

# Alberta Aids to Daily Living (AADL) Program

## Contact List

### Alberta Health – Pharmaceutical and Supplementary Benefits

| TITLE  | STAFF NAME         | PHONE        | E-MAIL ADDRESS   |
|--|--------------------|--------------|--|
| <b>CLIENT SERVICES - INQUIRIES REGARDING CLIENT INFORMATION, RECORDS AND RECEPTION</b><br><a href="mailto:AADL.Reception@gov.ab.ca">AADL.Reception@gov.ab.ca</a>   |                    |              |  |
| Program Eligibility Assessor   | Margaret Boisvert  | 780-422-8601 | <a href="mailto:AADL.Reception@gov.ab.ca">AADL.Reception@gov.ab.ca</a>           |
| Program Eligibility Assessor   | Maria Viegas       | 780-643-1306 | <a href="mailto:AADL.Reception@gov.ab.ca">AADL.Reception@gov.ab.ca</a>           |
| Administrative Coordinator   | Debbie Sykora      | 780-415-2393 | <a href="mailto:Debbie.Sykora@gov.ab.ca">Debbie.Sykora@gov.ab.ca</a>             |
| <b>CLAIMS – INQUIRIES REGARDING INVOICE PAYMENTS, CLIENT REFUNDS AND RETURNED CHEQUES</b><br><a href="mailto:AADL-Claims@gov.ab.ca">AADL-Claims@gov.ab.ca</a>  |                    |              |  |
| Clerk  | Karen Audet        | 780-422-5064 | <a href="mailto:Karen.Audet@gov.ab.ca">Karen.Audet@gov.ab.ca</a>                 |
| Clerk  | Marilyn Rilling    | 780-427-1540 | <a href="mailto:Marilyn.Rilling@gov.ab.ca">Marilyn.Rilling@gov.ab.ca</a>         |
| Claims Coordinator   | Corinne Hoffmeier  | 780-415-2903 | <a href="mailto:Corinne.Hoffmeier@gov.ab.ca">Corinne.Hoffmeier@gov.ab.ca</a>     |
| <b>BUSINESS UNIT – INQUIRIES REGARDING IVR AND E-BUSINESS</b>  |                    |              |  |
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| Quantity And Frequency Review (QFR)  | Tegan Bell         | 780-415-6699 | <a href="mailto:Tegan.Bell@gov.ab.ca">Tegan.Bell@gov.ab.ca</a>                   |
| Projects Test Specialist   | Karin Gilker       | 780-644-2595 | <a href="mailto:Karin.Gilker@gov.ab.ca">Karin.Gilker@gov.ab.ca</a>               |
| Business Analyst (Projects)  | Rachel Prefontaine | 780-427-9164 | <a href="mailto:Rachel.Prefontaine@gov.ab.ca">Rachel.Prefontaine@gov.ab.ca</a>   |
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| <b>HEARING AND AUGMENTATIVE COMMUNICATION BENEFITS – AMPLIFICATION DEVICES, FM SYSTEMS, COCHLEAR IMPLANTS, BONE ANCHORED HEARING AIDS, AUGMENTATIVE SPEECH DEVICES AND LARYNGECTOMY SUPPLIES</b><br><a href="mailto:aadl.audiology@gov.ab.ca">aadl.audiology@gov.ab.ca</a> |                    |              |  |
| Audiology Consultant   | Raeanne Rowswell   | 780-415-1606 | <a href="mailto:Raeanne.Rowswell@gov.ab.ca">Raeanne.Rowswell@gov.ab.ca</a>       |
| Speech Language Pathologist Consultant   | Christine Beliveau | 780-422-4846 | <a href="mailto:Christine.Beliveau@gov.ab.ca">Christine.Beliveau@gov.ab.ca</a>   |
| <b>MEDICAL/SURGICAL – INCONTINENCE, CATHETERS, OSTOMY, COMPRESSION AND BURN/SCAR GARMENTS, BACK AND ABDOMINAL/INGUINAL HERNIA SUPPORTS AND BREAST PROSTHESES</b>   |                    |              |  |
| Clerk – for clients with last names A - L  | Debby Baumann      | 780-422-8821 | <a href="mailto:Debby.Baumann@gov.ab.ca">Debby.Baumann@gov.ab.ca</a>             |
| Clerk – for clients with last names M - Z  | Penny Porta        | 780-422-8857 | <a href="mailto:Penny.Porta@gov.ab.ca">Penny.Porta@gov.ab.ca</a>                 |
| Program Manager  | Lori Harmon        | 780-643-1307 | <a href="mailto:Lori.Harmon@gov.ab.ca">Lori.Harmon@gov.ab.ca</a>                 |

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| TITLE   | STAFF NAME            | PHONE        | E-MAIL ADDRESS   |
|---|-----------------------|--------------|--|
| <b>PROSTHETICS, ORTHOTIC BRACES, SEATING, CUSTOM-MADE OCULAR PROSTHESES, CUSTOM-MADE FOOTWEAR, SHOE ELEVATIONS, THERAPEUTIC SHOES FOR HIGH-RISK CLIENTS AND WHEELCHAIR CUSHIONS AND ACCESSORIES</b> |                       |              |  |
| Clerk – Prosthetics, Orthotic Braces, Seating, Custom-Made Ocular Prostheses, Custom-Made Footwear, Shoe Elevations and Therapeutic Shoes for High-Risk Clients                                     | Rosanne Aleong        | 780-422-5828 | <a href="mailto:Rosanne.Aleong@gov.ab.ca">Rosanne.Aleong@gov.ab.ca</a>             |
| Wheelchair Cushions and Accessories   | Korena Taylor         | 780-644-2597 | <a href="mailto:Korena.Taylor@gov.ab.ca">Korena.Taylor@gov.ab.ca</a>               |
| Program Manager   | Stanley Kolodziej     | 780-422-8487 | <a href="mailto:Stanley.Kolodziej@gov.ab.ca">Stanley.Kolodziej@gov.ab.ca</a>       |
| <b>WHEELCHAIRS; LARGE RECYCLABLE EQUIPMENT (BATHING/TOILETING/PEDIATRIC AIDS, LIFTS, BEDS, RECYCLE/REPAIR)</b>  |                       |              |  |
| Inventory Management Specialist   | Larry Oswald          | 780-422-7937 | <a href="mailto:Larry.Oswald@gov.ab.ca">Larry.Oswald@gov.ab.ca</a>                 |
| Technical Specialist Power Wheelchairs  | Rick Fakeley          | 780-422-9642 | <a href="mailto:Rick.Fakeley@gov.ab.ca">Rick.Fakeley@gov.ab.ca</a>                 |
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| <b>BATHING AND TOILETING AIDS, WALKING AIDS AND ACCESSORIES</b>   |                       |              |  |
| Bathing/Toileting Aids, Grab Bars, Walkers  | Korena Taylor         | 780-644-2597 | <a href="mailto:Korena.Taylor@gov.ab.ca">Korena.Taylor@gov.ab.ca</a>               |
| <b>POLICY AND ADVISORY, FORMS, DOCUMENTS, TRAINING</b>  |                       |              |  |
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| Program Administrative Assistant  |                       |              |  |

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