

Consumer Protection Alert

Service Alberta, Consumer Investigations Unit



Consumer Alert: Unlicensed Prepaid Contractor – Calgary Region

Name: Omar Ghandour

Associated businesses:

- 1st Choice Contracting Ltd.
- OG's Renovations Ltd.
- Your Custom Renovations Ltd.



Details:

The Consumer Investigations Unit is warning Albertans about a home improvement/renovation contractor – Omar Ghandour – operating in the Calgary region. Ghandour has been charged with multiple offences under Alberta's consumer protection laws in addition to criminal charges of fraud and theft. He is known to:

- take deposits from consumers without having a proper business licence
- provide renovation contracts that don't align with consumer protection laws
- fail to refund consumers when contracts are cancelled.

Consumer Tips / Instructions:

Home improvement or renovation contractors must be [licensed](#) by Service Alberta.

Before you pay any money:

- ask to see a business licence
- establish the total cost of the project
- have a written contract in place, stating clear project deliverables, timelines and a payment schedule.

If you suspect a contractor may not be licensed, or is avoiding work commitments, report it at 1-877-427-4088.

[Read more tips about working with home improvement contractors.](#)

Consumer Investigations Unit

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