

GUIDANCE FOR INDOOR RECREATION ENTERTAINMENT

Overview

Under current Chief Medical Officer of Health Orders, businesses and entities are required to:

- implement practices to minimize the risk of transmission of infection among attendees;
- provide procedures for rapid response if an attendee develops symptoms of illness;
- ensure that attendees maintain high levels of sanitation and personal hygiene;
- comply, to the extent possible, with the [COVID-19 General Relaunch Guidance](#), this guidance, and any other applicable Alberta Health guidance found at: <https://www.alberta.ca/biz-connect.aspx>.

This document has been developed to support operators of interactive attractions and entertainment venues, (such as but not limited to arcades, trampoline parks, bowling alleys, billiard halls, mini-golf courses, laser tag and paintball facilities) in reducing the risk of transmission of COVID-19 among attendees (including workers, patrons and the general public). The guidance provided outlines public health and infection prevention and control measures, specific to these settings.

COVID-19 Risk Mitigation

Physical Distancing	<ul style="list-style-type: none">• Consider implementing the following measures to facilitate physical distancing requirements (two-metres):<ul style="list-style-type: none">○ Controlling points of entry into venues and areas where line-ups occur.○ Using floor decals to establish distancing protocols in lineups or other areas where patrons may gather.○ Establishing facility capacity limits to enable distancing protocols.○ Limiting the number of people playing games or using equipment in groups to ensure that two meters of distance can be maintained between non-household participants (e.g. using every other lane/table or seating area to ensure spacing between groups).○ Pre-booking sessions online and specify times for bookings/entry.○ Maintaining a single point of entry, and controlling entry into venues to prevent congestion.○ Installing physical barriers, such as acrylic panels, at visitor registration and payment points.○ Establishing one-way flow patterns where possible.• All areas should be monitored to ensure adherence to distancing and hygiene protocols.
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Patrons	<ul style="list-style-type: none">• If patrons show any COVID-19 symptoms, do not allow entry.• Consider posting signs reminding patrons who have returned from international travel in the past 14 days, or who have been in close contact with a known case of COVID-19 in the past 14 days should not enter the facility.• Patrons should be encouraged to wash or sanitize their hands before and after using a ride, playing a game or touching other common surfaces.• Patrons should be encouraged to eat in dining areas only. Keeping food out of the play area will minimize the chance that patrons touch their faces or mouths after coming into contact with shared surfaces or equipment.• Patrons can be encouraged to wear their own masks.
Facility	<ul style="list-style-type: none">• Operators should post signs indicating distancing and hygiene expectations.• Hand sanitizer containing at least 60% alcohol should be provided where groups of patrons share common equipment or surfaces (e.g. near bowling lanes, pool tables or arcade games).• Hand sanitizer should also be available at facility entrances and exits.• Cashless or no-contact payment should be used to the greatest extent possible.• Operators should enhance cleaning and disinfecting of all tables, chairs and equipment that are touched by patrons.<ul style="list-style-type: none">○ Equipment that is rented and returned by patrons should be cleaned and disinfected before allowing another patron to use it.• Washrooms should be cleaned and disinfected frequently and whenever complaints of poor sanitation are reported by patrons.• Where provided, public water fountains may remain open and should be cleaned and disinfected frequently.• Consider closing visitor amenities such as vending machines and equipment rentals if surfaces cannot be routinely cleaned and disinfected.• Equipment provided by the facility for accessibility purposes, such as strollers, highchairs and wheelchairs, should be cleaned and disinfected between uses or removed if they cannot be adequately sanitized.• A response plan should be in place in case a patron or staff member develops COVID-19 symptoms while at the venue.
Workers	<ul style="list-style-type: none">• Staff who interact with patrons at a distance of less than two-meters should wear non-medical masks.• Staff access should be limited to one point of entry, separate from public entry if possible.