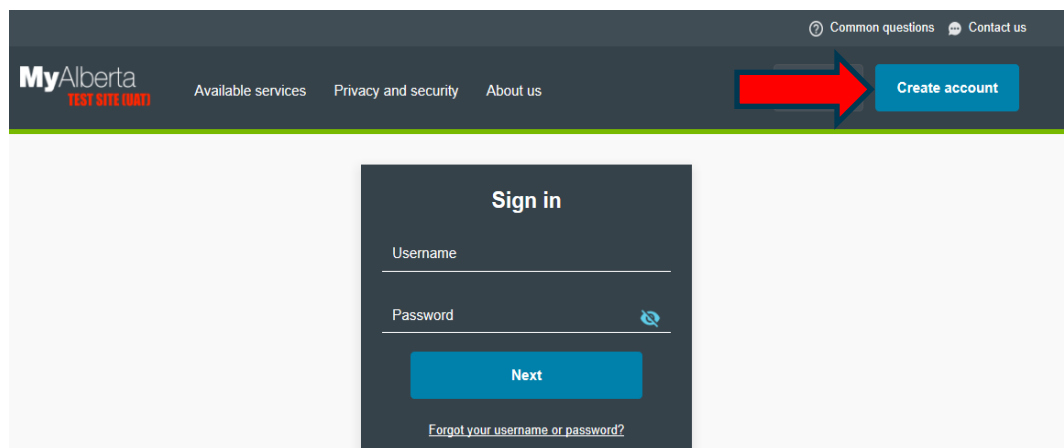


Online Claims Reimbursement portal: How to transfer a SIAMS account to a MADI account

For Family Support for Children with Disabilities (FSCD) parents/guardians and Persons with Developmental Disabilities (PDD)-FMS administrators

Please use the same device and same browser for the steps below.

After July 13, 2019, when you log onto the OCR site and click on sign in, you will be taken to a new page. You will need to either create a new account or use your current MADI credentials if you already have an account.



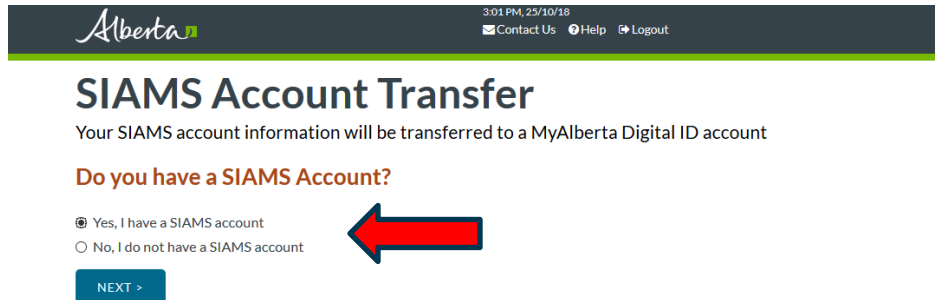
The screenshot shows the MyAlberta website interface. At the top left is the MyAlberta logo with the text 'TEST SITE (UAT)'. To the right of the logo are links for 'Available services', 'Privacy and security', and 'About us'. In the top right corner, there are links for 'Common questions' and 'Contact us'. A red arrow points to a blue 'Create account' button located in the top right navigation area. Below the navigation bar is a 'Sign in' form with fields for 'Username' and 'Password', a 'Next' button, and a link for 'Forgot your username or password?'.

How to transfer a SIAMS account to a MADI account

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Alberta

After you set up a new MADI account (create account) or enter your existing MADI information, you will be asked if you have a SIAMS account. **In order to successfully keep your OCR program enrolments, you MUST choose yes for this question.**



Alberta 3:01 PM, 25/10/18 Contact Us Help Logout

SIAMS Account Transfer

Your SIAMS account information will be transferred to a MyAlberta Digital ID account

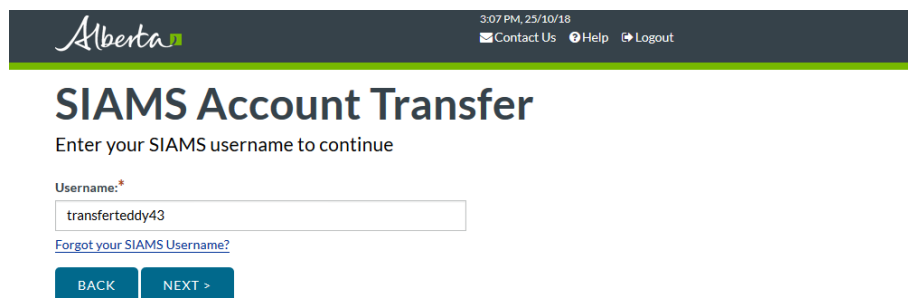
Do you have a SIAMS Account?

Yes, I have a SIAMS account

No, I do not have a SIAMS account

NEXT >

Enter your **SIAMS username** (the username that you use to sign into the OCR portal and press next.



Alberta 3:07 PM, 25/10/18 Contact Us Help Logout

SIAMS Account Transfer

Enter your SIAMS username to continue

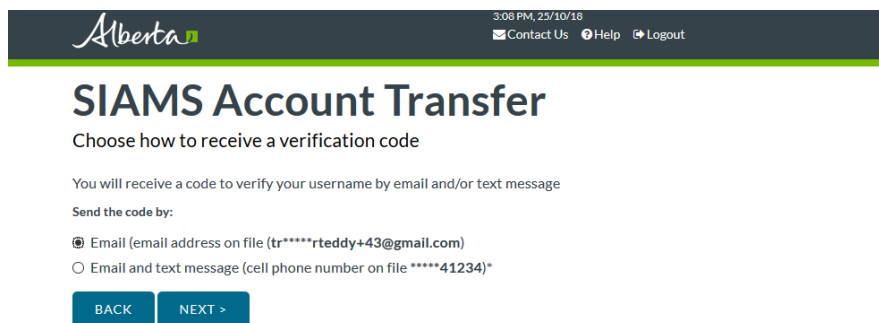
Username:*

transferteddy43

[Forgot your SIAMS Username?](#)

BACK NEXT >

Choose the method to send you a verification code and press next. This information is from your SIAMS profile. A verification code will be sent to you and will only work for 10 minutes.



Alberta 3:08 PM, 25/10/18 Contact Us Help Logout

SIAMS Account Transfer

Choose how to receive a verification code

You will receive a code to verify your username by email and/or text message

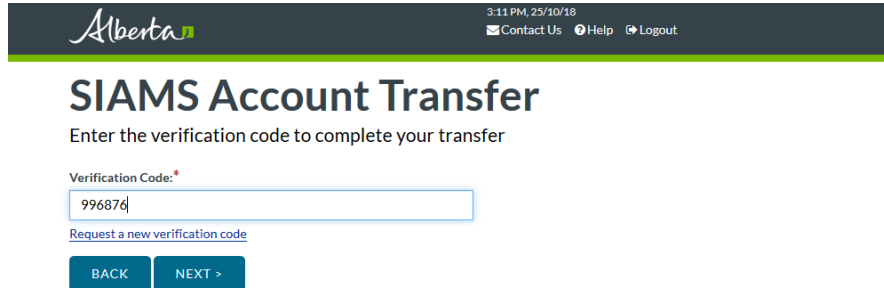
Send the code by:

Email (email address on file (tr****rteddy+43@gmail.com))

Email and text message (cell phone number on file ****41234)*

BACK NEXT >

Get the six-digit code from your email or text message and enter it into the text box, then choose next.



The screenshot shows the top navigation bar with the Alberta logo on the left, the time '3:11 PM, 25/10/18' in the center, and links for 'Contact Us', 'Help', and 'Logout' on the right. Below the navigation bar is the main heading 'SIAMS Account Transfer' followed by the instruction 'Enter the verification code to complete your transfer'. A 'Verification Code:' label is positioned above a text input field containing '99687d'. Below the input field is a link 'Request a new verification code'. At the bottom of the form are two buttons: 'BACK' and 'NEXT >'.

Your SIAMs account transfer is now complete. Click on continue to be securely signed in to the OCR portal. Your program enrolments will be listed under “manage enrolment” and you can now start your claims.

SIAMS Account Transfer Complete

Your SIAMS account information and permissions have been transferred to your MyAlberta Digital ID

A confirmation message has been sent to tr*****teddy+43@gmail.com

From now on, use your MyAlberta Digital ID to login to applications.

Click **Transfer Another Account** to transfer another SIAMS account or click **Continue** to access the requested application.



Two buttons are displayed side-by-side: 'TRANSFER ANOTHER ACCOUNT' and 'CONTINUE'.

Frequently Asked Questions

MyAlberta Digital ID

What's happening?

We are switching our secure login system for [Online Claims Reimbursement \(OCR\)](#) and [myAlbertaSupports.ca](#) users from the Secure Identity and Access Management System (SIAMS) to [MADI](#) effective July 13, 2019.

Why are you switching to MyAlberta Digital ID?

The Government of Alberta is adopting MADI as a single online identity that you can use to access a number of different programs and services. You can use your MADI to renew your license, pay a fine, purchase an Alberta Parks pass and soon, to access social programs and services. Your MADI is safe, secure, and backed by the Government of Alberta.

How does this affect me?

You will need to create and use your MADI to login to the OCR and myAlbertaSupports portals after July 13, 2019.

Is there anything important that I need to know?

You will need to transfer your SIAMS account to your new MADI account if you want access to your OCR or myAlbertaSupports account in MADI. This is especially important for Family Support for Children with Disabilities (FSCD) guardians and Persons with Developmental Disabilities (PDD) Family Managed Services (FMS) Administrators who need access to their enrolments to file reimbursement claims through the OCR portal.

Why is this especially important to OCR users?

FSCD guardians and PDD-FMS Administrators need access to their enrolments to file reimbursement claims through the OCR portal. If you do not transfer your enrolments from SIAMS to MADI, you will not be able to enter your claims.

[How to transfer a SIAMS account to a MADI account](#)

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How do I transfer my SIAMS information to MADI?

You will be automatically asked the first time that you log in to OCR or myAlbertaSupports after July 13, 2019. We have created simple, step-by-step instructions to walk you through the process. Once you have completed the transfer, you will no longer need your SIAMS account. If you have not already done so, sign up for a basic MyAlberta Digital ID. You will receive a confirmation email. Activate your MyAlberta Digital ID account by clicking the confirmation link in the email message. When you activate your MADI, you will be asked if you want to transfer your SIAMS account information to MADI. Click “yes” and continue with the account transfer process.

What if I accidentally set up my MADI account and didn't transfer my SIAMS information?

You will not have access to your information in SIAMS. If your applications or program enrolments are not showing up on the OCR page, please contact your local office.

Do I need a verified MADI account?

You do not require a verified MADI to continue accessing social programs and supports through myAlbertaSupports or OCR. A verified MADI allows you to more access to online Government of Alberta services, but is not required for basic access to most applications.

Is a MyAlberta Digital ID account private and secure?

MyAlberta Digital IDs contain only the information needed to create and register an account. When you access a participating online Government of Alberta service, only the portions of your Digital ID needed by that service are shared. You can learn more by visiting account.alberta.ca or by reading the MADI Frequently Asked Questions at eservices.alberta.ca/common-questions.

I have more than one SIAMS account. Will I need to transfer each one?

You will have to transfer each SIAMS account separately to your MyAlberta Digital ID, but you will only require one MADI. You can transfer information from multiple SIAMS accounts to your single MADI.

I forgot my SIAMS
account
information. What
do I do?

Click "Forgot SIAMS Username" on the transfer screen. If you enter the email address associated with your SIAMS account, you will receive a message containing your SIAMS username at that email address.

Who do I call if I
need help creating
my MADI account?

Contact the MADI Help Desk for further assistance:
1-844-643-2789
account.alberta.ca/contact-us