



Consumer Protection Alert

Service Alberta, Consumer Investigations Unit

Unlicensed Prepaid Contractor Calgary Area

Name:

- Kirk Berner

Affiliated Businesses:

- Great Divide Developments Inc.
- Garage Builders 1
- Alberta Garage Construction
- Togo Contracting Inc.

Details

The Consumer Investigations Unit is warning Albertans about a home improvement/renovation contractor, Kirk Berner, operating in the Calgary region.

Berner is affiliated with Great Divide Developments Inc., Garage Builders 1, Alberta Garage Construction, and Togo Contracting Inc.

He has been charged with multiple offences under Alberta's consumer protection laws and has also faced criminal charges related to fraud.

Berner is known to:

- Take deposits from consumers without having a proper business licence.
- Provide renovation contracts that do not align with consumer protection laws.
- Fail to refund consumers when contracts are cancelled.
- Mislead or deceive consumers

Consumer Investigations Unit

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Great Divide Developments Inc.

Consumer Tips / Instructions

Prepaid contractors are required to be licensed with Service Alberta. Consumers are strongly encouraged to do their research prior to hiring a contractor for home renovations or repairs. This includes:

- asking to see municipal and provincial business licenses
- establishing the total cost of the project
- having a written contract in place, stating clear project deliverables and timelines

Anyone who is planning on hiring a contractor should review Service Alberta's Home Improvements tip sheet, located at: <https://open.alberta.ca/publications/home-improvements-what-you-need-to-know>

If you suspect a contractor may not be licensed, is contravening Alberta's consumer protection laws, or is avoiding work commitments, report it at 1-877-427-4088.

