Suite 301, 7015 Macleod Trail SW, Calgary AB T2H2K6
3rd Floor, Provincial Building, 9621-96 Avenue, Peace River AB T8S1T4

