COVID-19 INFORMATION

GUIDANCE FOR FARMERS’ MARKETS AND PUBLIC MARKETS

Overview

Under current Chief Medical Officer of Health Orders, businesses and entities are required to:

- implement practices to minimize the risk of transmission of infection among attendees;
- provide procedures for rapid response if an attendee develops symptoms of illness;
- ensure that attendees maintain high levels of sanitation and personal hygiene;
- comply, to the extent possible, with the COVID-19 General Relaunch Guidance, this guidance, and any other applicable Alberta Health guidance found at: https://www.alberta.ca/biz-connect.aspx.

This document has been developed to support market managers and vendors in reducing the risk of transmission of COVID-19 among attendees (including vendors, workers, volunteers, patrons and the general public). The guidance provided outlines public health and infection prevention and control measures, specific to this setting.

This document and the guidance within it is subject to change and will be updated as needed. Current information related to COVID-19 can be found: https://www.alberta.ca/covid-19-information.aspx.

COVID-19 Risk Mitigation

<table>
<thead>
<tr>
<th>General Guidance</th>
<th>The market manager, or person in control of the market, is ultimately responsible for ensuring that orders Chief Medical Officer of Health Orders are followed in the market and in any associated areas supporting the market.</th>
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<tbody>
<tr>
<td></td>
<td>Place appropriate signage around all entries and throughout the market outlining policies and procedures such as:</td>
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<td>- Physical distancing expectations,</td>
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<td>- Hand hygiene,</td>
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<td>- Coughing and sneezing etiquette, and</td>
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<td></td>
<td>- Cleaning and disinfecting practices.</td>
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<td>Operators and attendees should keep up to date with the masking requirements set at the local level.</td>
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<td>Make hand sanitizer containing at least 60% alcohol available at entrances and exits for public and vendor use.</td>
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<td>Support vulnerable populations with access to dedicated market hours.</td>
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<thead>
<tr>
<th>Screening &amp; Response Plan</th>
<th>Post signs that instruct those who may have been exposed to COVID-19 to not enter.</th>
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<tbody>
<tr>
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<td>Consider implementing active screening of attendees (where applicable) and vendors for symptoms of fever, sore throat, cough, runny nose or difficulty breathing.</td>
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<td>- Operators may choose to use the Alberta Health Daily Checklist.</td>
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<td>- The Alberta Health Services COVID-19 Self-Assessment tool can also be used by attendees.</td>
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alberta.ca/BizConnect
Email: BizConnect@gov.ab.ca
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- A rapid response plan sets out a fast-action plan for operators when an attendee or vendor shows symptoms or tests positive for COVID-19.
  - Operators should develop a plan that includes appropriate policies and procedures based on the type of attendees specific to their services and settings.
- Staff should be familiar with and follow the rapid response plan if an attendee starts feeling symptoms during a shift. This should include:
  - Immediately isolating the attendee or vendor from others.
  - Cleaning and disinfecting all surfaces that may have come into contact with the symptomatic attendee or vendor.
  - Requiring hand hygiene and masking of the attendee or vendor.
- The attendee or vendor must isolate as soon as possible.

**Physical Distancing**

Physical distancing means maintaining a distance of at least 2 metres between attendees who are not from the same household at all times.

- For outdoor markets, use clear signage and ropes or barricades to create a single entrance and separate exits.
- Space vendor stalls in a way that facilitates physical distancing between attendees.
- Consider physical controls to support spacing or physical barriers to prevent direct contact between attendees, such as:
  - Incorporate empty space between stalls.
  - Locate stalls that are expected to have line ups away from other stalls to allow patron flow without crowding and mingling.
  - Limit the number of customers within the market at any given time to avoid crowding.
  - Consider factors such as size of the market space, number of vendors, types of vendors, popularity of vendor products, and likelihood of crowds gathering, in determining an appropriate number of customers for the market.
  - Separate entrances and exits so that patron volume and directional flow can be monitored and controlled.
  - Identify patron flow throughout the store with signage, ropes or other markers, using chalk lines outside on sidewalks, spray paint on grass, tape on flooring to guide customers, etc.

**Cleaning and Disinfecting**

In addition to the cleaning and disinfecting recommendations found in the [General Relaunch Guidance](https://www.alberta.ca/BizConnect), venue operators should:

- Develop and implement procedures for increasing the frequency of cleaning and disinfecting of high traffic areas, common areas staff rooms and public washrooms.
  - Maintain cleaning logs and an inventory of supplies.
  - Enhance the cleaning and disinfecting of high-touch surfaces.
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- Respond immediately to sanitation concerns.
- Water fountains may remain open and should be cleaned and disinfected frequently.

| Food Service | - Food service providers are required to follow the [Food Regulation](https://www.gov.ab.ca/ca/en/laws-regulations/code/food-regulation.html) and [Food Retail and Foodservices Code](https://www.gov.ab.ca/ca/en/laws-regulations/code/food-retail-and-foodservices-code.html) and existing occupational health and safety requirements.  
| Entertainement | - Singing, playing wind instruments or performing dance in close proximity to others are considered to be higher-risk activities, and should be carefully managed:  
  - Organizers of these activities should adhere to the guidance for [singing and vocal performance](https://www.gov.ab.ca/ca/en/covid-19/guidance.html) and [instrumental music](https://www.gov.ab.ca/ca/en/covid-19/guidance.html).  
  - **Singers and wind instrument musicians must keep 2 metres away from other performers and individuals at all times.**  
  - In indoor settings, groups should not sing or play wind instruments for more than 30 minutes at a time, with a 10 minute break afterwards to allow for air exchange in the room.  
  - Singers/conductors should wear masks indoors both when singing and not singing.  
    - A solo singer or vocalist can perform without a mask if alone in a dedicated space or room (e.g., a constructed acrylic plastic room).  
  - Wind instrument musicians should cover the bell of their instrument with thin, tightly woven fabric covers while playing.  
  - **Karaoke should not occur at this time.**  
  - Audiences at performances should be strongly discouraged from singing along.  
  - Informal singing/vocal activities should be avoided.  
  - Hand-held microphones should not be shared. This includes between event announcers, emcees and entertainers/performers.  
    - Podium or stand microphones can be shared, but should not be touched by speakers. |
| Vendors/Stall Holders | - A market stall is considered its own place of business, comparable to retail outlets in a shopping centre. Any business operating during the COVID-19 pandemic is legally obligated to put measures in place that prevent the spread of infection amongst staff, volunteers and customers.  
  - Guidance for retail businesses is [available online](https://www.gov.ab.ca/ca/en/covid-19/guidance.html). |
Attendees and vendors are permitted to wear non-medical face masks if preferred, even if a mask is not necessary for the work they are performing. Guidance is available online.

Consider implementing measures to minimize the risk of transmission, such as:
- Performing frequent hand hygiene.
- Creating barriers (e.g. glass or plastic partitions) between patrons and workers.
- Eliminating food sampling.
- Preventing customers from gathering.
- Asking customers to refrain from handling products and to point out the items they want bagged by staff.
- Wearing appropriate personal protective equipment (PPE), such as masks (see the PPE section in COVID-19 General Relaunch Guidance) as required.

Follow cleaning and disinfecting practices described in the General Relaunch Guidance, including regular sanitation of any stall surfaces and equipment touched by workers and patrons.

Take precautions at the point of sale to reduce transmission.
- Physically distance workers from patrons or install physical barriers.
- Sanitize electronic keypads or touchscreens after each use.
- Minimize the handling of money.
- Ensure gloves are available for workers handling cash.

Update return policies to prevent the risk of transmission of COVID-19 to workers, volunteers and patrons. This may include:
- Eliminating the opportunity to return purchased goods (i.e. final sale only).
- Cleaning and disinfecting hard-surfaced, returned goods, and
- Storing soft-surface items for a period of 24 hours prior to resale.
- Continue to follow all existing legal requirements that normally apply, such as those set out in the Food Regulation, and operate within your normal condition of approval.

Develop strategies to minimize the handling of objects between multiple attendees and ensure frequent cleaning and disinfecting of these objects. If an item is shared between attendees, attendees should:
- Wash hands with soap and water for at least 20 seconds or alcohol-based hand sanitizer with a minimum of 60% alcohol before and after handling a shared item.
- Hard-surfaced items, or items which can be laundered should be cleaned and disinfected.
- Soft-surface items, or other items that cannot be cleaned and disinfected should be isolated for a period of 24 hours.