COVID-19 INFORMATION

GUIDANCE FOR MULTI-FAMILY DWELLINGS, CONDOMINIUMS AND APARTMENT BUILDINGS

Overview

This document has been developed to support owners/landlords in reducing the risk of transmission of COVID-19 among residents, guests and workers in multi-family dwellings, condominiums and apartment buildings. Public health orders by the Chief Medical Officer of Health, particularly Order 18-2020 and Order 19-2020, require that the operator of these locations comply with these guidelines as much as possible.

COVID-19 Risk Mitigation

| Supporting Safety of Residents & Visitors | • Use posters to remind residents and visitors (e.g., guests, delivery persons, repair persons) of the importance of preventing the spread of COVID-19.  
• Encourage residents and visitors to wash their hands or use hand sanitizer with at least 60% alcohol content when entering and leaving the premises, particularly if they must pass through common areas accessed by other residents and visitors.  
• Remind residents of gathering and physical distancing requirements. |
| Entryways & Common Areas | • Enhance cleaning protocols and prevent gatherings in common areas.  
  o Common areas are those accessed by multiple residents or households, repair and maintenance persons and include social rooms, lobbies, patios, laundry rooms, bathrooms, recreation rooms, storage rooms, hallways and stairways.  
  o Pay particular attention to cleaning of doorknobs, light switches, stair railings, elevator buttons, laundry machine controls, and other high touch surfaces.  
• Encourage limited elevator use to ensure that a two-metre distance can be maintained in the elevator, unless occupants are from the same household.  
• Remove communal items that cannot be easily cleaned, such as brochures, newspapers and magazines.  
• If common seating areas exist, arrange seats to facilitate physical distancing. Consider removing seats to discourage gathering.  
• Remove self-serve amenities such as water coolers, coffee stations, and lobby snacks.  
• Provide hand sanitizer stations, in particular near entrances and exits. |
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| Recreational Areas | • Public and resident access to social and recreational amenities, such as swimming pools, hot tubs, steam rooms, fitness facilities, multi-purpose and games rooms remains prohibited.  
|                    |   o To preserve water quality, it is strongly encouraged that pools be maintained in accordance with Alberta Pool Standards while closed to public access. |