# HOW TO RESOLVE A COMPLAINT CONCERNING
## THE CONDUCT OF A FIRST NATIONS POLICE OFFICER IN ALBERTA

### FIRST NATIONS POLICE OFFICERS (Police Act of Alberta)
**COMPLAINT & APPEAL PROCESS**

The *Police Act* states that a complaint must be filed within one year of the events upon which it is based occurred.

### COMPLAINT PROCEDURE

1. **Address complaint to either the Public Complaint Director of the First Nation police commission or to the chief of police of the First Nation police service.**
   The complaint may be submitted to either the public complaint director of the First Nation police commission or the chief of police of the First Nation police service where the officer who is the subject of the complaint is employed. See reverse for contact information.

2. **Provide details**
   Your complaint should be in writing, and must contain the reasons for your complaint, and the details of the incident involved.

3. **Informal resolution and mediation**
   Prior to conducting a formal investigation, the police service may attempt to resolve the matter informally with the consent of you and the police officer(s) involved.

4. **Investigation of complaint**
   - **Complaints submitted to the Public Complaint Director:**
     Upon receipt of your complaint, the public complaint director will forward it to the chief of police who will assign a member of the police service to investigate. You may be interviewed and you may also be requested to provide a written statement. You will be notified, in writing, every 45 days as to the progress of your complaint. When the investigation is completed, the chief of police will review it and decide what action, if any, will be taken. You will be advised, in writing, of the police service’s decision.
   - **Complaints submitted to the Chief of Police:**
     Upon receipt of your complaint, the chief of police will assign it to a member of the police service for investigation. You may be interviewed and you may also be requested to provide a written statement. You will be notified, in writing, every 45 days as to the progress of your complaint. When the investigation is completed, the chief of police will review it and decide what action, if any, will be taken. You will be advised, in writing, of the police service’s decision.

### APPEAL PROCEDURE

1. **Law Enforcement Review Board**
   If you are not satisfied with the decision of the chief of police, you may appeal the decision to the Law Enforcement Review Board within 30 days. Submit your appeal, in writing, stating the points in the police findings with which you disagree and the reasons why.

2. **Appeal Hearing**
   The Law Enforcement Review Board is an independent non-police body consisting of a chairperson and two members appointed by the provincial government. The Board will advise you, in writing, of the date, time and place of the hearing and what, if anything, will be required of you. You have the right to counsel should you so choose.

   Address Appeal Correspondence to: Law Enforcement Review Board
   1502, City Centre Place
   10025 – 102 A Avenue
   Edmonton, AB T5J 2Z2
   Telephone: 780-422-9376
   Fax: 780-422-4782
   E-mail: lerb@gov.ab.ca

3. **Board’s Decision**
   The decision of the Law Enforcement Review Board is final unless it appears that the Board has misinterpreted the law in coming to its decision. In this case, the decision may be appealed to the Court of Appeal within 30 days of its release (but only with the Court’s permission).

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For more information, please contact:
Law Enforcement and Oversight Branch
Public Security Division
Justice and Solicitor General Ministry
10th Floor John E. Brownlee Building
10365-97 Street
Edmonton, Alberta T5J 3W7
Tel 780/427-3457 Fax 780/427-5916

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# First Nations Chiefs of Police

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<th>Blood Tribe Police Service</th>
<th>Lakeshore Regional Police Service</th>
<th>Tsuu T'ina Nation Police Service</th>
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<tr>
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<td>Box 291</td>
<td>9911 Chiila Boulevard</td>
</tr>
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# Public Complaint Directors/First Nations Police Commissions

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